### Request for Offer Data Storage, Data Communications & Networking Equipment and Related Services

**DIR-TSO-TMP-422** 

**Bid Package 5** 

#### **VPAT**<sup>TM</sup>

#### Voluntary Product Accessibility Template®

#### Version 1.3

The purpose of the **Voluntary Product Accessibility Template**, or **VPAT**<sup>™</sup>, is to assist Federal contracting officials and other buyers in making preliminary assessments regarding the availability of commercial "Electronic and Information Technology" products and services with features that support accessibility. It is assumed and recommended that offerers will provide additional contact information to facilitate more detailed inquiries.

The first table of the Template provides a summary view of the Section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, e.g., "equivalent facilitation." The third column contains any additional remarks and explanations regarding the product. In the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

**Date:** 4/18/2018

Name of Product: Pure1

Contact for more Information (name/phone/email):

Nick Cox 408-203-7982 nick@purestorage.com

### Summary Table VPAT™

### **Voluntary Product Accessibility Template®**

| Criteria   | Supporting<br>Features | Remarks<br>and<br>explanations |
|--|------------------------|--------------------------------|
| Section 1194.21 <u>Software</u> Applications and Operating Systems       |                        |                                |
| Section 1194.22 Web-based Internet Information and Applications          |                        |                                |
| Section 1194.23 <u>Telecommunications Products</u>                       |                        |                                |
| Section 1194.24 <u>Video and Multi-media Products</u>                    |                        |                                |
| Section 1194.25 <u>Self-Contained,</u><br><u>Closed Products</u>         |                        |                                |
| Section 1194.26 <u>Desktop and</u><br><u>Portable Computers</u>          |                        |                                |
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### Section 1194.21 Software Applications and Operating Systems – Detail

### **VPAT**<sup>TM</sup>

| Criteria   | Supporting<br>Features | Remarks<br>and<br>explanations   |
|--|------------------------|--|
| (a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually. | CLI<br>GUI             | All functionality is accessible through both a command line interface (CLI) and a graphical user interface (GUI).  Within the GUI icons to perform refresh and other functions, table sort functions, and context menus cannot be activated with keyboard.  The information contained within charts allows mouse users to get information on mouse hover. This information is not available to keyboard users. |

| (b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer. | CLI<br>GUI | No attempts are made to interfere with operating system level accessibility features.   |
|--|------------|---|
| (c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.   | CLI<br>GUI | For functions, links and buttons that can be reached with the keyboard, focus can be moved away from that component using the keyboard.  Content is presented in a meaningful sequence. The reading order for screen readers matches the visual layout of the page. |

| (d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text. | CLI<br>GUI | All functionality is accessible through both a command line interface (CLI) and a graphical user interface (GUI).  Within the images in the application do not have text alternatives that serve the equivalent purpose.  All of the function icons are defined as background images without any text equivalent. |
|--|------------|---|
| (e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.   | CLI<br>GUI | Navigational images are consistent.   |
| (f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.  | CLI<br>GUI | All functionality is accessible through both a command line interface (CLI) and a graphical user interface (GUI).   |

|  |            | Within the GUI most headings are not defined as HTML headings. Tables are used for page layout. The data tables have column headers defined but the data is in a separate table and no row headers are defined.  |
|--|------------|--|
| (g) Applications shall not override user selected contrast and color selections and other individual display attributes. | CLI<br>GUI | No attempts are made to override operating system level accessibility features.  Within the GUI some text content such as grey and blue text on the grey background, red text on the white background, and white text on the green background does not meet the minimum contrast requirements. |

| (h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.                           |            | Application does not have animation.  |
|---|------------|---|
|   |            | All functionality is accessible through both a command line interface (CLI) and a graphical user interface (GUI).   |
| (i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.            | CLI<br>GUI | Within the GUI color alone is used as an indicator in the graphs and system status charts. Color alone is also used to indicate disabled state in some instances. |
| (j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided. | CLI        | All functionality is accessible through both a command line interface (CLI) and a graphical user interface (GUI).   |
|   | GUI        | Within the GUI some text content such as grey and blue text on the grey background, red text on the   |

|  |            | white background, and white text on the green background does not meet the minimum contrast requirements.                       |
|--|------------|---|
| (k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.   | CLI<br>GUI | Application does not use flashing or blinking elements.   |
| (I) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues. | CLI<br>GUI | Forms and text<br>entry fields<br>comply with<br>HTML form<br>standards and<br>support the use<br>of Assistive<br>Technologies. |

