

# WE GET THE NEED TO IMPLEMENT GLOBAL PRIVACY COMPLIANCE.

## CDW Amplified™ Information Security GDPR Compliance Services

The General Data Protection Regulation (GDPR) is a transformational privacy law, and one that presents a significant challenge for organizations tasked with maintaining ongoing compliance.

CDW has built a comprehensive methodology to help you evaluate, mature and add efficiencies to your GDPR compliance program. We offer full lifecycle support, from initial gap assessments and compliance roadmaps to program design and managed support.

GDPR Compliance Services can help you achieve:



Operational  
Efficiencies



Reliability



Cost  
Reduction

### Orchestrating the Right Solution

For organizations on both sides of the Atlantic, we pursue innovative approaches for reaching security, compliance and strategic goals. We're ready to help you with every phase of GDPR compliance – from implementation to operationalization.

CDW offers full lifecycle support for your GDPR compliance program, no matter where your organization might be on the maturity spectrum.

#### Assessment Services

CDW's GDPR Assessment captures all the compliance elements of the GDPR, allowing for a holistic view of current processes and the development of a compliance roadmap that identifies tasks needed to achieve alignment with the GDPR.

#### Program Design and Operationalization

We provide assistance with the design and implementation of various governance, operational and technology components needed to align with the GDPR, including DPIAs, system assessments and more.

#### Managed Support

Our flexible co-sourced and managed services help you maintain your ongoing privacy program functions, conducting DPIAs, evaluating vendor risk and more.

### CDW GETS PRIVACY

CDW can deliver solutions to address all of your security needs due to our:

- **Integrated Approach:** The GDPR goes beyond your privacy program, impacting cybersecurity operations, vendors and more. We have third-party risk, cyber and identity experts to help ensure your whole organization is compliant.
- **Expert Support:** You receive the same expert level of support at every stage of a GDPR compliance engagement. The same team that helps you with implementation is by your side as you move through operationalization.
- **At the forefront:** Since its inception, we have led the charge to interpret and operationalize the requirements of the GDPR. We haven't slowed down since, and our customers benefit from this consistent, up-to-date guidance.
- **Privacy Expertise:** Our national Data Privacy Practice performs a wide range of privacy services, including various risk and readiness assessments, policy and procedure development, privacy office co-sourcing and data lifecycle mapping.

CDW's full lifecycle of Services can support your organization no matter where you are on your journey



Design



Orchestrate



Manage



On-Premises



On-Journey



Cloud-Based



**CDW AMPLIFIED™  
SERVICES**

## Services Overview

The following deliverables and outcomes are included in GDPR Compliance Services:

Assessment Objectives	GDPR Services
Deliverables	
A documented mapping of your program against GDPR	✓
A report on identified gaps and opportunities for improvement	✓
Maturity scores at the category and control level	✓
Summary for executive audiences	✓
Actionable roadmap for GDPR compliance	✓
Recommendations for process improvements	✓
Outcomes	
Assess the current posture of your privacy program, technologies, and policies and processes against the GDPR	✓
Streamline compliance with other related regulations, like the CCPA or CPRA	✓
Identify and understand process inefficiencies and areas of improvement	✓
Allocate resources more efficiently	✓
Build consumer trust	✓

## CUSTOMER SUCCESS STORY

**Organization:** A Fortune 500 hospitality company

**Employees:** 100,000+

**CHALLENGE:** To stay ahead of the curve, the customer selected CDW's Data Privacy team to ensure its ongoing compliance with the GDPR and assess and implement the necessary remediations across its global operations. The customer partnered with CDW to develop and implement a new data privacy program, one which was able to better govern the collection and usage of personal data in the dawning era of privacy awareness.

**SOLUTION:** CDW identified and performed four key activities that enabled sustainable GDPR compliance:

- 1. Identified assets and mapped information related to the collection, processing, transfer and storage of personal information from both employees and guests.
- 2. Assessed the company's current alignment with GDPR and developed a roadmap that would outline its operational and technical needs for ensuring full GDPR alignment, leveraging a proven risk-based approach and prioritizing necessary actions.
- 3. Recommended and implemented privacy program function enhancements to establish sustainable options for maintaining these processes and assets.
- 4. Developed a privacy impact assessment program capable of identifying and managing current privacy risks and addressing similar global and regional regulations.

**RESULT:** CDW was able to identify the company's impacted systems, both in-house and those that were hosted by external third parties. We then delivered a multi-phased remediation and program development project plan that addressed gaps in the company's technical- and security-related controls throughout the information lifecycle. CDW delivered a sustainable privacy program capable of meeting the company's data privacy requirements in the face of changing global demands, now and in the future.

To learn more about GDPR Compliance Services,  
contact your account manager or call 800.800.4239.



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SERVICES**