



Department of Defense (DOD) DOD ESI

Ordering Guide

for

Cisco Systems, Inc.

DOD ESI Agreement

through

NASA SEWP

Agreement Period of Performance: January 2021 – April 2025

Version Update: January 18^{th,} 2024



DOD ESI Agency Catalog – Ordering Guide

Table of Contents

1.0 Purpose	3
2.0 Overview	9
3.0 Authorized DOD ESI Agreement Users	9
 4.0 Ordering	10
4.1 Notes to Contracting Officers	11
4.2 Special Considerations for Cisco Products and Services	11
4.3 Ordering Process	12
4.4 Other Ordering Notes	13
4.5 Guidance for Navigating the SEWP Website	15
4.6 Use of Government Sources by Contractors	18
5.0 Funding	
6.0 Acronyms	19
7.0 Attachments	19



1.0 Purpose

This document serves as the Ordering Guide for the Department of Defense (DOD) ESI agreement for Cisco Systems, Inc. NASA SEWP Agency Catalog. The DOD ESI Agreement for Cisco Systems, Inc. refers to the products and Solutions for Enterprise-Wide Procurement (SEWP) Agency Catalog established by the DOD; SEWP is a Government-Wide Acquisition Contract (GWAC) that is managed by the National Aeronautics and Space Administration (NASA). This Ordering Guide will assist DOD customers, contracting specialists, and contracting officers with ordering Cisco Systems, Inc. hardware, software, hardware/ software maintenance, cloud services and professional services. This Ordering Guide contains essential information regarding the DOD ESI Agreement for Cisco Systems, Inc., including authorized users, products available for purchase, ordering instructions and processes, and Point of Contact (POC) information.

The DOD ESI Agreement for Cisco Systems, Inc. is a source of supply for Cisco Systems, Inc. hardware, software licenses, cloud services, hardware/software maintenance, and professional services. Information pertaining to these contracts on SEWP (e.g., Terms and Conditions, referenced attachments herein, etc.) is located on the DOD ESI portal site at: <u>https://www.esi.mil/default.aspx</u>

	DOD ESI Team				
Name	Title	Email	Telephone		
Sean Glidden	Software Product Manager	sean.m.glidden.civ@us.navy.mil			
Melany Davis	Software Product Manager	melany.h.davis.civ@us.navy.mil			
Dennis Fellin	Procuring Contracting Officer	dennis.j.fellin.civ@us.navy.mil	717-329-6588		
	NASA SEWP	,			
Alexander Marshall	Technical Strategy Manager	alexander.marshall-1@nasa.gov	301-614-7141		
Customer Service*		sewpprod@midatl.service-now.com	301-286-1478		
	ESI Regional Man	agers			
Mike lacavone	U.S. Navy	miacavon@cisco.com	571-276-8578		
Angela Eberhardt	U.S. Marine Corp/Pacific Rim	ankim@cisco.com	808-291-5815		
Ryan Tyrrell	U.S. Air Force	rtyrrell@cisco.com	919-601-8183		
Matt Norman	U.S. Army	matnorma@cisco.com	703-598-8593		
Pat Maher	DISA, DLA, 4 TH Estate, MDA, Pentagon	patmahe@cisco.com	703-244-1629		
Kevin Manwiller	Director, National Security Op	kmanwill@cisco.com	301-537-1198		
Mary Martinez	Director, Federal Civilian (including U.S.	marymar3@cisco.com	301-955-9112		
*(amail rachances within 1	Coast Guard, DHS, VA, etc.)				
(email responses within 1	. day; helpline Mon-Fri 7:30 AM – 6:00 PM ET)				

The POCs for the DOD ESI Agreement for Cisco Systems, Inc. are listed below:



Reseller Information

Ordering Guide Information	FCN, INC.	GOVPLACE, INC.	INSIGHT PUBLIC SECTOR, INC.
NASA SEWP V Contract #	NNG15SC71B	NNG155C77B	NNG15SC40B
Business Size	Small, Woman Owned	SMALL	LARGE
Cage Code	0WU14	1G9R3	06ZC1
DUNS	61-537-8007	95-7050883	159776806
TIN	52-1729765	93-1195773	36-3949000
Ordering Address	12501 Ardennes Ave, Suite 101, Rockville, MD 20852	11111 SUNSET HILLS ROAD, SUITE 200, RESTON, VA 20190	13755 Sunrise Valley Dr., Suite 750, Herndon VA 20171
Remit To Address	12501 Ardennes Ave, Suite 101, Rockville, MD 20852 Attn: AR Manager	11111 SUNSET HILLS ROAD, SUITE 200, RESTON, VA 20190	Regular Mail: Insight Public Sector, P.O. Box 731072, Dallas, TX 75373-1072 Overnight Mail: JP Morgan Chase, 14800 Frye Road, TX1-0029, Ft. Worth, TX 76155; Attn: Insight Public Sector, Box 731072 (NO correspondence should go to either of these addresses - only payments)
Company POC for this RFAC:			
	Cheryl Ashe	James Evans	Robin Adair
Telephone	703-980-5580	703-966-5015	540-270-0960
E-mail	DODInside@fcnit.com	jevans@govplace.com	<u>robin.adair@insight.com</u>
Phone #for placing orders	240-833-1050	833-827-4048	800-862-8758
URL for placing orders	TBD	тво	http://www.sewp.nasa.gov
Separate phone #/URL for ordering by different DOD agencies and Intel Community? (if so, list all points of contact for all applicable agencies)		Provided on each quote	N/A - same as above
Separate phone #/URL for ordering by credit card?		833-827-4048	N/A - same as above
Company Website Link	www.fcnit.com	www.govplace.com	www.ips.insight.com, www.ips.insight.com/sewp
Company Website Link for DOD ESI agency catalog	TBD	TBD	http://www.sewp.nasa.gov
Cisco Partner Certification Level	Gold	Premier	Gold Certified Partner
We are authorized/certified by Cisco to sell: (Y/N)	YES		
Catalyst 6800 Series Switches?	YES	YES	YES
Contact Center Products & Services?	YES	NO	YES
HSC-D Products & Services?	YES	YES	NO
Enterprise Agreements?	YES	NO	YES
DOD ESI Catalog Program Manager			
Name	Cheryl Ashe	BILL ROBINSON	Melissa Turner
Telephone	240-833-1050	571-409-1363	703.594.8122
E-mail	DODInside@fcnit.com	bronbinson@govplace.com	melissa.turner@insight.com



Ordering Guide Information NASA SEWP V Contract #	IRON BOW TECHNOLOGIES, LLC NNG15SC41B	NETSYNC NETWORK SOLUTIONS, INC.	NEW TECH SOLUTIONS, INC. NNG15SC82B
NASA SEWP V CONTract #		Small	SMALL
	Large	Sillali	SIVIAL
Business Size			
Cage Code	55RC1	4XU10	1QN24
DUNS	82-771-4507	143042120	020149303
TIN	26-1615129	320030329	94-328-4685
Ordering Address	2303 Dulles Station Blvd Herndon VA 20171	2500 West Loop South, Suite 410, Houston 77027	, TX New Tech Solutions Inc. 4179 Business Center Dr. Fremont, CA 94538
Remit To Address	Iron Bow Technologies P.O. Box 8500-1686 Philadelphia, PA 19178-1686	2500 West Loop South, Suite 410, Houstor 77027	n, TX New Tech Solutions Inc. 4179 Business Center Dr. Fremont, CA 94538
Company POC for this RFAC: (add as necessary for the various DOD agencies and intel community)			
Name	Jeremy Nelson	Clara Alessi	Rajesh Patel
Telephone	253-867-1817	713-877-5103	510-353-4070 x 307
E-mail	jeremy.nelson@ironbow.com	calessi@netsync.com	Cisco.DoDESI@ntsca.com
Phone # for placing orders	800-338-8866	303-548-7090	510-353-4070 x 307
URL for placing orders	email to info@ironbow.com	None	http://www.newtechsolutions.com/index.php/comp any/contact-us.html
Separate phone #/URL for ordering by different DOD agencies and Intel Community? (if so, list all points of contact for all applicable agencies)	N/A	N/A	Rajesh Patel Tel: 510-353-4070 ext 307 Email: Cisco.DoDESI@ntsca.com
Separate phone #/URL for ordering by credit card?	N/A	303-548-7090	510-353-4070 x 301
Company Website Link	www.ironbow.com	www.netsync.com	www.ntsca.com
Company Website Link for DOD ESI agency catalog	-	www.netsync.com	http://www.newtechsolutions.com/index.php/contr acts/index/view/id/56
Cisco Partner Certification Level	Gold	Gold	Premier Certified Partner
We are authorized/certified by Cisco to sell: (Y/N)			
Catalyst 6800 Series Switches?	YES	YES	YES
Contact Center Products & Services?	YES	YES	YES
HSC-D Products & Services?	YES	YES	YES
Enterprise Agreements?	YES	YES	YES
DOD ESI Catalog Program Manager			
Name	Mary Gray	Kristi Matsunaga	Anita Vasantrai
Telephone	17032795449	808-264-3586	510-353-4070 ext. 327
E-mail	Mary.Gray@ironbow.com	kmatsunaga@netsync.com	anita@ntsca.com