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## Section 1194.22 Web-based Internet information and applications – Detail VPAT™

| Criteria   | Supporting<br>Features | Remarks<br>and<br>explanations           |
|--|------------------------|--|
| (a) A text equivalent for every non-<br>text element shall be provided<br>(e.g., via "alt", "longdesc", or in<br>element content). | CLI<br>GUI             | All of the function icons are defined as |

|  |            | background<br>images<br>without any<br>text<br>equivalent.   |
|--|------------|--|
| (b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.   | CLI<br>GUI | Application uses no multimedia presentations.  |
| (c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.             | CLI        | All application features are available via CLI. Due to usage of graphing within the GUI, color is used to differentiate overlaid data elements. A key is provided. |
| (d) Documents shall be organized so they are readable without requiring an associated style sheet.   | CLI        | All application features are available via CLI.  |
| (e) Redundant text links shall be provided for each active region of a server-side image map.  | GUI<br>CLI | All of the function icons are defined as background images without any text equivalent.  |
| (f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape. | GUI<br>CLI | All of the function icons are defined as background images without any   |

|  |            | text<br>equivalent.   |
|--|------------|---|
|  |            | All functionality is accessible through both a command line interface (CLI) and a graphical user interface (GUI).   |
| (g) Row and column headers shall be identified for data tables.  | GUI        | Within the GUI most headings are not defined as HTML headings. Tables are used for page layout. The data tables have column headers defined but the data is in a separate table and no row headers are defined. |
| (h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers. | GUI<br>CLI | All functionality is accessible through both a command line interface (CLI) and a graphical user interface (GUI).  Within the GUI most headings are not defined as HTML headings.                               |

|   |     | Tables are used for page layout. The data tables have column headers defined but the data is in a separate table and no row headers are defined.   |
|---|-----|--|
| (i) Frames shall be titled with text that facilitates frame identification and navigation | GUI | All functionality is accessible through both a command line interface (CLI) and a graphical user interface (GUI).  Within the GUI most headings are not defined as HTML headings. Tables are used for page layout. The data tables have column headers defined but the data is in a separate table and no row headers are defined. |
| (j) Pages shall be designed to avoid causing the screen to flicker                        | GUI | Application uses no animation; all   |

| with a frequency greater than 2 Hz and lower than 55 Hz.   |            | content is<br>statically<br>rendered and<br>supports<br>extreme<br>frequency<br>ranges.  |
|--|------------|--|
| (k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes. | GUI<br>CLI | All functionality is accessible through both a command line interface (CLI) and a graphical user interface (GUI).  |
| (I) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.  | GUI<br>CLI | Scripting languages are used to display graphs and some table elements.  Raw data is available via the CLI for when GUI elements are incompatible with Assistive Technologies. |
| (m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).   | GUI        | The application requires no external client side dependencies.   |
| (n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for   | GUI        | Forms and text<br>entry fields<br>comply with<br>HTML form<br>standards and<br>support the use   |

| completion and submission of the form, including all directions and cues.              |     | of Assistive<br>Technologies.  |
|--|-----|--|
| (o) A method shall be provided that permits users to skip repetitive navigation links. | GUI | The application provides page level navigation elements, visible at all times. |
| (p) When a timed response is required, the user shall be alerted                       | GUI | The application makes no use   |
| and given sufficient time to indicate more time is required.                           | CLI | of timed response input.   |

