

# Managing security is a full-time effort that taxes valuable resources.

## CDW Managed Security Services



Security teams are inundated with inaccurate, incomplete alerts. Today's siloed security tools force analysts to pivot from console to console to piece together investigative clues, resulting in painfully slow investigations and missed attacks. Even though they've deployed countless tools, teams still lack the enterprise-wide visibility and deep analytics needed to find threats. Faced with a shortage of security professionals, teams can leverage CDW to simplify security operations. CDW's Managed Security Services bring mature processes and industry experts to support your security threat landscape.

CDW Managed Security Services can help you achieve:



**Operational Efficiencies**



**Reliability**



**Reduced Risk**

### Finding the Right Solution

The CDW Managed Security Services suite provides coverage for critical security tools and processes. The support model includes 24x7x365 support for Vulnerability Scanning Management, Next Generation Firewall, Endpoint Protection, Identity Access, Security Incident Event Management, Behavioral Analytics, and Security Orchestration Automation and Response.

CDW's 24x7x365 Security Operations Centers stop threats with a cohesive, multifaceted approach designed to maximize return on investment by utilizing the top security tools in the industry, including but not limited to: Tenable, Palo Alto Networks, Cisco, Check Point, IBM, Exabeam and CrowdStrike. Workflows are built on time-proven ITIL processes combined with top-tier commercially available tools to avoid vendor lock-in due to proprietary solutions.

To enhance deployed security tools, CDW uses threat intel feeds, proactive threat hunting, IOC research and investigation, automation and machine learning. Your security landscape is supported by expert analysts with extensive experience and credentials. CDW SOC personnel hold approximately 5-7 technical certifications and average tenure is four-plus years.

## CDW + SECURITY

Each new technology in your tech stack has the potential for greater scalability, agility and efficiency — but they also introduce risk. At CDW, we help integrate and secure these systems while keeping your organizational outcomes top of mind.

- CDW employs more than 500 dedicated security coworkers
- Our Managed Security Service Provider (MSSP) program has operated since 2007
- Managed Services are SOC2 and ISO 27001 Certified
- Our mature process automation leverages Palo Alto Networks XSOAR and machine learning
- We provide customizable engagement models, including dedicated staff support
- CDW has established relationships with top-tier cybersecurity vendors
- CDW's security practice drives \$2B in annual revenue
- ITIL processes are supported by a ServiceNow ticketing system and customer portal

CDW's full lifecycle of Services can support your organization no matter where you are on your journey



Design



Orchestrate



Manage



On-Premises



On-Journey



Cloud-Based



Services Overview

CDW Managed Security Services include the following core activities:

CDW Managed Security Services	On-Demand Support	24x7x365 Support
24x7 year-round monitoring and alert management		✓
Investigation of every alert and incident		✓
Integration with CDW orchestration and automation engine		✓
Machine learning to enhance offense and ticket flow		✓
CDW's Managed Security threat intelligence feeds		✓
Security Incident Event Management (SIEM) and data lake		✓
Endpoint, Managed Detection and Response (MDR) and eXtended Detection and Response (XDR)		✓
Next Generation Firewall with advanced features		✓
Vulnerability Scanning with patching		✓
Air-gapped, immutable backups to protect against ransomware		✓
Identity and Privileged Access Management		✓
Security Automation Orchestration and Response		✓
Incident Response retainers	✓	
Virtual CISO and project staff	✓	

Proofpoints

45K

Security solutions delivered

5K

Security assessments completed

500+

Dedicated security coworkers

500+

Security industry certifications

Top-Tier Partner Relationships

CDW works with the leading partners in the industry:



To learn more about CDW Managed Security Services, contact your account team or call 800.800.4239.

