

VPAT for HCL Digital Solutions v9.5

This VPAT covers HCL Customer Experience v9.5

HCL Digital Experience v9.5

HCL Employee Experience v9.5

VPAT comments: HCL Portal Enable v9.5

HCL Portal Express v9.5 HCL Portal Extend v9.5

HCL Portal Server v9.5

VPAT Summary – WCAG Edition

Standard/Guideline	Included In Report
Web Content Accessibility Guideline 2.0, at https://www.w3.org/TR/WCAG20/	Level A Level AA
Web Content Accessibility Guideline 2.1 at https://www.w3.org/TR/WCAG21/	Level A
Revised Section 508 Standards as published by the U.S. Access Board in the Federal Register on January 18,2017	Level A
Corrections to the ICT Final Rule as Published by the U.S. Access Board in the Federal Register on January 22, 2018	Level AAA

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

EN 301 549: Chapter 9 - Web, Chapter 10 - Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 - Non-Web Software (closed functionality).



 Revised Section 508: Chapter 5 b501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 b602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Web: Supports Electronic Docs:	Web: • The following components meet this
Also applies to:	Supports	criterion: o HCL Portal Server
EN 301 549 Criteria	Software : Not Applicable	 Portal UI – All non-text content that is presented to the user has a text alternative that
 9.2.1 (Web) 10.2.1 (non-web document) 11.2.1.1 (Software) 	Authoring Tool: Supports	serves the equivalent purpose.
11.2.2.1 (Closed Functionality		Electronic Docs:
Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)		 The following components meet this criterion: HCL Portal Server 9.5 - All nontext content that is presented to the user has a text alternative that serves the equivalent purpose. Portal 9.5 Knowledge
2017 Section 508 • 501		Center Documentation Quick Start Guide HTMLPortal 9.5 Online Help
(Web)(Software) • 504.2 (Authoring Tool)		HTML Documentation Software:
602.3 (Support Docs)		 The following components meet this criterion:



		 HCL Portal Server 9.5 – No non-text content. Portal installer Portal command line installer Authoring Tool: The following components meet this criterion: HCL Portal Server 9.5 Portal generated UI - All non-text content that is presented to the user
		has a text alternative that serves the equivalent purpose.
1.2.1 Audio-only and	Web: Not Applicable	Web:
Video-only (Prerecorded) (Level A)	Electronic Docs:	 The following components do not apply to this criterion:
Also applies to:	Supports	o HCL Portal Server 9.5■ Portal UI – No
EN 301 549 Criteria	Software : Not Applicable	prerecorded audio-only and no video-only media.
 9.2.2 (Web) 10.2.2 (non-web document) 11.2.1.2 (Software) 11.2.2.2.1 and 11.2.2.2.2 (Closed Software) 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	Authoring Tool : Not Applicable	The following components meet this criterion:
2017 Section 508		Software:
501 (Web)(Software)504.2 (Authoring Tool)		 The following components do not apply to this criterion:





602.3 (Support Docs)		 HCL Portal Server 9.5 – No prerecorded studio only and no video-only media. Portal installer Portal command line installer
		Authoring Tool:
		 The following components do not apply to this criterion: HCL Portal Server 9.5 Portal generated UI – No prerecorded audio-only and no video-only media.
	Web : Not Applicable	Web:
(Prerecorded) (Level A)	Flootronio Dogo.	The following components do not
Also applies to:	Electronic Docs: Supports	apply to this criterion: ○ HCL Portal Server 9.5 ■ Portal UI – No
EN 301 549 Criteria	Software : Not Applicable	prerecorded audio.
• 9.2.3 (Web)		Electronic Docs:
 10.2.3 (non-web document) 11.2.1.3 (Software) 11.2.2.3 (Closed Software) - Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 	Authoring Tool : Not Applicable	 The following components meet this criterion: HCL Portal Server 9.5 Portal 9.5 Knowledge Center Documentation - Captions are provided for prerecorded audio content in synchronized media. This is not a requirement when the media is a media alternative for text and is clearly labeled as such. The following components do not apply to this criterion:
 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		 HCL Portal Server 9.5 – No prerecorded audio. Quick Start Guide HTML Portal 9.5 On-line Help HTML Documentation Software:



		
		 The following components do not apply to this criterion: HCL Portal Server 9.5 – No prerecorded audio. Portal installer Portal command line installer Authoring Tool: The following components do not apply to this criterion:
1.2.3 Audio Description	Web: Not Applicable	Web:
or Media Alternative	Electronic Docs: Supports Software: Not Applicable	 The following components do not apply to this criterion: HCL Portal Server 9.5 Portal UI – No prerecorded audio and no prerecorded video
EN 301 549 Ciliena	Applicable	media.
	Authoring Tool : Not Applicable	Electronic Docs: o The following components meet this criterion:
 (Software) 11.2.2.4 (Closed Software) 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 		 HCL Portal Server 9.5 Portal 9.5 Knowledge Center Documentation - All the information in the video track is already provided in the audio track.
12.2.4 (Support Docs)		 The following components do not apply to this criterion: HCL Portal Server 9.5 – No
 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		prerecorded audio and no prerecorded video media. Quick Start Guide HTML Portal 9.5 Online Help HTML Documentation Software:
2000)		The following components do not
		apply to this criterion:



		 HCL Portal Server 9.5 – No prerecorded audio and no prerecorded video media. Portal installer Portal command line installer Authoring Tool: The following components do not apply to this criterion:
Relationships (Level A)	Web: Supports Electronic Docs:	Web: ■ The following components meet this criterion:
	Supports	
EN 301 549 Criteria	Software: Supports	structure, and relationships conveyed
10.2.7 (non-web document)11.2.1.7	Authoring Tool: Supports	through presentation can be programmatically determined or are available in text.
 (Software) 11.2.2.7 (Closed Software) - Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 		Electronic Docs: ■ The following components meet this criterion: ○ HCL Portal Server 9.5 - Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text. ■ Portal 9.5 Knowledge
 2017 Section 508 501 (Web)(Software) 504.2 (Authoring) 		Center Documentation Quick Start Guide HTML Portal 9.5 Online Help HTML Documentation
Tool) • 602.3 (Support Docs)		Software: The following components meet this criterion: HCL Websphere Portal Server 9.5 - Information, structure, and



		relationships conveyed through presentation can be programmatically determined or are available in text. Portal installer Portal command line installer Authoring Tool: The following components meet this criterion: HCL Portal Server 9.5 Portal generated UI - information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text.
-	Web : Supports	Web:
Sequence (Level A)	Electronic Docs:	The following components meet this criterion:
Also applies to:	Supports	 HCL Portal Server 9.5
• 9.2.8 (Web)	Software: Not Applicable Authoring Tool: Supports	 Portal UI – When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined. Electronic Docs: The following components meet this criterion: HCL Portal Server 9.5 – When then the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.
(Web)(Software)		



 504.2 (Authoring Tool) 602.3 (Support Docs) 		 Portal 9.5 Knowledge Center Documentation Quick Start Guide HTML Portal 9.5 Online Help HTML Documentation
		Software: The following components do not apply to this criterion: HCL Portal Server 9.5 – Presentation sequence does not affect meaning. Portal installer Portal command line installer
		Authoring Tool: The following components meet this criterion: HCL Portal Server 9.5 Portal generated UI - When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.
1.3.3 Sensory Characteristics (Level A)		Web:
Also applies to:	Electronic Docs: Supports	 The following components meet this criterion: HCL Portal Server 9.5
EN 301 549 Criteria	Software: Supports	Portal UI - Instructions provided
 9.2.9 (Web) 10.2.9 (non-web document) 11.2.1.9 (Software) 11.2.2.9 (Closed Software) - Does not apply 	Authoring Tool: Supports	for understanding and operating content do sensory characteristics of components such as shape, size, visual location, orientation,





- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

2017 Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

or sound.

