

WE GET CHECKOUT MODERNIZATION.

For a competitive edge, you need
IT Orchestration by CDW.®



CDW Services, with our in-house custom configuration department and scalable network of field service providers, delivers service solutions that fulfill your requirements for projects of any scope. Our field service providers can deliver solutions when and where you need them within the continental U.S., while our custom configuration department can ship to any domestic or international destination via FedEx, UPS, or DHL.



KEY INJECTION

- PIN Debit Key Injections
- Application Loads
- Firmware Loads
- P2PE Key Injections
- E2E Key Injections



SITE SURVEYS

Digital Signage/RFID/Wireless Networks:

- Our wireless-network field engineers utilize the latest in VisiWave and AirMagnet technology. They will deliver an optimized wireless network for your business needs based on the survey results.
- Services offered for Aruba/HP, Cisco®, Extreme Networks®, Zebra®, Ruckus®, and select others



CUSTOM CONFIGURATION

Value-Added Services:

- Hardware- and software-based cloning & imaging
- Software landing
- Hardware reconfiguration
- Technical support

Project Management:

- Kitting, staging, asset tagging and tracking, custom labeling, rollout preparation and logistics

Hardware Configuration:

- Mobile computers
- PCs & all-in-one POS terminals
- POS printers
- Barcode scanners
- Magstripe readers
- MICR readers
- Barcode printers
- Digital signage

Custom Packaging Solutions:

- Custom cartons with your branding and logo
- Custom carton inserts for your hardware bundle
- Eliminate DOA products with our staging and kitting process
- Ship turnkey systems (all peripherals configured)
- Improve customer experience and eliminate complicated setup
- Stand out, custom branding makes it easy for your customer to find your shipment



WIRELESS NETWORK SOLUTIONS

- Implementation, configuration and security setting management
- Upgrade of existing hardware
- Installation of the intermediate distribution frame (IDF), cabinet and cabling



PROFESSIONAL SERVICES

- Project management
- Consultation
- 98% completion rate on first-time dispatch
- SOW drafting/preparation
- Pre-shipment configuration services
- Cable drops
- Return/repair facilitation



WARRANTIES AND SERVICE PLANS

Digital Signage/RFID/Wireless Networks:

- OEM warranties and service plans offered through Honeywell and Zebra®
- Third-party service plans offered for new or existing equipment
- Onsite maintenance services
- Break/fix repairs
- Depot repairs
- Comprehensive line of supported manufacturers
- Faster contract processing
- Timely credit processing
- EOL or end of service plans



BILLING PARTNER

- CDW can onboard domestic and international providers to assist with billing and niche markets



ONSITE INSTALLATION SERVICES

- Implementation and support
- Digital signage, video walls, projectors, POS hardware
- Security cameras and DVR/NVR
- RFID

To learn more about the Checkout Modernization Services, reach out to your CDW account manager.