Ordering Guide Information	PRESIDIO FEDERAL	RED RIVER	SHI INTERNATIONAL CORP
NASA SEWP V Contract #	NNG15SC45B	NNG15SC85B (Group C), NNG15SC46B (Group D)	NNG15SE11B
Business Size	Large	Other Than Small	Large
Cage Code	8NVQ0	04MB1	1HTF0
DUNS	15-4050959	933678708	61-142-9481
TIN	58-1667655	02-0483341	22-3009648
Ordering Address	12100 Sunset Hills Rd, Suite 300A Reston, VA 20190	21 Water Street, Suite 500, Claremont, NH 03743	290 Davidson Ave, Somerset, NJ 08873
Remit To Address	accountspayable@presidiogov.com / 12100 Sunset Hills Road, Suite 300A Reston, VA 20190	Red River Technology LLC, PO Box 780924, Philadelphia, PA 19178-0924	P.O. Box 952121, Dallas, TX 75395-2121
Company POC for this RFAC: (add as necessary for the various DOD agencies and intel community)			
Name	Nick Amantea	George Shalhoub	Bobbi Waldner
Telephone	571-524-4618	571-353-6332	304-885-8666
E-mai	anamantea@presidiogov.com	George.Shalhoub@redriver.com	
Phone # for placing orders		603-442-5560	888-744-7084
URL for placing orders	DLGWACPMTeam@presidiogov.com	DODCiscoESI@redriver.com	https://www.publicsector.shidirect.com/
Separate phone #/URL for ordering by different DOD agencies and Intel Community? (if so, list all points of contact for all applicable agencies)		603-442-5560	N/A
Separate phone #/URL for ordering by credit card?		DODCiscoESI@redriver.com	N/A
Company Website Link	www.presidiofederal.com	www.redriver.com	https://www.publicsector.shidirect.com/
Company Website Link for DOD ESI agency catalog	https://presidiofederal.com/contract_vehicles/nasa- sewp-v-dod-esi-cisco/		TBD
Cisco Partner Certification Level	Gold	Gold	Gold Certified
We are authorized/certified by Cisco to sell: (Y/N)			
Catalyst 6800 Series Switches?		YES	YES
Contact Center Products & Services?	YES	YES	YES
HSC-D Products & Services?	YES	YES	YES
Enterprise Agreements?	YES	YES	YES
DOD ESI Catalog Program Manager			
Name	Nick Amantea	Jo Purdy	John Filipek
Telephone	571-524-4618	603-442-5546 Cell: 603-667-6195	732-584-8297
E-mail	anamantea@presidiogov.com	jo.purdy@redriver.com	John_Filipek@shi.com



