VPAT™

Voluntary Product Accessibility Template®

Version 1.3

The purpose of the **Voluntary Product Accessibility Template**, or **VPAT™**, is to assist Federal contracting officials and other buyers in making preliminary assessments regarding the availability of commercial "Electronic and Information Technology" products and services with features that support accessibility. It is assumed and recommended that offerers will provide additional contact information to facilitate more detailed inquiries.

The first table of the Template provides a summary view of the Section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, e.g., "equivalent facilitation." The third column contains any additional remarks and explanations regarding the product. In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

Date: Oct 10, 2017
Name of Product: GigaVUE®
Contact for more Information (name/phone/email):
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Summary Table

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Section 1194.23 [Telecommunications Products](#)	Not Applicable	Non Telecommunication Product
Section 1194.24 [Video and Multi-media Products](#)	Not Applicable	Non Video or Multi-media Product
Section 1194.25 [Self-Contained, Closed Products](#)	Not Applicable	Not self-contained. GigaVUE® requires a client computer for administration which provides these functions.
Section 1194.26 [Desktop and Portable Computers](#)	Not Applicable	Non PC Product
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Section 1194.21 Software Applications and Operating Systems – Detail

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Criteria	Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supported	GigaVUE GUI and Command Line interface both support use of a keyboard and

		Textual readable
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supported	
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	NA	Not applicable, Assistive Technology is part of the client computer interface used for administration.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	NA	Not applicable, Assistive Technology is part of the client computer interface used for administration.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supported	GUI Descriptions are consistent
(f) Textual information shall be provided through operating system functions for displaying text. The	Supported	Standard text is used

minimum information that shall be made available is text content, text input caret location, and text attributes.		
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supported	
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	NA	Animations are not used
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supported	Text is consistent throughout to avoid issues with color
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	NA	The product does not allow adjustment of color and contrast settings
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supported	
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	NA	Not applicable, Assistive Technology is part of the client computer interface used for administration.

Section 1194.22 Web-based Internet

information and applications – Detail

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Criteria	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	NA	Not applicable, Assistive Technology is part of the client computer interface used for administration.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	NA	Not applicable, Assistive Technology is part of the client computer interface used for administration.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	NA	Not adjustable
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supported	In Compliance
(e) Redundant text links shall be provided for each active region of a server-side image map.	NA	Not in use
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	NA	Not in use
(g) Row and column headers shall be	Supported	

identified for data tables.		
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	NA	
(i) Frames shall be titled with text that facilitates frame identification and navigation	NA	Not using frames
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supported	In compliance
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	NA	Not a web server serving web pages
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	NA	Not a web server serving web pages
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	Supported	Standard browser rendering of Administrative web pages applies.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	NA	Not applicable, Assistive Technology is part of the client computer interface used for administration.
(o) A method shall be provided that	Supported	Administrative

permits users to skip repetitive navigation links.		logic is very clear and straight forward alleviating repetitiveness.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	NA	Do not used timed responses

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

Section 1194.23 Telecommunications Products

– Detail

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Criteria	Supporting Features	Remarks and explanations
(a) Telecommunications products or systems which provide a function allowing voice communication and which do not themselves provide a TTY functionality shall provide a standard non-acoustic connection point for TTYs. Microphones shall be capable of being turned on and off to allow the user to intermix speech with TTY use.	NA	Not applicable, Assistive Technology or TTY Functions is part of the client computer interface used for administration.
(b) Telecommunications products which include voice communication	NA	Not applicable, Assistive

functionality shall support all commonly used cross-manufacturer non-proprietary standard TTY signal protocols.		Technology or TTY Functions is part of the client computer interface used for administration.
(c) Voice mail, auto-attendant, and interactive voice response telecommunications systems shall be usable by TTY users with their TTYs.	NA	Not applicable, Assistive Technology or TTY Functions is part of the client computer interface used for administration.
(d) Voice mail, messaging, auto-attendant, and interactive voice response telecommunications systems that require a response from a user within a time interval, shall give an alert when the time interval is about to run out, and shall provide sufficient time for the user to indicate more time is required.	NA	Not applicable, Assistive Technology or TTY Functions is part of the client computer interface used for administration.
(e) Where provided, caller identification and similar telecommunications functions shall also be available for users of TTYs, and for users who cannot see displays.	NA	Not applicable, Assistive Technology or TTY Functions is part of the client computer interface used for administration.
(f) For transmitted voice signals, telecommunications products shall provide a gain adjustable up to a minimum of 20 dB. For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided.	NA	Not applicable, Assistive Technology or TTY Functions is part of the client computer interface used for administration.
(g) If the telecommunications product	NA	Not applicable,

allows a user to adjust the receive volume, a function shall be provided to automatically reset the volume to the default level after every use.		Assistive Technology or TTY Functions is part of the client computer interface used for administration.
(h) Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.	NA	Not applicable, Assistive Technology or TTY Functions is part of the client computer interface used for administration.
(i) Interference to hearing technologies (including hearing aids, cochlear implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies to utilize the telecommunications product.	NA	Not applicable, Assistive Technology or TTY Functions is part of the client computer interface used for administration.
(j) Products that transmit or conduct information or communication, shall pass through cross-manufacturer, non-proprietary, industry-standard codes, translation protocols, formats or other information necessary to provide the information or communication in a usable format. Technologies which use encoding, signal compression, format transformation, or similar techniques shall not remove information needed for access or shall restore it upon delivery.	NA	Not applicable, Assistive Technology or TTY Functions is part of the client computer interface used for administration.
(k)(1) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be tactilely discernible without activating the	NA	Do not have mechanical keys or controls

controls or keys.		
(k)(2) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be operable with one hand and shall not require tight grasping, pinching, twisting of the wrist. The force required to activate controls and keys shall be 5 lbs. (22.2N) maximum.	NA	Do not have mechanical keys or controls
(k)(3) Products which have mechanically operated controls or keys shall comply with the following: If key repeat is supported, the delay before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per character.	NA	Do not have mechanical keys or controls
(k)(4) Products which have mechanically operated controls or keys shall comply with the following: The status of all locking or toggle controls or keys shall be visually discernible, and discernible either through touch or sound.	NA	Do not have mechanical keys or controls