Electronic Docs:

- The following components meet this criterion:
 - HCL Portal Server 9.5 –
 Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound.
 - Portal 9.5
 Knowledge
 Center
 Documentation
 - Quick Start Guide HTML
 - Portal 9.5 Online Help HTML Documentation

- The following components meet this criterion:
 - HCL Portal Server 9.5 -Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound.
 - Portal installer



		Portal command line installer
		Authoring Tool:
		 The following components meet this criterion: HCL Portal Server 9.5 Portal generated UI - Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound.
1.4.1 Use of Color	Web : Supports	Web:
(Level A) Also applies to: EN 301 549 Criteria 9.2.10 (Web) 10.2.10 (non-web document) 11.2.1.10 (Software) 11.2.2.10 (Closed Software) - Does not apply	Electronic Docs: Supports Software: Supports Authoring Tool: Supports	The following components meet this criterion: HCL Portal Server 9.5 Portal UI - Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
 11.6.2 (Authoring Tool) 12.1.2 (Product 		Electronic Docs:
Docs) • 12.2.4 (Support Docs)		 The following components meet this criterion: HCL Portal Server 9.5 - Color is not used as the only
2017 Section 508		visual means of conveying information, indicating an action, prompting a response, or distinguishing a





 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		visual element. Portal 9.5 Knowledge Center Documentation Quick Start Guide HTML Portal 9.5 On- line Help HTML Documentation
		Software:
		 The following components meet this criterion:
		 HCL Portal Server 9.5 - Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
		Portal installer
		Authoring Tool:
		The following components meet this criterion: HCL Portal Server 9.5 Portal generated UI - Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
1.4.2 Audio Control (Level A)	Web : Not Applicable	Web:



Also applies to:

EN 301 549 Criteria

- 9.2.11 (Web)
- 10.2.11 (non-web document)
- 11.2.1.11 (Software)
- 11.2.2.11 (Closed Software) - Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

2017 Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Electronic Docs: Not Applicable

Software: Not Applicable

Authoring Tool: Not Applicable

- The following components do not apply to this criterion:
 - HCL Portal Server 9.5 Portal UI - No audio.

Electronic Docs:

- The following components do not apply to this criterion:
 - HCL Portal Server 9.5 No audio.
 - Portal 9.5 Knowledge Center Documentation
 - Quick Start Guide
 - HTML Portal 9.5 Online Help HTML Documentation

Software:

- The following components do not apply to this criterion:
 - HCL Portal Server 9.5 No audio.
 - Portal installer
 - Portal command line installer

Authoring Tool:

- The following components do not apply to this criterion:
 - HCL Portal Server 9.5



		Portal generated UI - No audio.
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria 9.2.15 (Web) 10.2.15 (non-web document) 11.2.1.15 (Software) 11.2.2.15 (Closed Software) 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	• The following components meet this criterion: • HCL Portal Server 9.5 • Portal UI - All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes. This is not a requirement where the underlying function requires input that depends on the path of the user's movement and not just the
 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		endpoints. Electronic Docs: The following components meet this criterion: HCL Portal Server 9.5 - All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes. This is not a requirement where the underlying function requires



of the user's movement and not just the endpoints.

- Portal 9.5 Knowledge Center Documentation
- Quick Start Guide
- HTML Portal 9.5 Online Help HTML Documentation

Software:

- The following components meet this criterion:
 - HCL Portal Server 9.5 All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes. This is not a requirement where the underlying function requires input that depends on the path of the user's movement and not just the endpoints.
 - Portal installer
 - Portal command line installer

Authoring Tool:

- The following components meet this criterion:
 - HCL Portal Server 9.5
 - Portal generated UI All functionality of the content is operable through a keyboard interface without requiring specific timings for individual



	Walks Ours and a	keystrokes. This is not a requirement where the underlying function requires input that depends on the path of the user's movement and not just the endpoints.
2.1.2 No Keyboard Trap (Level A)	Web: Supports	
,	Electronic Docs:	Web:
Also applies to:	Supports	The following components
EN 301 549 Criteria	Software:	meet this criterion: • HCL Portal Server 9.5
 9.2.16 (Web) 10.2.16 (non-web document) 11.2.1.16 (Software) 11.2.2.16 (Closed Software) - Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	Authoring Tool: Supports	 Portal UI - When focus can be moved to a component using a keyboard interface, then focus can be moved away from that component using only a keyboard interface, and, when it requires more than unmodified arrow or tab keys, the
• 501		user is advised of
(Web)(Software)		the method for moving focus
• 504.2 (Authoring Tool)		away.
		Electronic Docs:





•	602.3 (Support
	Docs)

- The following components meet this criterion:
 - HCL Portal Server 9.5 When focus can be
 moved to a component
 using a keyboard
 interface, then focus can
 be moved away from
 that component using
 only a keyboard
 interface, and, when it
 requires more than
 unmodified arrow or tab
 keys, the user is advised
 of the method for moving
 focus away.
 - Portal 9.5 Knowledge Center Documentation
 - Quick Start Guide HTML
 - Portal 9.5 Online Help HTML Documentation

- The following components meet this criterion:
 - HCL Portal Server 9.5 When focus can be moved to a component using a keyboard interface, then focus can be moved away from that component using only a keyboard interface, and, when it requires more than unmodified arrow or tab keys, the user is advised of the



		method for moving focus away. Portal installer Portal command line installer Authoring Tool: The following components meet this criterion: HCL Portal Server 9.5 Portal generated UI - When focus can be moved to a component using a keyboard interface, then focus can be moved away from that component using only a keyboard interface, and, when it requires more than unmodified arrow or tab keys, the user is advised of the method for moving focus away.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria 9.2.17 (Web) 10.2.17 (non-web document) 11.2.1.17 (Software) 11.2.2.17 (Closed Software) - Does not apply	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Supports	Web: • The following components meet this criterion: • HCL Portal Server 9.5 • Portal UI - The user is allowed to turn off, adjust or extend all time limits that are not a real- time, essential or 20 hour exception.





11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) Software: The following components do not apply to this criterion: HCL Portal Server 9.5 - No time limits. Portal 9.5 Knowledge Center Documentation Quick Start Guide HTML Portal 9.5 Online Help HTML Documentation Software: The following components do not apply to this criterion: HCL Portal Server 9.5 - No time limits. Portal installer Portal command line installer Portal command line installer Portal command line installer Authoring Tool: HCL Portal Server 9.5 Portal generated UI - The user is allowed to turn off, adjust or extend all time limits that are not a real-time, essential or 20 hour exception.			
	Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support		The following components do not apply to this criterion: HCL Portal Server 9.5 - No time limits. Portal 9.5 Knowledge Center Documentation Quick Start Guide HTML Portal 9.5 Online Help HTML Documentation Software: The following components do not apply to this criterion: HCL Portal Server 9.5 - No time limits. Portal installer Portal command line installer Portal command line installer Portal generated UI - The user is allowed to turn off, adjust or extend all time limits that are not a real-time, essential or 20
Applicable	2.2.2 Pause, Stop, Hide (Level A)	Web: Not	Web:

HCL SOFTWARE



Also applies to:

EN 301 549 Criteria

- 9.2.18 (Web)
- 10.2.18 (non-web document)
- 11.2.1.18 (Software)
- 11.2.2.18 (Closed Software) - Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

2017 Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Electronic Docs: Not Applicable

Software: Not Applicable

Authoring Tool: Supports

- The following components do not apply to this criterion:
 - HCL Portal Server 9.5
 - Portal UI No moving, blinking, scrolling, or autoupdating information.