Ordering Guide Information	SIRIUS FEDERAL, LLC.	VAE, INC.	VETERAN TECHNOLOGY PARTNERS LLC
NASA SEWP V Contract #	NNG15SC34B	NNG15SC94B	NNG15SD43B
Business Size	Large	Small	Service-Disabled Veteran Owned Small Business
Cage Code	0TC84	1U3C5	7Q6Q6
DUNS	556054591	46257734	080391614
TIN	52-1742191	54-1984449	81-3831869
Ordering Address	2151 Priest Bridge Road, Crofton, MD 21114	5501 Backlick Rd, Suite 300, Springfield, VA, 22151	340 Howard Ave Suite 101 Des Plaines, IL 60018
	2151 Priest Bridge Road, Crofton, MD 21114	5501 Backlick Rd, Suite 300, Springfield, VA, 22151	340 Howard Ave Suite 101 Des Plaines, IL 60018
Remit To Address			
Company POC for this RFAC: (add as necessary for the various DOD agencies and intel community)	name, email and phone number to be listed on DOD ESI Agency Catalog		
Name	Simone Feldman	Tim Davis	Jake Bower
Telephone	410-774-7120	703-942-6727	843-315-4634
E-mail	sfeldman@force3.com -	DoDESICISCO@vaeit.com -	jake@thevtp1.com -
Phone # for placing orders	410-774-7120	703-942-6727	843-315-4634
URL for placing orders	-		www.thevtp1.com
Separate phone #/URL for ordering by different DOD agencies and Intel Community? (if so, list all points of contact for all applicable agencies)		DoD (Army, Navy, AF) Tim Davis, 703-942-6727;8166, <u>DoDESICISCO@vaeit.com</u> DISA Kara Grove, 703-942-6727; 8133, <u>DoDESICISCO@vaeit.com</u>	N/A
Separate phone #/URL for ordering by credit card?			N/A
Company Website Link	_	http://www.vaeit.com	www.thevtp1.com
Company Website Link for DOD ESI agency catalog	-	http://www.vaeit.com	www.thevtp1.com
Cisco Partner Certification Level	Gold	Gold	
We are authorized/certified by Cisco to sell: (Y/N)			
Catalyst 6800 Series Switches?	YES	YES	YES
Contact Center Products & Services?	YES	NO	YES
HSC-D Products & Services?	YES	NO	YES
Enterprise Agreements?	YES	YES	YES
DOD ESI Catalog Program Manager			
Name	Cheryl Hill	Meghan Hoy	Noah Vasquez
Telephone	410-774-7238	703-942-6727;8125	800-460-7935
E-mail	DODESICiscoPM@force3.com	DoDESICISCO@vaeit.com	nvasquez@thevtp.com



Ordering Guide Information			
	WESTWIND COMPUTER PRODUCTS	WORLDWIDE TECHNOLOGY, LLC	ZIVARO, INC.
NASA SEWP V Contract # NNG15SD04B		NNG15SC55B	NNG15SC38B
Business Size	Small	Other Than Small	Large
Cage Code 0	075E1	0MNV1	1KPQ8
DUNS	87-6868563	614948396	055342690
۲IN	85-0441639	431912895	84-1482895
Ordering Address	5655 Jefferson ST NE STE B Albuquerque, NM 87109	1 World Wide Way, Saint Louis, MO, 63146-3002	990 S Broadway, Suite 300 Denver, CO 80209- 4274
Remit To Address	5655 Jefferson ST NE STE B Albuquerque, NM 87109	Worldwide Technology, LLC, P.O. Box 957653 Saint Louis, MO, 63195 United States	990 S Broadway, Suite 300 Denver, CO 80209- 4274
Company POC for this RFAC: (add as necessary S	Shannon Lee Turner - 540-454-3726;		
	Christina Lewis - 240-425-7959;		
	Henry Lugo - 505-217-4199		
	Ionathan Kaelin - 571-239-9192		
	DOD ESI Cisco Team (Above)	Lindsey Miller/Kristin Pandolfo	Tyler Mathis
· ·	505-345-4720	618-797-5765/314-995-6139	720-836-7406
	DODESICISCO@wwcpinc.com	Lindsey.Miller@wwt.com; Kristin.Pandolfo@wwt.com	tmathis@zivaro.com
	See above	618-797-5765	303-455-8800 x 2
URL for placing orders	This will be sent from the SEWP V office	N/A	NA
Separate phone #/URL for ordering by different	N/A - See above	N/A	NA
DOD agencies and Intel Community? (if so, list			
all points of contact for all applicable agencies)			
Separate phone #/URL for ordering by credit card?	N/A - See above	N/A	NA
Company Website Link	https://www.westwindcomputerproducts.com/	https://www.wwt.com/nasa-sewp-v-contract	www.Zivaro.com
Company Website Link for DOD ESI agency catalog		https://www.wwt.com/nasa-sewp-v-contract	-
Cisco Partner Certification Level	Select	Gold Certificate Partner; Cisco Certified Learning Partner	Gold Certified Partner
We are authorized/certified by Cisco to sell: (Y/N)			
Catalyst 6800 Series Switches?	YES	YES	YES
Contact Center Products & Services?	YES	YES	YES
HSC-D Products & Services? 1	NO	YES	YES
Enterprise Agreements?	YES	YES	YES
DOD ESI Catalog Program Manager			
	Christina Lewis	Lindsey Miller	Tyler Mathis
Telephone	240-425-7959	618-797-5765	720.836.7406
	DODESICISCO@wwcpinc.com	Lindsey.Miller@wwt.com	tmathis@zivaro.com