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

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# Section 1194.23 Telecommunications Products – Detail VPAT™

| Criteria  | Supporting<br>Features | Remarks and explanations   |
|---|------------------------|--|
| (a) Telecommunications products or systems which provide a function allowing voice communication and which do not themselves provide a TTY functionality shall provide a standard non-acoustic connection point for TTYs. | CLI<br>GUI             | N/A - Application is not a telecommunication product or system providing a function allowing |

| Microphones shall be capable of being turned on and off to allow the user to intermix speech with TTY use.   |            | voice communication.  |
|--|------------|---|
| (b) Telecommunications products which include voice communication functionality shall support all commonly used cross-manufacturer non-proprietary standard TTY signal protocols.  | CLI<br>GUI | N/A - Application is not a telecommunication product or system providing a function allowing voice communication. |
| (c) Voice mail, auto-attendant, and interactive voice response telecommunications systems shall be usable by TTY users with their TTYs.  | CLI<br>GUI | N/A - Application is not a telecommunication product or system providing a function allowing voice communication. |
| (d) Voice mail, messaging, auto-<br>attendant, and interactive voice<br>response telecommunications<br>systems that require a response<br>from a user within a time interval,<br>shall give an alert when the time<br>interval is about to run out, and<br>shall provide sufficient time for<br>the user to indicate more time is<br>required. | CLI<br>GUI | N/A - Application is not a telecommunication product or system providing a function allowing voice communication. |
| (e) Where provided, caller identification and similar telecommunications functions shall also be available for users of TTYs, and for users who cannot see displays.   | CLI<br>GUI | N/A - Application is not a telecommunication product or system providing a function allowing voice communication. |

| (f) For transmitted voice signals, telecommunications products shall provide a gain adjustable up to a minimum of 20 dB. For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided.                               | CLI<br>GUI | N/A - Application is not a telecommunication product or system providing a function allowing voice communication. |
|---|------------|---|
| (g) If the telecommunications product allows a user to adjust the receive volume, a function shall be provided to automatically reset the volume to the default level after every use.  | CLI<br>GUI | N/A - Application is not a telecommunication product or system providing a function allowing voice communication. |
| (h) Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.   | CLI<br>GUI | N/A - Application is not a telecommunication product or system providing a function allowing voice communication. |
| (i) Interference to hearing technologies (including hearing aids, cochlear implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies to utilize the telecommunications product. | CLI<br>GUI | N/A - Application is not a telecommunication product or system providing a function allowing voice communication. |
| (j) Products that transmit or conduct information or communication, shall pass through cross-manufacturer,  | CLI<br>GUI | N/A - Application is not a telecommunication product or system  |

| non-proprietary, industry-<br>standard codes, translation<br>protocols, formats or other<br>information necessary to provide<br>the information or communication<br>in a usable format. Technologies<br>which use encoding, signal<br>compression, format<br>transformation, or similar<br>techniques shall not remove<br>information needed for access or<br>shall restore it upon delivery. |            | providing a function allowing voice communication.  |
|---|------------|---|
| (k)(1) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be tactilely discernible without activating the controls or keys.  | CLI<br>GUI | N/A - Application is not a telecommunication product or system providing a function allowing voice communication. |
| (k)(2) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be operable with one hand and shall not require tight grasping, pinching, twisting of the wrist. The force required to activate controls and keys shall be 5 lbs. (22.2N) maximum.   | CLI<br>GUI | N/A - Application is not a telecommunication product or system providing a function allowing voice communication. |
| (k)(3) Products which have mechanically operated controls or keys shall comply with the following: If key repeat is supported, the delay before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per character.   | CLI<br>GUI | N/A - Application is not a telecommunication product or system providing a function allowing voice communication. |
| (k)(4) Products which have mechanically operated controls or keys shall comply with the following: The status of all locking or toggle controls or keys shall be visually discernible, and  | CLI<br>GUI | N/A - Application is not a telecommunication product or system providing a function allowing                      |

| discernible either through touch | voice          |
|----------------------------------|----------------|
| or sound.                        | communication. |