Electronic Docs:

- The following components do not apply to this criterion:
 - HCL Portal Server 9.5
 - Quick Start Guide HTML - No moving, blinking, scrolling, or autoupdating information.
 - HCL Portal Server 9.5 No moving, blinking,
 scrolling, or autoupdating information.
 Animated GIFs blink for
 less than the threshold
 time of 5 seconds.
 - Portal 9.5
 Knowledge
 Center
 Documentation
 Portal 9.5 On-line Help HTML
 Documentation

- The following components do not apply to this criterion:
 - HCL Portal Server 9.5 -No moving, blinking, scrolling, or autoupdating information.
 - Portal installer



		 Portal command line installer Authoring Tool: The following components meet this criterion: HCLPortal Server 9.5 Portal generated UI - The user is allowed to pause,
		stop, or hide moving, blinking, scrolling, or auto- updating information, unless it is an essential part of an activity.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.19 (Web) • 10.2.19 (non-web document) • 11.2.1.19	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	 Web: The following components meet this criterion: HCL Portal Server 9.5 Portal UI - User interface does not
 (Software) 11.2.2.19 (Closed Software) - Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support 		contain anything that flashes more than three times in any one second period. Electronic Docs: The following components meet this criterion:
Docs) 2017 Section 508 501 (Web)(Software)		 HCL Portal Server 9.5 - User interface does not contain anything that flashes more than three





 504.2 (Authoring Tool) 602.3 (Support Docs) 		times in any one second period. Portal 9.5 Knowledge Center Documentation Quick Start Guide HTML Portal 9.5 Online Help HTML Documentation Software: The following components meet this criterion: HCL Portal Server 9.5 -
		User interface does not contain anything that flashes more than three times in any one second period. Portal installer Portal command line installer
		Authoring Tool:
		The following components meet this criterion: HCL Portal Server 9.5
		Portal generated UI - User interface does not contain anything that flashes more than three times in any one second period.
2.4.1 Bypass Blocks		
(Level A)	Web: Supports	
Also applies to:	Electronic Docs: Supports	Web:
EN 301 549 Criteria	, ,	
• 9.2.20 (Web)		



- 10.2.20 (non-web document) Does not apply
- 11.2.1.20 (Software) - Does not apply
- 11.2.2.20 (Closed Software) - Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

2017 Section 508

- 501 (Web)(Software) -Does not apply to non-web software
- 504.2 (Authoring Tool)
- 602.3 (Support Docs) - Does not apply to non-web docs

Software: Does not apply to non-web software.

Authoring Tool: Supports

The following components meet this criterion:

HCL Portal Server 9.5

Portal UI - A mechanism is available to bypass blocks of content that are repeated.

Electronic Docs:

The following components meet this criterion:

HCL Portal Server 9.5

Quick Start Guide HTML - Single page, no blocks of repeated content.

HCL Portal Server 9.5 - A mechanism is available to bypass blocks of content that are repeated.

Portal 9.5 Knowledge Center Documentation

Portal 9.5 On- line Help HTML Documentation

Software: Does not apply to non- web software.

Authoring Tool:



		The following components meet this criterion: HCL Portal Server 9.5 Portal generated UI – A mechanism is available to bypass blocks of content that are repeated.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria 9.2.21 (Web) 10.2.21 (non-web document) 11.2.1.21 (Software) - Does not apply 11.2.2.21 (Closed Software) - Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: The following components meet this criterion: HCLPortal Server 9.5 Portal UI - Titles are provided that describe topic or purpose. Electronic Docs: The following components meet this criterion: HCL Portal Server 9.5 - Titles are provided that describe topic or purpose.





602.3 (Support Docs)

Portal 9.5 Knowledge Center Documentation Quick Start

Guide HTML

Portal 9.5 On- line Help HTML Documentation

Software:

The following components meet this criterion:

HCL Portal Server 9.5 - Titles are provided that describe topic or purpose.

Portal installer Portal command line installer

Authoring Tool:

The following components meet this criterion:

HCL Portal Server 9.5

Portal generated UI -Titles are provided that describe topic or purpose.



2.4.3 Focus Order

(Level A)

Also applies to:

EN 301 549 Criteria

- 9.2.22 (Web)
- 10.2.22 (non-web document)
- 11.2.1.22 (Software)
- 11.2.2.22 (Closed Software) - Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

2017 Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Supports

Electronic Docs:

Supports

Software:

Supports

Authoring Tool:

Supports

Web:

The following components meet this criterion:

HCL Portal Server 9.5

Portal UI - For content that can be navigated sequentially and the navigation

meaning or operation, focusable components receive focus in an order that preserves meaning and operability.

Electronic Docs:

The following components meet this criterion:

HCL Portal Server 9.5 -For content that can be navigated sequentially and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability.

> Portal 9.5 Knowledge Center Documentation Quick Start Guide HTML Portal 9.5 On- line Help HTML

Documentation



		The following components meet this criterion:
		HCL Portal Server 9.5 - For content that can be navigated sequentially and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability. Portal installer Portal command line installer
		Authoring Tool:
		The following components meet this criterion: HCL Portal Server 9.5 Portal generated UI - For content that can be navigated sequentially and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability.
2.4.4 Link Purpose (In Context) (Level A)	Web : Supports	
Also applies to:	Electronic Docs: Supports	Web:
EN 301 549 Criteria		The following components meet this criterion:
9.2.23 (Web)10.2.23 (non-web)	Software: Supports	HCL Portal Server 9.5 Portal UI – The
document)	Authoring Tool: Supports	purpose of each link can be

HCL SOFTWARE



- 11.2.1.23 (Software)
- 11.2.2.23 (Closed Software) - Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

2017 Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

determined from
the link text alone
or from the link
text together with
its
programmatically
determined link
context. This is
not a requirement
where the
purpose of the link
would be
ambiguous to
users in general.

Electronic Docs:

The following components meet this criterion:

HCL Portal Server 9.5 - The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context. This is not a requirement where the purpose of the link would be ambiguous to users in general.