2.0 Overview

On behalf of the DOD and those authorized users, PEO Digital, PMM 290 has established a NASA SEWP V Agency Catalog for the purchase of all Cisco Systems, Inc. requirements. This Agency Catalog was established on 03 December 2020. The establishment of the Agency Catalog includes the negotiation of various License Agreements and Cisco Cloud services with respect to Cisco Systems, Inc.'s commercial Terms and Conditions (Ts&Cs). The results of those negotiations are memorialized as Attachments to both the solicitation and the Agency Catalog.

Ordering and funding for this agreement are decentralized. Each program is responsible for their own processes in order to fund the purchases of new licenses, hardware, maintenance, services and cloud products for Cisco Systems, Inc. products. Decentralized funding allows each Agency to maintain oversight of the licenses and hardware purchased by their organization as well as the subsequent annual sustainment.

3.0 Authorized DOD ESI Agreement Users

Below lists the DOD ordering entities considered to be authorized users:

DOD or Agencies

This Catalog is open for ordering by the "DOD Departments and Agencies" on a world-wide basis. "Departments and Agencies" are defined by the Title 48 Code of Federal Regulations, Section 202.101. In addition, "DoD or Agencies" includes the Intelligence Community (IC) and the U.S. Coast Guard. For the purposes of this Catalog, a DOD component is defined as follows: the Office of the Secretary of Defense (OSD), the Military Departments, the Chairman of the Joint Chiefs of Staff, the Unified Combatant Commands, the Inspector General of the Department of Defense (DoD IG), the Defense Agencies, the DoD Field Activities, the U.S. Coast Guard, *Intelligence Community (IC) and Foreign Military Sales (FMS) with a Letter of Authorization.

*The Intelligence Community is a federation of Executive branch intelligence agencies and Organizations that are comprised of 17 member organizations https://www.dni.gov/index.php/what-we-do/members-of-the-ic Office of the Director of National Intelligence (ODNI) is authorized to procure IT through the DOD ESI per the Memorandum of Agreement, dated 15 May 2008. https://dodcio.defense.gov/portals/0/documents/net-centric-moa.pdf.

GSA / Other Ordering Organizations

GSA or other applicable U.S. Government ordering organizations/agencies are authorized to place Orders under this Catalog on behalf of and for the benefit of the DOD.

Contractors and Integrators

Government contractors performing work for a DOD Component (as defined above) may place Orders under this Catalog on behalf of and for the benefit of the DOD entity if authorized by their cognizant Contracting Officer in accordance with the requirements of FAR 51 and/or DFARS 251 as appropriate. If the contractor has not been previously approved to place orders, under NASA SEWP, additional authorization may be needed via the NASA SEWP PMO (see:

https://www.sewp.nasa.gov/documents/AuthorizationLetterTemplate.pdf)



4.0 Ordering

All DOD ordering activities are to order their Cisco Systems, Inc. software requirements from the NASA SEWP Agency Catalog.

DFARS 208.7400 and use of the Cisco Catalogs

DFARS 208.7400 is directed toward DoD Departments and agencies to fulfill requirements for commercial software and related services, such as software maintenance in accordance with the DoD Enterprise Software Initiative (DoD ESI). Specifically, the scope of the DFARS subpart is as follows:

"208.7400 Scope of subpart.

This subpart prescribes policies and procedures for the acquisition of commercial software and software maintenance, including software and software maintenance that is acquired--

(a) As part of a system or system upgrade, where practicable;

(b) Under a service contract;

(c) Under a contract or agreement administered by another agency (e.g., under an interagency agreement);

(d) Under a Federal Supply Schedule contract or blanket purchase agreement established in accordance with FAR 8.405; or

(e) By a contractor that is authorized to order from a government supply source pursuant to FAR 51.101."

Defense Components have issued supplemental policies to implement this DFARS requirement.