### Section 1194.24 Video and Multi-media Products – Detail VPAT™

| Criteria   | Supporting Features | Remarks and explanations                                       |
|--|---------------------|--|
| a) All analog television displays 13 inches and larger, and computer equipment that includes analog television receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals. As soon as practicable, but not later than July 1, 2002, widescreen digital television (DTV) displays measuring at least 7.8 inches vertically, DTV sets with conventional displays measuring at least 13 inches vertically, and stand-alone DTV tuners, whether or not they are | CLI<br>GUI          | N/A - Application does not have live video with audio content. |

| marketed with display screens, and computer equipment that includes DTV receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals. |            |  |
|--|------------|--|
| (b) Television tuners, including tuner cards for use in computers, shall be equipped with secondary audio program playback circuitry.  | CLI<br>GUI | N/A - Application does<br>not have live video with<br>audio content. |
| (c) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain speech or other audio information necessary for the comprehension of the content, shall be open or closed captioned.                | CLI<br>GUI | N/A - Application does<br>not have live video with<br>audio content. |
| (d) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain visual information necessary for the comprehension of the content, shall be audio described.  | CLI<br>GUI | N/A - Application does<br>not have live video with<br>audio content. |

| (e) Display or presentation of alternate text presentation or audio descriptions shall be user-selectable unless permanent. |  | N/A - Application does<br>not have live video with<br>audio content. |
|---|--|--|
|---|--|--|

#### Section 1194.25 Self-Contained, Closed Products – Detail

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| Criteria   | Supporting Features | Remarks and explanations   |
|--|---------------------|--|
| (a) Self contained products shall be usable by people with disabilities without requiring an end-user to attach Assistive Technology to the product. Personal headsets for private listening are not Assistive Technology. | CLI<br>GUI          | N/A  |
| (b) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.  | GUI<br>CLI          | Application makes no use of time response inputs.                      |
| (c) Where a product utilizes touchscreens or contact-sensitive controls, an input method shall be provided that complies   | GUI                 | Application make no use of touchscreens or contact-sensitive controls. |

| with §1194.23 (k) (1)  |            |   |
|--|------------|---|
| through (4).   |            |   |
| (d) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.  | GUI<br>CLI | Application makes no use of biometric user identification or control. |
| (e) When products provide auditory output, the audio signal shall be provided at a standard signal level through an industry standard connector that will allow for private listening. The product must provide the ability to interrupt, pause, and restart the audio at anytime.   | GUI<br>CLI | Application make no use of audio.                                     |
| (f) When products deliver voice output in a public area, incremental volume control shall be provided with output amplification up to a level of at least 65 dB. Where the ambient noise level of the environment is above 45 dB, a volume gain of at least 20 dB above the ambient level shall be user selectable. A function shall be provided to automatically reset the volume to the default level after every use. | GUI<br>CLI | Application make no use of audio.                                     |

| (g) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.   | GUI<br>CLI | All functionality is accessible through both a command line interface (CLI) and a graphical user interface (GUI).  Within the GUI some text content such as grey and blue text on the grey background, red text on the white background, and white text on the green background does not meet the minimum contrast requirements. |
|--|------------|--|
| (h) When a product permits a user to adjust color and contrast settings, a range of color selections capable of producing a variety of contrast levels shall be provided.  | GUI<br>CLI | All functionality is accessible through both a command line interface (CLI) and a graphical user interface (GUI).  Within the GUI web safe colors are used. There is no option for the user to alter color choices within the application.   |
| (i) Products shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.   | GUI<br>CLI | Application uses no animation, all content is statically rendered and supports extreme frequency ranges.   |
| (j) (1) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: The position of any operable control shall be determined with |            | N/A – Application is a accessible via Web or CLI   |