Portal 9.5 Knowledge Center Documentation Quick Start

Guide HTML

Portal 9.5 On- line Help HTML Documentation

Software:

The following components meet this criterion:



HCL Portal Server 9.5 Portal installer -The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context. This is not a requirement where the purpose of the link would be ambiguous to users in general. The following components do not apply to this criterion: **HCL Portal Server 9.5** Portal command line installer - No links. **Authoring Tool**:

The following components meet this criterion:

HCL Portal Server 9.5 Portal generated UI - The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context. This is not a requirement where the purpose of the link would be



		ambiguous to
		users in general.
		-
3.1.1 Language of Page		
(Level A)	Web: Supports	Wala
Also applies to:	Electronic Docs: Supports	Web:
EN 301 549 Criteria	Software:	
9.2.27 (Web)10.2.27 (non-web)	Supports	The following components meet this criterion:
document) • 11.2.1.27	Authoring Tool: Supports	HCL Portal Server 9.5
(Software) • 11.2.2.27 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs)		Portal UI - The default human language can be programmatically determined.
 12.2.4 (Support Docs) 		Electronic Docs:
2017 Section 508		
501 (Web)(Software)		The following components meet this criterion:
 504.2 (Authoring Tool) 602.3 (Support Docs) 		HCL Portal Server 9.5 - The default human language can be programmatically determined.
		Portal 9.5 Knowledge Center Documentation Quick Start Guide HTML Portal 9.5 On- line Help HTML Documentation



		Software:
		The following components meet this criterion: HCL Portal Server 9.5 - The default human language can be programmatically determined. Portal installer Portal command line installer
		Authoring Tool:
		The following components meet this criterion: HCL Portal Server 9.5 Portal generated UI - The default human language can be programmatically determined.
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria	Web: Supports Electronic Docs: Supports	Web:
 9.2.29 (Web) 10.2.29 (non-web document) 11.2.1.29 (Software) 	Software: Supports Authoring Tool: Supports	The following components meet this criterion: HCL Portal Server 9.5 Portal UI - When any component receives





- 11.2.2.29 (Closed Software) - Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

2017 Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

focus, it does not initiate a change of

context.

Electronic Docs:

The following components meet this criterion:

HCL Portal Server 9.5 -When any component receives focus, it does not initiate a change of context.

Portal 9.5
Knowledge Center
Documentation
Quick Start Guide
HTML Portal 9.5
On- line Help
HTML
Documentation

Software:

The following components meet this criterion:

HCL Portal Server 9.5 -When any component receives focus, it does not initiate a change of context.

> Portal installer Portal command line installer

Authoring Tool:

The following components meet this criterion:

HCL Portal Server 9.5

Portal generated UI - When any component receives focus, it does not initiate a change of context.



3.2.2 On Input (Level A)		
Also applies to:	Web: Supports Electronic Docs:	Web: The following components
EN 301 549 Criteria	Not Applicable	meet this criterion: HCL Portal Server 9.5
9.2.30 (Web)10.2.30 (non-web)	Software : Not Applicable	Portal UI - Changing the setting of any
document) • 11.2.1.30	Authoring Tool:	user interface
(Software) • 11.2.2.30 (Closed	Supports	component does not automatically cause
Software) - Does not apply		a change of context unless the user has been advised of the
• 11.6.2 (Authoring Tool)		behavior before
• 12.1.2 (Product Docs)		using the component.
12.2.4 (Support Docs)		Electronic Docs:
2017 Section 508		The following components do not apply to this criterion:
• 501		HCL Portal Server 9.5 - No input allowed.
(Web)(Software)504.2 (Authoring)		Portal 9.5 Knowledge Center
Tool) • 602.3 (Support		Documentation Quick Start Guide
Docs)		HTML Portal 9.5 On- line Help
		HTML Documentation
		Software:
		The following components do not apply to this criterion:
		HCL Portal Server 9.5 - No input allowed.



		Portal installer Portal
		command line installer
		Austhonium Tool
		Authoring Tool:
		The following components meet this criterion:
		HCL Portal Server 9.5
		Portal generated UI - Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component.
3.3.1 Error Identification	Web: Supports	Web:
(Level A)		
Also applies to:	Electronic Docs: Not Applicable	
		The following components meet
EN 301 549 Criteria	Software : Supports	this criterion:
• 9.2.33 (Web)		HCL Portal Server 9.5
 10.2.33 (non-web document) 11.2.1.33 (Software) 11.2.2.33 (Closed Software) 11.6.2 (Authoring Tool) 	Authoring Tool: Supports	Portal UI - When an input error is automatically detected, the item that is in error is identified and the error is
Tool) • 12.1.2 (Product		described to the
Docs)		user in text.
		Electronic Docs:





 12.2.4 (Support Docs) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		The following components do not apply to this criterion: HCL Portal Server 9.5 - No input allowed. Portal 9.5 Knowledge Center Documentation Quick Start Guide HTML Portal 9.5 On- line Help HTML Documentation
		Software:
		The following components meet this criterion: HCL Portal Server 9.5 - When an input error is automatically detected, the item that is in error is identified and the error is described to the user in text. Portal installer Portal command line installer
		Authoring Tool:
		The following components meet this criterion: HCL Portal Server 9.5
		Portal generated UI - When an input error is automatically detected, the item that is in error is identified and the error is described to the user in text.
3.3.2 Labels or	Web: Supports	
Instructions (Level A)	Electronic Docs: Not Applicable	Web:



Also applies to:

EN 301 549 Criteria

- 9.2.34 (Web)
- 10.2.34 (non-web document)
- 11.2.1.34 (Software)
- 11.2.2.34 (Closed Software) - Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

2017 Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Software: Not Applicable

Authoring Tool: Supports

The following components meet this criterion:

HCL Portal Server 9.5
Portal UI - Labels
or instructions are
provided when
content requires
user input.

Electronic Docs:

The following components do not apply to this criterion:

HCL Portal Server 9.5 - No input allowed.

Portal 9.5
Knowledge Center
Documentation
Quick Start Guide
HTML Portal 9.5
On- line Help
HTML

Software:

The following components do not apply to this criterion: HCL Portal Server 9.5 - No input allowed.

Documentation

Portal installer Portal command line installer

Authoring Tool:

The following components meet this criterion:

HCL Portal Server 9.5
Portal generated UI
- Labels or
instructions are
provided when
content requires
user input.



4.1.1 Parsing (Level A)		
Also applies to:	Web: Supports	Web:
EN 301 549 Criteria	Electronic Docs: Supports	
9.2.37 (Web)10.2.37 (non-web document)	Software: Supports	The following components meet this criterion:
 11.2.1.37 (Software) 11.2.2.37 (Closed Software) - Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 	Authoring Tool: Supports	Portal UI - In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where specifications allow these features.
602.3 (Support Docs)		Electronic Docs: The following components meet this criterion:
		HCL Portal Server 9.5 - In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes,





and any IDs are unique, except where specifications allow these features.

Portal 9.5 Knowledge Center Documentation Quick Start Guide HTML Portal 9.5 Online Help HTML Documentation

Software:

The following components meet this criterion:

HCL Portal Server 9.5 - In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where specifications allow these features.

Portal installer Portal command line installer

Authoring Tool:

The following components meet this criterion:

HCL Portal Server 9.5



		Portal generated UI - In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where specifications allow these features.
4.1.2 Name, Role, Value (Level A)	Web: Supports	
(Level A)	Electronic Docs:	Web:
Also applies to:	Supports	The following components
EN 301 549 Criteria	Software:	meet this criterion: HCL Portal Server 9.5
• 9.2.38 (Web)	Supports	Portal UI - For all
• 10.2.38 (non-web	Authoring Tool:	user interface components
document) • 11.2.1.38	Supports	(including, but not
(Software)		limited to: form elements, links and
11.2.2.38 (Closed Software) - Does		components
not apply		generated by scripts), the name
• 11.6.2 (Authoring Tool)		and role can be
• 12.1.2 (Product		programmatically determined; states,
Docs) 12.2.4 (Support		properties, and
Docs)		values that can be
2017 Section 508		set by the user can be programmatically
• 501		set; and notification of changes to these
(Web)(Software)		items is available to
• 504.2 (Authoring Tool)		user agents,
 602.3 (Support 		including assistive technologies.
Docs)		Electronic Docs:



The following components meet this criterion:

HCL Portal Server 9.5 -For all user interface components (including, but not limited to: form elements, links and components generated by scripts), the name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and notification of changes to these items is available to user agents, including assistive technologies.

