

We can help reduce the strain of next-generation firewall management.

CDW Managed Security Services for Next-Generation Firewalls (NGFW)

Security teams are inundated with inaccurate, incomplete alerts. Today's siloed security tools force analysts to pivot from console to console to piece together investigative clues, resulting in painfully slow investigations and missed attacks. Even though they've deployed countless tools, teams still lack the enterprise-wide visibility and deep analytics needed to find threats. Faced with a shortage of security professionals, teams can leverage CDW to simplify security operations. CDW's Managed Security Services bring mature processes and industry experts to support your security threat landscape. With full support for the top four NGFW vendors, our Security Operations Centers have the expertise to provide 24x7x365 coverage, enhancing your cyber resilience.

CDW Managed Security Services for Next-Generation Firewalls (NGFW) can help you achieve:



Finding the Right Solution

A managed Next-Generation Firewall offers several advantages compared to an unmanaged or traditional firewall. Some of the key advantages of a managed NGFW include:

- **Enhanced Security:** CDW supports advanced security features and capabilities beyond those of traditional firewalls. This includes features such as intrusion prevention systems (IPS), application awareness, user identity-based controls, threat intelligence integration and SSL inspection.
- **Centralized Management:** CDW provides centralized management of multiple firewall instances across your network. This centralized approach simplifies the configuration, monitoring and enforcement of security policies.
- **Proactive Monitoring and Threat Response:** CDW's Managed NGFW service is supported by our SOC teams and security experts. We proactively monitor network traffic and security events, analyze logs, detect anomalies and respond to potential threats with industry-leading Service Level Agreements.
- **Regular Updates and Patching:** CDW ensures your firewall software, security rules and threat signatures are kept up to date. This includes regular updates, patches and firmware upgrades, which are essential for maintaining an effective security posture.
- **Expertise and Support:** CDW's team of security experts have in-depth knowledge and experience in firewall management and cybersecurity. Our experts assist with firewall configuration, policy optimization, troubleshooting and incident response.
- **Scalability and Flexibility:** CDW's services are designed to scale with your needs. As your network grows or changes, additional firewalls can be easily deployed and managed under CDW's support umbrella.

CDW's full lifecycle of Services can support your organization no matter where you are on your journey



CDW + SECURITY

Each new technology in your tech stack has the potential for greater scalability, agility and efficiency — but they also introduce risk. At CDW, we help integrate and secure these systems while keeping your organizational outcomes top of mind.

- CDW employs more than 500 dedicated security coworkers
- Our Managed Security Service Provider (MSSP) program has operated since 2007
- Managed Services are SOC2 and ISO 27001 Certified
- Our mature process automation leverages Palo Alto Networks XSOAR and machine learning
- We provide customizable engagement models, including dedicated staff support
- CDW has established relationships with top-tier cybersecurity vendors
- CDW's security practice drives \$2B in annual revenue
- ITIL processes are supported by a ServiceNow ticketing system and customer portal



Services Overview

CDW Managed Security Services for Next-Generation Firewalls include the following core activities:

CDW Managed Security Services for Next-Generation Firewalls	On-Demand Support	24x7x365 Support
24x7 year-round monitoring and alert management		✓
Assigned principal security consultant and account manager		✓
Investigation of every alert and incident		✓
Integration with CDW orchestration and automation engine		✓
Machine learning to enhance offense and ticket flow		✓
CDW's managed security threat intelligence feeds		✓
Support for standard, high availability, virtual and cloud NGFWs		✓
URL and content filtering		✓
Intrusion Prevention Systems		✓
Global management platform		✓
Application layer access control		✓
User and user group policies		✓
VPN management		✓
Visibility into network application traffic and security events		✓
Proactive change control and policy support		✓
Incident response retainers	✓	
Virtual CISO and project staff	✓	

Proofpoints

45K

Security solutions
delivered

5K

Security assessments
completed

500+

Dedicated security
coworkers

500+

Security industry
certifications

Top-Tier Partner Relationships

Support is available for the following NGFW providers:



To learn more about CDW Managed Security Services for Next-Generation Firewalls, contact your account team or call 800.800.4239.