Section 1194.24 Video and Multi-media Products – Detail

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Criteria	Supporting Features	Remarks and explanations
a) All analog television displays 13 inches and larger, and computer equipment that includes analog television receiver or display circuitry,	NA	Client computers (PC's / Laptops) are used for administration.

shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals. As soon as practicable, but not later than July 1, 2002, widescreen digital television (DTV) displays measuring at least 7.8 inches vertically, DTV sets with conventional displays measuring at least 13 inches vertically, and stand-alone DTV tuners, whether or not they are marketed with display screens, and computer equipment that includes DTV receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals.		
(b) Television tuners, including tuner cards for use in computers, shall be equipped with secondary audio program playback circuitry.	NA	Does not apply
(c) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain speech or other audio information necessary for the comprehension of the content, shall be open or closed captioned.	NA	Does not apply
(d) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain visual information necessary for the comprehension of the content, shall be audio described.	NA	Does not apply
(e) Display or presentation of alternate text presentation or audio descriptions shall be user-selectable unless permanent.	NA	Does not apply

Section 1194.25 Self-Contained, Closed Products – Detail

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Criteria	Supporting Features	Remarks and explanations
(a) Self contained products shall be usable by people with disabilities without requiring an end-user to attach Assistive Technology to the product. Personal headsets for private listening are not Assistive Technology.	NA	Not self-contained. GigaVUE® requires a client computer for administration which provides these functions.
(b) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	NA	Not using timed responses
(c) Where a product utilizes touchscreens or contact-sensitive controls, an input method shall be provided that complies with §1194.23 (k) (1) through (4).	NA	Requirements of the client side computer
(d) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.	NA	Requirement of the client side computer
(e) When products provide auditory output, the audio signal shall be provided at a standard signal level through an industry standard connector that will allow for private listening. The product must provide the ability to interrupt, pause, and	NA	No audio in use

restart the audio at anytime.		
(f) When products deliver voice output in a public area, incremental volume control shall be provided with output amplification up to a level of at least 65 dB. Where the ambient noise level of the environment is above 45 dB, a volume gain of at least 20 dB above the ambient level shall be user selectable. A function shall be provided to automatically reset the volume to the default level after every use.	NA	GigaVUE does not utilize audio
(g) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	NA	Not applicable, Assistive Technology or TTY Functions is part of the client computer interface used for administration.
(h) When a product permits a user to adjust color and contrast settings, a range of color selections capable of producing a variety of contrast levels shall be provided.	NA	Not applicable, Assistive Technology or TTY Functions is part of the client computer interface used for administration.
(i) Products shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supported	In compliance
(j) (1) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: The position of any operable control shall be determined with respect to a vertical plane, which is 48 inches in length, centered on the operable control, and at the maximum protrusion of the product within the 48 inch length on products which are freestanding, non-portable, and intended to be used in one location and which have operable controls.	NA	Administration is accomplished through client side computer.
(j)(2) Products which are freestanding, non-portable, and	NA	Administration is accomplished through

		client side computer
(j)(3) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is more than 10 inches and not more than 24 inches behind the reference plane, the height shall be 46 inches maximum and 15 inches minimum above the floor.	NA	Administration is accomplished through client side computer
(j)(4) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Operable controls shall not be more than 24 inches behind the reference plane.	NA	Administration is accomplished through client side computer.

Section 1194.26 Desktop and Portable Computers – Detail

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Criteria	Supporting Features	Remarks and explanations
(a) All mechanically operated controls and keys shall comply with	NA	Does not use mechanical controls

§1194.23 (k) (1) through (4).		
(b) If a product utilizes touchscreens or touch-operated controls, an input method shall be provided that complies with §1194.23 (k) (1) through (4).	NA	Does not use mechanical controls or touch screens. Administration is through client computer
(c) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.	NA	Requirement of client side computer
(d) Where provided, at least one of each type of expansion slots, ports and connectors shall comply with publicly available industry standards	Supported	Console port and out of band management port are industry standard

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Section 1194.31 Functional Performance

Criteria – Detail

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Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	NA	Requirement of client side computer used for administration
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and	NA	Requirement of client side computer used for administration

enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.		
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	NA	Requirement of client side computer used for administration
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	NA	Use of Audio is not applicable to GigaVUE® administration
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	NA	Requirement of client side computer used for administration
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	NA	Accessible via a mouse or keyboard input on the client side computer used for administration

Section 1194.41 Information, Documentation and Support – Detail

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Criteria	Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supported	Documentation is available through Gigamon web-site customer portal in both HTML and PDF formats. Alternate formats can be requested through support services at no additional charge
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supported	Alternate formats can be requested through support services at no additional charge
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supported	Gigamon provides support services for all products via phone, email and web. Upon contact we can set up remote connections to assist with all support needs.