Portal 9.5
Knowledge Center
Documentation
Quick Start Guide
HTML Portal 9.5
On- line Help
HTML
Documentation

Software:

The following components meet this criterion: HCL Portal Server 9.5 - For all user interface components (including, but not limited to: form elements, links and components generated by scripts), the name and role can be programmatically determined; states, properties, and values , , that can be set by the user can be programmatically set; and notification of changes to



these items is available to user agents, including assistive technologies. Portal installer Portal command line installer Authoring Tool: The following components meet this criterion: HCL Portal Server 9.5 Portal generated UI - For all user interface components (including, but not limited to: form elements, links and components generated by scripts), the name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and notification of changes to these items is available to user agents, including assistive technologies.

Table 2: Success Criteria, Level AA

Criteria	Supporting Features	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Web : Not	Wala
Also applies to:	Applicable Electronic Docs: Not Applicable	Web:
 9.2.5 (Web) 10.2.5 (non-web document) 11.2.1.5 (Software) 11.2.2.5 (Closed Software) - Does not apply 11.6.2 (Authoring Tool) 	Software: Not Applicable Authoring Tool: Not Applicable	The following components do not apply to this criterion: HCL Portal Server 9.5 Portal UI - No live audio content in





•	12.1.2	(Product Docs)
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12.2.4 (Support Docs)

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- 501 (Web)(Software)
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- 602.3 (Support Docs)

synchronized media.

Electronic Docs:

The following components do not apply to this criterion:

HCL Portal Server 9.5 - No live audio content in synchronized media.

Portal 9.5 Knowledge Center Documentation Quick Start Guide HTML Portal 9.5 On- line Help HTML Documentation

Software: The following components do not apply to this criterion:

HCL Portal Server 9.5 -No live audio content in synchronized media.

> Portal installer Portal command line installer

Authoring Tool:



		The following components do not apply to this criterion: HCL Portal Server 9.5 Portal generated UI - No live audio content in synchronized media.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria 9.2.6 (Web) 10.2.6 (non-web document) 11.2.1.6 (Software) 11.2.2.6 (Closed Software) - Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	The following components do not apply to this criterion: HCL Portal Server 9.5 Portal UI - No prerecorded video. Electronic Docs: The following components meet this criterion: HCL Portal Server 9.5 Portal 9.5 Knowledge Center Documentation - All the
		information in the video track is



		already provided
		in the audio track. The following components do
		not apply to this criterion:
		HCL Portal Server 9.5 Quick Start
		Guide HTML -
		No prerecorded video.
		HCL Portal Server 9.5
		Portal 9.5 On- line Help HTML
		Documentation -
		No time-based media or
		prerecorded
		video. Software :
		The following components do
		not apply to this criterion:
		HCL Portal Server 9.5 - No prerecorded video.
		Portal installer
		Portal command line installer
		Authoring Tool:
		The following components do
		not apply to this criterion: HCL Portal Server 9.5
		Portal generated
		UI - No prerecorded
4.4.0. Operation of (Minimum)		video.
1.4.3 Contrast (Minimum) (Level AA)	Wah: Supports	Web:
Also applies to:	Web: Supports	
Also applies to:	Electronic Docs: Supports	The following components meet this criterion:
EN 301 549 Criteria	Software:	HCL Portal Server 9.5
• 9.2.12 (Web)	Software: Supports	Portal UI - The visual
 10.2.12 (non-web document) 	Authoring Tool:	presentation of
• 11.2.1.12 (Software)	Supports	text and images

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- 11.2.2.12 (Closed Software) - Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

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- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

of text have a contrast ratio of at least 4.5:1, and any large print and images of large print have a contrast ratio of 3:1.

Electronic Docs:

The following components meet this criterion:

HCL Portal Server 9.5 - The visual presentation of text and images of text have a contrast ratio of at least 4.5:1, and any large print and images of large print have a contrast ratio of 3:1.

Portal 9.5 Knowledge Center Documentation Quick Start Guide HTML Portal 9.5 On- line Help HTML Documentation **Software**:

The following components meet this criterion:

HCL Portal Server 9.5 - The visual presentation of text and images of text have a contrast ratio of at least 4.5:1, and any large print and images of large print have a contrast ratio of 3:1.

Portal installer Portal command line installer

Authoring Tool:

The following components meet this criterion:



		HCL Portal Server 9.5 Portal generated UI - The visual presentation of text and images of text have a contrast ratio of at least 4.5:1, and any large print and images of large print have a contrast ratio of 3:1.
1.4.4 Resize text (Level AA)	Walte Cumparto	
Also applies to:	Web: Supports	Web:
EN 301 549 Criteria	Electronic Docs: Supports	
9.2.13 (Web)10.2.13 (non-web document)	Software: Supports	The following components meet this criterion:
 11.2.1.13 (Software) 11.2.2.13 (Closed Software) 	Authoring Tool: Supports	HCL Portal Server 9.5
• 11.6.2 (Authoring Tool)		Portal UI - Text
12.1.2 (Product Docs)12.2.4 (Support Docs)		(but not images of text) can be
2017 Section 508		resized without assistive
• 501 (Web)(Software)		technology up to
 504.2 (Authoring 		200 percent without loss of
Tool) • 602.3 (Support Docs)		content or functionality.
		Electronic Docs:
		The following components meet this criterion:
		HCL Portal Server 9.5 -
		Text (but not images of text) can be resized
		without assistive



technology up to 200 percent without loss of content or functionality.

Portal 9.5

Knowledge
Center

Documentation
Quick Start
Guide HTML
Portal 9.5 Online Help HTML
Documentation

Software:

The following components meet this criterion:

HCL Portal
Server 9.5 - Text
(but not images
of text) can be
resized without
assistive
technology up to
200 percent
without loss of
content or
functionality.
Portal installer
Portal command
line installer

Authoring Tool:

The following components meet this criterion:

HCL Portal Server 9.5
Portal generated
UI - Text (but not images of text)
can be resized
without assistive technology up to 200 percent
without loss of





		content or functionality.
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria	Web: Supports Electronic Docs: Supports	Web:
 9.2.14 (Web) 10.2.14 (non-web document) 11.2.1.14 (Software) 11.2.2.14 (Closed Software) - Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	Software: Supports Authoring Tool: Supports	The following components meet this criterion: HCL Portal Server 9.5 Portal UI - Text is used to convey information rather than images. When an image of text is used, it is essential to the information being conveyed and the image can be visually customized to the user's requirements. Electronic Docs:
 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		The following components meet this criterion: HCL Portal Server 9.5 - Text is used to convey information rather than images. When an image of text is used, it is essential to the information being conveyed and the image can be visually customized to the user's requirements. Portal 9.5 Knowledge Center Documentation Quick Start Guide