| roop oot to a vertical   |            |  |
|--|------------|--|
| respect to a vertical plane, which is 48 inches in length, centered on the operable control, and at the maximum protrusion of the product within the 48 inch length on products which are freestanding, nonportable, and intended to be used in one location and which have operable controls.   |            |  |
| (j)(2) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is 10 inches or less behind the reference plane, the height shall be 54 inches maximum and 15 inches minimum above the floor.                               | CLI<br>GUI | N/A – Application is a accessible via Web or CLI       |
| (j)(3) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is more than 10 inches and not more than 24 inches behind the reference plane, the height shall be 46 inches maximum and 15 inches minimum above the floor. | CLI<br>GUI | N/A – Application is a<br>accessible via Web or<br>CLI |

| (j)(4) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Operable controls shall not be more than 24 inches behind the reference plane. |  | N/A – Application is a<br>accessible via Web or<br>CLI |
|--|--|--|
|--|--|--|

### Section 1194.26 Desktop and Portable Computers – Detail VPAT<sup>TM</sup>

| Criteria  | Supporting Features | Remarks and explanations   |
|---|---------------------|--|
| (a) All mechanically operated controls and keys shall comply with §1194.23 (k) (1) through (4).   | CLI<br>GUI          | N/A – Application is a accessible via Web or CLI                       |
| (b) If a product utilizes touchscreens or touch-operated controls, an input method shall be provided that complies with §1194.23 (k) (1) through (4). | CLI<br>GUI          | Application make no use of touchscreens or contact-sensitive controls. |
| (c) When biometric forms of user identification or control are used, an alternative   | CLI<br>GUI          | Application makes no use of biometric user identification or control.  |

| form of identification or<br>activation, which does<br>not require the user to<br>possess particular<br>biological<br>characteristics, shall<br>also be provided. |            |  |
|---|------------|--|
| (d) Where provided, at least one of each type of expansion slots, ports and connectors shall comply with publicly available industry standards                    | CLI<br>GUI | N/A – Application is a accessible via Web or CLI |

# Section 1194.31 Functional Performance Criteria – Detail VPAT™

| Criteria   | Supporting Features | Remarks and explanations  |
|--|---------------------|---|
| (a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided. | CLI<br>GUI          | All functionality is accessible through both a command line interface (CLI) and a graphical user interface (GUI). |
| (b) At least one mode of operation and information retrieval that does not require visual  | CLI                 | All functionality is accessible through both a command line interface (CLI) and a                                 |

| acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.                          |            | graphical user interface (GUI).  Audio interfaces are not provided beyond Operating System support for Assistive Technologies (text to speech).              |
|--|------------|--|
| (c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided                    | CLI<br>GUI | All functionality is accessible through both a command line interface (CLI) and a graphical user interface (GUI).  Application makes no use of audio.        |
| (d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided. | CLI<br>GUI | All functionality is accessible through both a command line interface (CLI) and a graphical user interface (GUI).  Application makes no use of audio.        |
| (e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.                                  | CLI<br>GUI | All functionality is accessible through both a command line interface (CLI) and a graphical user interface (GUI).  Application makes no use of speech input. |

|   |            | Support teams are available via email for users unable to use telephones or speech.                               |
|---|------------|---|
| (f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided. | CLI<br>GUI | All functionality is accessible through both a command line interface (CLI) and a graphical user interface (GUI). |

### Section 1194.41 Information, Documentation and Support – Detail VPAT<sup>TM</sup>

| Criteria   | Supporting Features | Remarks and explanations   |
|--|---------------------|--|
| (a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge | CLI<br>GUI          | Support documentation available in PDF and text. Conversion to other formats available on request. |
| (b) End-users shall have access to a description of the accessibility and compatibility features of  | CLI<br>GUI          | Support documentation available in PDF and text. Conversion to other                               |

| products in alternate formats or alternate methods upon request, at no additional charge.                   | formats available on request.                               |
|---|---|
| (c) Support services for products shall accommodate the communication needs of end-users with disabilities. | Support services are offered by email, phone and in-person. |

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