

# SIRIUS FEDERAL ORDERING GUIDE



## SOLUTIONS FOR ENTERPRISE-WIDE PROCUREMENT

As a leader in the federal acquisition community, NASA's SEWP (Solutions for Enterprise-Wide Procurement) program provides streamlined access to the latest in mission-critical technologies. Now in its fifth installment, SEWP V is the largest GWAC (government-wide acquisition contract) in the federal space. Available to all federal agencies, this contract offers a variety of information technology, audio/visual and other related products and services.

## WHO CAN USE SEWP

The SEWP contracts are for use by NASA, all Federal agencies and authorized support services federal agency contractors.

## CONTRACT BENEFITS

SEWP V contracts are firm, fixed-priced contracts with a wide range of benefits, including:

- Wide variety of products and services
- Competitive prices and discounts
- Free training on how to use SEWP V
- Streamlined ordering

- Compliance verification
- Easy-to-use online quote and RFI (request for information) tools

## GETTING STARTED

To access SEWP V, visit [www.sewp.nasa.gov](http://www.sewp.nasa.gov), and register for an account. With a SEWP account, you can request quotes, view responses, create orders and more.

## FAIR OPPORTUNITY

Contractors will be provided fair opportunity at the individual order level as appropriate per FAR Part 16.505(b), including the SEWP RFQ tools.

## OBTAIN A QUOTE FOR PRODUCTS AND SERVICES

The SEWP on-line Quote Request Tool (QRT) is the method recommended by the NASA SEWP Program Office for obtaining SEWP Quotes. You may also contact the [Sirius Federal SEWP Program Manager](#) or one of the Sirius Federal sales representatives for assistance.

## INSTALLATION, BASIC WARRANTY, EXTENDED WARRANTY, TECHNICAL SUPPORT AND SOFTWARE SUPPORT

Sirius Federal has engineers across multiple disciplines to provide on-site installation and support. Basic warranty offerings are specific to each manufacturer's product.

Extended warranty can be purchased anytime during the standard commercial warranty period. The extended warranty provides coverage for 12, 24 or 36 months after its initial start date, regardless of the commercial warranty period. The extended warranty coverage depends on the option purchased from the product manufacturer.

## SIRIUS FEDERAL HELP DESK

Call our 24x7 help desk at [1-888-711-0204](tel:1-888-711-0204) and select #2 for SEWP. A customer service representative receives calls during business hours and our on duty engineer receives calls after hours, holidays and weekends. If you need help that does not require immediate attention, Sirius Federal also accepts emails at [CSHelpdesk@siriusfederal.com](mailto:CSHelpdesk@siriusfederal.com). We are always here to serve you.

## THE SIRIUS FEDERAL ADVANTAGE

As the Network Security Company, Sirius Federal offers a wide selection of products, solutions and services. From design to deployment to maintenance, our expert team of engineers and comprehensive approach provides everything you need for the successful outcomes you deserve. From infrastructure security to next-generation technology, our portfolio includes a wide range of SEWP V-eligible options, in areas including:

- Networking and infrastructure
- Software-defined networking
- Enterprise infrastructure
- Mobility
- Information security
- Network security
- Vulnerability management

- Access control
- Security event management
- Data center
- Secure collaboration
- IT services

## PRODUCTS & SERVICES

As a SEWP V contract holder, Sirius Federal offers a variety of eligible products, services and solutions, including:

- Desktop computers and laptops
- High-performance servers
- Database servers
- Mass storage and network devices
- Advanced video & visualization solutions
- Computer support devices
- Security systems and tools

## SIRIUS FEDERAL CONTRACT

**Contract Number Group A:** NNG15SC11B

**Contract Number Group D:** NNG15SC34B

**Cage:** 0TC84

**Performance Period:** May 1, 2015 through April 30, 2020, with one five-year option through April 30, 2025

## CONTACT SIRIUS FEDERAL

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## CONTACT SEWP

[SEWP Home Page](#)

SEWP Helpline: [301-286-1478](tel:301-286-1478)

Email: [help@sewp.nasa.gov](mailto:help@sewp.nasa.gov)

## RELATED LINKS

For more information on SEWP V and other contracts we offer, visit [www.siriusfederal.com/government-contracts/](http://www.siriusfederal.com/government-contracts/).