HTML Documentation Software: The following components meet this criterion: HCL Portal Server 9.5 -Text is used to convey information rather than images. When an image of text is used, it is essential to the information being conveyed and the image can be visually customized to the user's requirements. Portal installer Portal command line installer **Authoring Tool**: The following components meet this criterion: HCL Portal Server 9.5 Portal generated UI - Text is used to convey information rather than images. When an image of text is used, it is essential to the



		information being conveyed and the image can be visually customized to the user's requirements.
2.4.5 Multiple Ways (Level AA)	Web: Supports	
Also applies to:	Electronic Docs: Supports	Web:
 9.2.24 (Web) 10.2.24 (non-web document) - Does not apply 11.2.1.24 (Software) - Does not apply 11.2.2.24 (Closed Software) - Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	Supports	The following components meet this criterion: HCL Portal Server 9.5 Portal UI - More than one way is available to locate a web page within a set of web pages except where the web page is the result of, or a step in, a process.
501 (Web)(Software)		Electronic Docs:
 Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) Does not apply to non-web docs 		The following components meet this criterion: HCL Portal Server 9.5 Quick Start Guide HTML - The documentation is a single page. HCL Portal Server 9.5 - More than one way is available to locate a web page within a set of web pages except



		where the web page is the result of, or a step in, a process. Portal 9.5 Knowledge Center Documentation Portal 9.5 Online Help HTML Documentation Software: Does not apply to nonweb software. Authoring Tool: The following components meet this criterion: HCL Portal Server 9.5 Portal generated UI - More than one way is available to locate a web page within a set of web pages except where the web page is the result of, or a step in, a process.
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.25 (Web) • 10.2.25 (non-web document) • 11.2.1.25 (Software)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: The following components meet this criterion: HCL Portal Server 9.5 Portal UI - Headings and labels describe topic or purpose.
 11.2.2.25 (Closed Software) - Does not apply 11.6.2 (Authoring Tool) 		Electronic Docs: The following components meet this criterion:

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 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		HCL Portal Server 9.5 - Headings and labels describe topic or purpose. Portal 9.5 Knowledge Center Documentation Quick Start Guide HTML Portal 9.5 On- line Help HTML Documentation
		Software:
		The following components meet this criterion:
		HCL Portal Server 9.5 - Headings and labels describe topic or purpose. Portal installer Portal command line installer
		Authoring Tool:
		The following components meet this criterion: HCL Portal Server 9.5 Portal generated UI - Headings and labels describe topic or purpose
2.4.7 Focus Visible (Level		Web:
AA)	Web: Supports	
Also applies to:	Electronic Docs:	The falls for some
EN 301 549 Criteria	Supports	The following components meet this criterion:
9.2.26 (Web)10.2.26 (non-web document)	Software: Supports	HCL Portal Server 9.5



- 11.2.1.26 (Software)
- 11.2.2.26 (Closed Software) - Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

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- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Authoring Tool: Supports

Portal UI - Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible.

Electronic Docs:

The following components meet this criterion:

HCL Portal Server 9.5 -Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible.

Portal 9.5
Knowledge Center
Documentation
Quick Start Guide
HTML Portal 9.5
On- line Help
HTML
Documentation

Software:

The following components meet this criterion:

HCL Portal Server 9.5 -Any keyboard operable user interface has a mode of operation where



		the keyboard focus indicator is visible.
		Portal installer Portal command line installer
		Authoring Tool:
		The following components meet this criterion:
		HCL Portal Server 9.5
		Portal generated UI - Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible.
3.1.2 Language of Parts		Web:
(Level AA)	Web: Supports	
Also applies to: EN 301 549 Criteria	Electronic Docs: Supports	The following components meet this criterion:
• 9.2.28 (Web)	Software : Not Applicable	HCL Portal Server 9.5
 10.2.28 (non-web document) 11.2.1.28 (Software) - Does not apply 11.2.2.28 (Closed Software) - Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	Authoring Tool: Supports	Portal UI - The human language of each passage or phrase in the content can be programmatically determined. This requirement does not apply to proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vernacular of the immediately surrounding text. It is assumed that users will interact with this product as a single language document therefore the default





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- 501 (Web)(Software)
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- 602.3 (Support Docs)

human language of the web page, which can be programmatically determined, satisfies this requirement.

Electronic Docs:

The following components meet this criterion:

HCL Portal Server 9.5 -The human language of each passage or phrase in the content can be programmatically determined. This requirement does not apply to proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vernacular of the immediately surrounding text. It is assumed that users will interact with this product as a single language document therefore the default human language of the web page, which can be programmatically determined, satisfies this requirement.

Portal 9.5 Knowledge Center Documentation Quick Start Guide HTML Portal 9.5 On- line Help HTML Documentation





Software:

The following components do not apply to this criterion:

HCL Portal Server 9.5 - N/A status is not a valid response. The user interface needs to be tested for, and comply with, this checkpoint.

Portal installer Portal command line installer

Authoring Tool:

The following components meet this criterion:

HCL Portal Server 9.5

Portal generated UI - The human language of each passage or phrase in the content can be programmatically determined. This requirement does not apply to proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vernacular of the



immediately surrounding text. It is assumed that users will interact with this product as a single language document therefore the default human language of the web page, which can be programmatically determined, satisfies this requirement.

3.2.3 Consistent Navigation (Level AA)

Also applies to:

EN 301 549 Criteria

- 9.2.31 (Web)
- 10.2.31 (non-web document) Does not apply
- 11.2.1.31 (Software) -Does not apply
- 11.2.2.31 (Closed Software) - Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

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 501 (Web)(Software)
 Does not apply to non-web software Web: Supports

Electronic Docs:

Supports

Software: Does not apply to non- web software.

Authoring Tool: Supports

Web:

The following components meet this criterion:

HCL Portal Server 9.5
Portal UI Navigational
mechanisms that
are repeated
throughout
content occur in
the same relative
order each time
they are
repeated, unless
a change is
initiated by the
user.

Electronic Docs:

The following components meet this criterion:
HCL Portal Server 9.5



- 504.2 (Authoring Tool)
- 602.3 (Support Docs)
 Does not apply to non-web docs

Quick Start Guide HTML -No navigational mechanisms used.

HCL Portal Server 9.5 -Navigational mechanisms that are repeated throughout content occur in the same relative order each time they are repeated, unless a change is initiated by the user.

> Portal 9.5 Knowledge Center Documentation Portal 9.5 Online Help HTML Documentation

Software: Does not apply to non-web software.

Authoring Tool:

The following components meet this criterion:

HCL Portal Server 9.5
Portal generated
UI - Navigational
mechanisms that
are repeated
throughout
content occur in
the same relative
order each time
they are
repeated, unless
a change is
initiated by the
user.

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3.2.4 Consistent Identification (Level AA)

Also applies to:

EN 301 549 Criteria

- 9.2.32 (Web)
- 10.2.32 (non-web document) Does not apply
- 11.2.1.32 (Software) Does not apply
- 11.2.2.32 (Closed Software) - Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

2017 Section 508

- 501 (Web)(Software)
 Does not apply to non-web software
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)
 Does not apply to non-web docs

Web: Supports

Electronic Docs: Supports

Software: Does not apply to non- web software.

Authoring Tool: Supports

Web:

The following components meet this criterion:

HCL Portal Server 9.5

Portal UI - Components that have the same functionality within a set of Web pages are identified consistently.

Electronic Docs:

The following components meet this criterion:

HCL Portal Server 9.5

Quick Start Guide HTML -No overlapping components used.

HCL Portal Server 9.5 - Components that have the same functionality within a set of Web pages are identified consistently.

Portal 9.5 Knowledge Center Documentation Portal 9.5 Online Help HTML Documentation

Software: Does not apply to non-web software.

Authoring Tool:

The following components meet this criterion:

HCL Portal Server 9.5

Portal generated UI - Components that have the same functionality within a set of Web pages are identified consistently.



