

# WE GET ENABLING YOUR COWORKERS TO WORK FROM HOME.

CDW Work From Home Solutions  
Streamlined Services That Make A Difference

At CDW, we understand that your ability to serve the productivity needs of your end users now extends beyond the physical office. To address this complexity, you need to consider their readiness across Endpoints, Collaboration, Networking and Security. When time isn't on your side, we are. Our experts know what to look for and how to design for your immediate challenges. Stable solutions can be designed and deployed in days, not months. CDW can assist you in creating a Work From Home Solution with products and services that enable your workforce. CDW's assessments start with understanding collaboration and endpoint requirements. Our consultative network and security assessments provide you with a clear remote-access strategy, capacity planning and security awareness to consider as you quickly scale remote workers.

A CDW Work From Home Solution can help you:

-  **Increase Productivity**
-  **Drive Profitability**
-  **Decrease Risk and Liability**

## Orchestrating the Right Solution

CDW helps organizations assess, implement and adopt Work From Home Solutions in the following areas:

Endpoints	Collaboration	Networking	Security
Provide access to your applications and files from anywhere with Endpoints with VPN capability or Virtual Desktop solutions.	Enable collaboration with voice, video, messaging and meetings.	Scale your network capacity and connectivity infrastructure.	Ensure that your applications and data remain protected as you scale.

CDW's full lifecycle of Services can support your business no matter where you are on your journey



## CDW GETS WORKING FROM HOME

CDW brings unique capabilities to you with decades of proven services delivery experience across multiple vendors.

### Why CDW?

- 2020 Citrix America's Partner of the Year
- 2019 VMware International EUC Partner of the Year
- 2019 Cisco Commercial Partner of the Year Award (Global)
- 2019 Cisco Architectural Excellence Partner of the Year: Enterprise Networking
- 2019 Microsoft Modern Workplace Intelligent Communication



## Start Here

Engage with your CDW representative.

- (1) Identify the number of users you would like to enable to work remotely.
- (2) Group your coworkers into personas–based applications, device and/or collaboration needs.
- (3) Consider cloud–based solutions for rapid deployment. CDW will work with you to determine the right collection of services and products for you.

## Services

<b>Endpoint Solutions</b>
<b>Citrix:</b> Citrix on Cloud or Citrix on–premises
<b>VMware Horizon:</b> on VMC on AWS or on–premises
<b>Windows Virtual Desktop</b>
<b>Microsoft Teams Enterprise Chat and Share</b>
<b>Collaboration Solutions</b>
<b>Call, Message and Meet:</b> Cisco, Microsoft, RingCentral
<b>Contact Center:</b> Cisco
<b>Networking Solutions</b>
<b>Remote zero–touch provisioning access points:</b> Cisco Meraki, Aruba
<b>Network Assessment (capacity and remote access):</b> Cisco, Meraki, Aruba
<b>Security Solutions</b>
<b>VPN Configuration:</b> Cisco, Palo Alto Networks, Fortinet
<b>Identity and Access Management, Multifactor Authentication:</b> Duo, Okta, Microsoft
<b>Security Advisory Services:</b> Authentication, Web Security, Endpoint
<b>Cloud Application Security:</b> Azure Sentinel, AWS
<b>Flexible Service Plan</b>
<b>Technical Consulting:</b> Ad hoc hours for staff augmentation in specific technology areas

## CLIENT SUCCESS STORY

**Organization:** Healthcare Provider

**BUSINESS CHALLENGE:** The customer was looking for a solution to enable its doctors to work from home, keeping them free of any infections that may be ongoing in the hospital. With an influx of patients, they needed to ensure doctor welfare while providing world–class care to patients in need.

**HOW CDW ENGAGED:** CDW has been a continued trusted advisor for this customer. CDW collaborated with the customer to assess the need and provide design and implementation services to accommodate. On the front end of the project, CDW provided assessment services to determine the endpoint, collaboration, network and security needs for the doctors. Then, CDW worked to implement the solution with the customer.

**SOLUTION IMPLEMENTED:** CDW designed and implemented a secure telemedicine solution with MX68W Meraki Gateways with auto VPN back to the main hospital, so doctors could work from home.

**CUSTOMER OUTCOME:** CDW's ability to successfully offer and execute an end–to–end solution allowed doctors to provide telemedicine services to patients rapidly.

To learn more about CDW's Work From Home Solution, contact your account team.



**CDW AMPLIFIED  
SERVICES**