

WE GET GIVING YOUR HR SERVICE DELIVERY IMPLEMENTATION A JUMPSTART MEANS FASTER ROI.

CDW Amplified™ OS
HRSD JumpStart

The HR Service Delivery (HRSD) JumpStart is an eight-week, start-to-finish HRSD implementation that leverages out-of-the-box functionality, combined with best-practice guidance, to jump-start your organization's time to value.

The HRSD JumpStart can help you achieve:



Cost Reduction



Reduced Risk



Operational Efficiencies

Orchestrating the Right Solution

This cost-effective approach leverages experience and proprietary engagement methods to accelerate timelines and maximize results for a HRSD solution. Leveraging platform overview and configuration alongside key stakeholders as well process demonstrations for HR professionals, the CDW approach is a comprehensive program that provides quick results with effective use of resources.

HRSD JumpStart benefits include:

- Getting your organization started with HRSD core components, including:
 - Case management
 - Knowledge management
 - Employee Center
- A platform overview and configuration alongside key stakeholders
- Platform demonstrations for HR professionals
- A fully dedicated team of experts that will work to ensure your implementation success
- Accelerated Implementation Method-style, interactive development

CDW's full lifecycle of Services can support your business no matter where you are on your journey

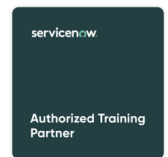
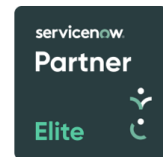


CDW GETS SERVICENOW

As a ServiceNow Elite Partner with the distinguished HR product line achievement, we are driven to achieve top results for your ServiceNow initiatives. We have the experience, expertise and proven customer satisfaction track record you're looking for.

Important Stats

- 4.5+ (out of 5) CSAT Score
Visit servicenow.com/partners and search "CDW" for details
- 1,100+ ServiceNow Certifications
- Authorized ServiceNow Trainers
- 2,000+ ServiceNow Application Deployments
- AXELOS® Accredited ITIL® Trainers
- IT Service Management since 2003
- ServiceNow Partner since 2013



**CDW AMPLIFIED™
SERVICES**

Deliverables Checklist

The following services are included in CDW's HRSD JumpStart:

Deliverables	HRSD JumpStart
Interactive Platform Overview and Configuration	✓
Documented Configuration Tasks	✓
HR Professional Platform Demonstrations	✓
SN HR Admin Knowledge Transfer and Handoff	✓
Go-Live Checklist and Production Support	✓

Proofpoints

#1

ServiceNow's
Global Elite Segment and
Americas Elite Segment
Partner of the Year 2021

1,100+

ServiceNow Certifications

2,000+

ServiceNow Application
Deployments

4.5+

CDW's CSAT Score (out of 5)
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