3.3.3 Error Suggestion	Web : Supports	
(Level AA) Also applies to: EN 301 549 Criteria 9.2.35 (Web) 10.2.35 (non-web document) 11.2.1.35 (Software) 11.2.2.35 (Closed Software) - Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Electronic Docs: Does not apply Software: Does not apply to non- web software. Authoring Tool: Supports	The following components meet this criterion: HCL Portal Server 9.5 Portal UI - If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user. Electronic Docs: Does not apply Software: Does not apply to nonweb software. Authoring Tool: The following components meet this criterion: HCL Portal Server 9.5 Portal generated UI - If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Web: Supports Electronic Docs: Does not apply	Web:

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Also applies to:

EN 301 549 Criteria

- 9.2.36 (Web)
- 10.2.36 (non-web document)
- 11.2.1.36 (Software)
- 11.2.2.36 (Closed Software) - Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

2017 Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Software: Does not apply to non- web software.

Authoring Tool: Supports

The following components meet this criterion:
HCL Portal Server 9.5

Portal UI -

For Web pages that cause legal commitments or financial transactions for the user to occur, that modify or delete user-controllable data in data storage systems, or that submit user test responses, at least one of the following is true:

- Reversible: Submissions are reversible.
- **Checked:** Data entered by the user is checked for input errors and the user is provided an opportunity to correct them.

Electronic Docs:

The following components meet this criterion:

HCL Portal Server 9.5

Quick Start Guide HTML -Does not apply

Portal 9.5 Knowledge Center Documentation Portal 9.5 Online Help HTML Documentation -Does not apply

Software: Does not apply to non-web software.

Authoring Tool:

The following components meet this criterion:



HCL Portal Server 9.5
HCL Portal Server 9.5 Portal generated UI - For Web pages that cause legal commitments or financial transactions for the user to occur, that modify or delete user-controllable data in data storage systems, or that submit user test responses, at least one of the following is true: • Reversible: Submissions are reversible. • Checked: Data entered by the user is checked for input errors and the user is provided an opportunity to correct them.

Table 3: Success Criteria, Level AAA

Notes: Not Evaluated

2017 Section 508 Report

Click to show or hide 2017 Section 508 tables (section headings will remain)

Chapter 3: Functional Performance Criteria (FPC)

Notes: Not Evaluated

Chapter 4: Hardware

Notes: Not applicable. This product does not provide hardware or is exempted from meeting the Revised Section 508 hardware standard E202.5.

Chapter 5 Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope - Incorporation of WCAG 2.0 AA	See <u>WCAG 2.0</u> section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell - no response required	Heading cell - no response required





Not Applicable	
	The following components do not apply to this criterion:
	HCL Portal Server 9.5 - The application is not platform software.
	Portal installer Portal command line installer
Supports	
	The following components meet this criterion:
	HCL Portal Server 9.5 - Component does not disrupt platform features that are defined in the platform documentation as accessibility features.
	Portal installer Portal command line installer
Heading cell - no response required	Heading cell - no response required
Supports	The following components meet this criterion:
	HCL Portal Server 9.5
	Portal installer - Semantic information is provided about
	Heading cell - no response required





		user interface
		objects.
		The following components do
		not apply to this criterion:
		HCL Portal Server 9.5
		Portal command line installer - The
		user interface is implemented via
		commands only. There are no
500.0.0 M. Iff	NI. (A P I I	interactive objects.
	Not Applicable	
Information		
		The following components do
		not apply to this criterion:
		HCL Portal Server 9.5 -
		The application has no
		states or properties that
		can be set by the user.
		Daniel Santallan
		Portal installer
		Portal command
		line installer
502.3.3 Row, Column, and	Not Applicable	
Headers	ι τοι πρριιοασίο	
		The fall of the second
		The following components do
		not apply to this criterion:
		LICI Dartal Camian C.
		HCL Portal Server 9.5 -
		No data tables.
		Portal installer
		Portal installer Portal command
		line installer
		แกะ แจเสเซา
502.3.4 Values	Supports	The following components
002.0.1 Valado		meet this criterion:
		most tillo omorion.
		HCL Portal Server 9.5





		Portal installer - The current value and any minimum or maximum values, if the component represents one of a range of values, are programmatically determinable. The following components do not apply to this criterion: HCL Portal Server 9.5 Portal command line installer - The user interface is implemented via commands only. There are no interactive objects/values.
502.3.5 Modification of Values	Not Applicable	The following components do not apply to this criterion: HCL Portal Server 9.5 - The application has no values that can be set by the user. Portal installer Portal command line installer
502.3.6 Label Relationships	Supports	





		The following components meet this criterion: HCL Portal Server 9.5 Portal installer - The relationship that a component has as a label for another component, or of being labeled by another component, is programmatically determinable. The following components do not apply to this criterion: HCL Portal Server 9.5 Portal command line installer - The user interface is implemented via commands only. There are no interactive objects/labels.
502.3.7 Hierarchical Relationships	Not Applicable	The following components do not apply to this criterion: HCL Portal Server 9.5 - No hierarchical relationships. Portal installer Portal command line installer
502.3.8 Text	Supports	The following components meet this criterion:





		HCL Portal Server 9.5 - Text contents, text attributes, and the boundary of text rendered to the screen are programmatically determinable. Portal installer Portal command line installer
502.3.9 Modification of Text	Not Applicable	The following components do not apply to this criterion: HCL Portal Server 9.5 - The application has no text that can be set by the user. Portal installer Portal command line installer
502.3.10 List of Actions	Supports	The following components meet this criterion: HCL Portal Server 9.5 Portal installer - A list of actions that can be executed on an object is programmatically determinable. Assistive technology can programmatically execute available actions on objects.





		The following components do not apply to this criterion: HCL Portal Server 9.5 Portal command line installer - The user interface is implemented via commands only. There are no interactive objects/actions.
502.3.11 Actions on Objects	Not Applicable	The following components do not apply to this criterion: HCL Portal Server 9.5 - The application has no available actions on objects. Portal installer Portal command line installer
502.3.12 Focus Cursor	Supports	The following components meet this criterion: HCL Portal Server 9.5 Portal installer - Exposes information and mechanisms necessary to track and modify focus, text insertion point, and selection attributes of user





		interface
		components.
		<u> </u>
		The following components do
		not apply to this criterion:
		not apply to this offerior.
		HCL Portal Server 9.5
		HOL PORAL Server 9.5
		D. del
		Portal command
		line installer - The
		user interface is
		implemented via
		commands only.
		There are no
		interactive
		objects.
		objects.
	N. . A II	
502.3.13 Modification of Focus	Not Applicable	
Cursor		
		The following components do
		not apply to this criterion:
		1101 D. (110
		HCL Portal Server 9.5 -
		There are no focus, text
		insertion point, or
		selection attributes that
		can be set by the user.
		Í
		Portal installer
		Portal command
		line installer
		iii le ii istallei
500 0 44 Frank Notification	0	The fellowing consequent
502.3.14 Event Notification	Supports	The following components
		meet this criterion:
		HCL Portal Server 9.5
		Portal installer -
		Notification of
		events relevant to
		user interactions,
		including, but not limited to, changes
		• Linesia e de la escencia e





		in the component's state(s), value, name, description, or boundary, is available to assistive technologies.
		The following components do not apply to this criterion:
		HCL Portal Server 9.5
		Portal command line installer - The user interface is implemented via commands only. There are no interactive objects/events.
502.4 Platform Accessibility Features	Not Applicable	The following components do not apply to this criterion:
		HCL Portal Server 9.5 - The software is not a platform.
		Portal installer
		Portal command
		line installer
503 Applications	Heading cell - no response required	Heading cell - no response required
503.2 User Preferences	Supports	
		The following components meet this criterion:





		HCL Portal Server 9.5 - Component provides a mode of operation that allows user preferences for platform settings for color, contrast, font type, font size, and focus cursor. Portal installer Portal command line installer
503.3 Alternative User Interfaces		The following components do not apply to this criterion: HCL Portal Server 9.5 - The application does not provide an alternative user interface that functions as assistive technology. Portal installer Portal command line installer
503.4 User Controls for Captions and Audio Description.	Heading cell- no response required	Heading cell – no reponse required
503.4.1 Caption Controls	Not Applicable	The following components do not apply to this criterion: HCL Portal Server 9.5 - The application does not provide user controls for volume adjustment. Portal installer Portal command line installer





503.4.2 Audio Description Controls	Not Applicable	The following components do not apply to this criterion: HCL Portal Server 9.5 - The application does not provide user controls for program selection. Portal installer Portal command line installer
504 Authoring Tools	Heading cell - no response required	Heading cell - no response required
504.2 Content Creation or Editing	Heading cell – no response required	Heading cell – no response required
504.2.1 Preservation of Information Provided for Accessibility in Format Conversation	Supports	The following components meet this criterion: HCL Portal Server 9.5 Portal generated UI - To the extent that the information is supported by the destination format, converting content from one format to another or saving content in multiple formats preserves the information required for accessibility.
504.2.2 PDF Export	Not Applicable	The following components do not apply to this criterion: HCL Portal Server 9.5 Portal generated UI - The authoring tool does not have the functionality of exporting PDF files.
504.3 Prompts	Supports	The following components meet this criterion:





		HCL Portal Server 9.5 Portal generated UI - The authoring tool provides a mode of operation that prompts authors to create content that conforms to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 for supported features and, as applicable, to file formats supported by the authoring tool.
504.4 Templates	Not Applicable	The following components do not apply to this criterion: HCL Portal Server 9.5 Portal generated UI - The application does not provide templates for authoring content.

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell - no response required	Heading cell - no response required
602 Support Documentation	Heading cell - no response required	Heading cell - no response required
602.2 Accessibility and Compatibility Features	Supports	The following components meet this criterion: HCL Portal Server 9.5 - Documentation lists and explains accessibility and compatibility



		features, including keyboard access. Portal 9.5 Knowledge Center Documentation Quick Start Guide HTML Portal 9.5 On- line Help HTML Documentation
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	All documentation that supports the use of the HCL product is provided in electronic format.
603 Support Services	Heading cell - no response required	Heading cell - no response required
603.2 Information on Accessibility and Compatibility Features	Not Applicable	Information on accessibility and compatibility features of the HCL product is included in the conformance statement required by 602.2.
603.3 Accommodation of Communication Needs	Supports	The support services of the HCL product provided directly to users by HCL (e.g. telecommunications relay services for use by deaf or hard of hearing users to access sales and support services) accommodates the communication needs of individuals with disabilities.

EN 301 549 Report <this is info from another product, if your answer is different then we would need to look info and build out for your product>

Chapter 4: 4.2 Functional Performance Statements (FPS)





Notes: Not applicable. Functional performance criteria not used to evaluate this product.

Chapter 5: Generic Requirements

Notes: Not applicable. This product does not provide closed hardware.

Chapter 6: ICT with Two-Way Voice Communication

Notes: Not applicable. This product does not provide two-way communication.

Chapter 7: ICT with Video Capabilities

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing	Heading cell - no	Heading cell - no response required
technology	response required	
7.1.1 Captioning playback	Not Applicable	The following components do not apply to this criterion:
		HCL
		Websphere Portal Server
		9.5 - This product does not provide video player capabilities.
		Portal installer Portal command line installer
7.1.2 Captioning synchronization	Not Applicable	The following components do not apply to this criterion:
		HCL
		Websphere Portal Server
		9.5 - This product does not provide video player capabilities.
		Portal installer
		Portal command line installer





7.1.3 Preservation of captioning	Not Applicable	The following components do not apply to this criterion: HCL Websphere Portal Server 9.5 - This product does not provide video player capabilities. Portal installer Portal command line installer
7.2.1 Audio description playback	Not Applicable	The following components do not apply to this criterion: HCL Websphere Portal Server 9.5 - This product does not provide video player capabilities. Portal installer Portal command line installer
7.2.2 Audio description synchronization	Not Applicable	The following components do not apply to this criterion: HCL Websphere Portal Server 9.5 - This product does not provide video player capabilities.



		Portal installer Portal command line installer
7.2.3 Preservation of audio description	Not Applicable	The following components do not apply to this criterion: HCL Websphere Portal Server 9.5 - This product does not provide video player capabilities.
		Portal installer Portal command line installer
7.3 User controls for captions and audio description	Not Applicable	The following components do not apply to this criterion: HCL Websphere Portal Server
		9.5 - This product does not provide video player capabilities. Portal installer Portal command line installer

<this is info from another product, if your answer is different then we would need to look info and build out for your product>

Chapter 8: Hardware

Notes: Not applicable. This product does not provide hardware.

Chapter 9: Web (See WCAG 2.0 Section)

Notes: Not applicable. Product does not provide web or non-web software or documentation.

L7 HCL SOFTWARE



Chapter 10: Non-Web Documents

Notes: Not applicable. Product does not provide web or non-web documents.

Criteria	Conformance Level	Remarks and Explanations
	Heading cell - no response required	Heading cell - no response required
10.2 Document success criteria	Heading cell - no response required	Heading cell - no response required
10.2.1 through 10.2.38	See WCAG 2.0 section	See information in WCAG section
10.2.39 Caption positioning		
10.2.40 Audio description timing		

Chapter 11: Software

Criteria	Conformance Level	Remarks and Explanations
11.0 General	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.0 section	See information in WCAG section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality (informative)	Heading cell - no response required	Heading cell - no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.x	Not Applicable	This product only contains web-based software
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility feature	Supports	allows user control of accessibility features
11.6.2 No disruptive of accessibility features	Supports	compatible with operating system and browser accessibility features configured by the user.
11.7 User preferences	NA	Heading cell – no response required
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.x	Not applicable	This product has no authoring capabilities

Chapter 12: Documentation and Support Services





Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell - no response required	Heading cell - no response required
12.1.1 Accessibility and compatibility features	Supports	The following components meet this criterion: HCL Portal Server 9.5 - Documentation lists and explains accessibility and compatibility features, including keyboard access. Portal 9.5 Knowledge Center Documentation Quick Start Guide HTML Portal 9.5 On- line Help HTML
12.1.2 Accessible	See MCAC 2.0 section	Documentation See information in WCAG section
documentation	See <u>WCAG 2.0</u> section	See information in WCAG section
12.2 Support Services	Heading cell - no response required	Heading cell - no response required
12.2.2 Information on accessibility and compatibility features	Not Applicable	Information on accessibility and compatibility features of the HCL product is included in the conformance statement required by 12.1.1.
12.2.3 Effective communication	Support	The support services of the HCL product provided directly to users by HCL (e.g. telecommunications relay services for use by deaf or hard of hearing users to access sales and support services) accommodates the communication needs of individuals with disabilities.
12.2.4 Accessible documentation	See WCAG 2.0 section	See information in WCAG section

Chapter 13: ICT Providing Relay or Emergency Service Access





Notes: Not applicable. This product does not provide relay or emergency service features.

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