While the DFARS covers commercial software and related services, subsequent Management Initiative Decisions and IT reform efforts have authorized the DoD ESI to incorporate IT hardware and Services into its portfolio of agreements. While the DFARS mandate will not apply to Cisco hardware available on the DoD ESI Cisco Agency Catalogs, the DoD ESI will employ strategic sourcing and category management disciplines across the entire portfolio of products and services. These disciplines include but are not limited to, price benchmarking, reducing contract duplication, and migrating spend to OMB-designated Best in Class (BIC) contract vehicles. The DoD ESI Cisco Agency Catalogs are identified as BIC spend.

The DISA Joint ELA team and the DoD ESI are collaborating on the Cisco SMARTnet strategy and requirements. The DoD ESI Cisco Agency Catalogs are not intended to supersede fulfillment of SMARTnet services for those Defense Components that choose to enroll under the JELA.

In the future, the DoD ESI Cisco Agency Catalogs may be designated by the DON Executive Agent as Core Enterprise Technology Agreements (CETA) pursuant to DoDD 8470.01E of 6 Sep 2018.

This vehicle will enforce a single set of terms and conditions negotiated between Cisco and the Government, which shall be incorporated by reference into each order placed under the Catalog. This vehicle will facilitate the collection of metrics regarding the volume of requirements, obligated funds, user-



base, and status of deployed assets. It is anticipated by the DOD that Catalog participants will offer discounts beyond those normally afforded via traditional SEWP competitions.

4.1 Notes to Contracting Officers

- 4.1.1 On a monthly basis, the CISCO GPL will be uploaded on the NASA SEWP DOD ESI site to ensure the DOD has the latest Cisco products and services available to the DOD.
- 4.1.2 Minimum Discounts off current Cisco GPL for commercial products and services are specified in Attachment 2. <u>The Contractor will provide discounts that are equal to or greater than those listed in Attachment 2 for each Reseller.</u>
- 4.1.3 The government may secure additional discounts at the time of placing an order. Additional spot discounts are authorized and encouraged.
- 4.1.4 Reseller or Cisco may subcontract all or part of the professional services to be performed under this Catalog to a qualified third party **only with the explicit written acceptance by the local contracting officer**. Any subcontracting of services must be noted on the Order Form and acknowledged in the Government's Delivery or Task Order.
- 4.1.5 Trade Agreements Act (19 U.S.C. & 2501-2581) (TAA Compliance): Reseller shall designate that all hardware is labeled as "TAA Compliant, "Not TAA Compliant" or "Not Applicable" for each quoted line item.
- 4.1.6 Follow FAR 19.5 for small business requirements

4.2 Special Considerations for Cisco Products and Services

- 4.2.1 Cisco Cloud Products: All cloud computing services shall be acquired in accordance with Defense Federal Acquisition Regulation Supplement (DFARS) Subpart 239.76, and shall be assessed and operate in accordance with the current DoD Cloud Computing (CC) Security Requirements Guide (SRG); DoD Instruction 8500.01, "Cybersecurity"; and DoD Instruction 8510.01, "Risk Management Framework (RMF) for DoD Information Technology (IT)".
- 4.2.2 Ability to sell Cisco cloud products: Resellers are required to provide a letter of certification by Cisco Systems, Inc. that they are authorized to provide Cisco cloud products.

*NOTE: Cisco Cloud Offerings available for purchase under this Agreement are limited to; a. Those products that are FEDRAMP certified; and

b. Those Cloud Offerings requiring specific Cisco authorization (e.g., HCS-D) may only be sold by those awardees authorized at the time a quote is rendered in response to an RFQ, by Cisco, to sell those offerings to the DoD. Verification via Cisco's Partner Website and for HCS-D, https://www.cisco.com/c/en/us/solutions/industries/government/federal-government-solutions/secure-cloud-defense.html#~stickynav=3, apply.

- 4.2.3 SmartNet: If the end customer is an SAP (Special Access Program) or classified DOD program, equipment returns are not required due to security reasons.
- 4.2.4 The Government has the right to transfer Cisco branded hardware and software assets covered under this agreement between agencies and shall have the rights to transfer hardware and software assets to any DoD Enrollee, DoD Agency, or Government agency, or authorized contractor or outsourcer. The Government will



DOD ESI Agency Catalog – Ordering Guide

be responsible for transferring the equipment to Agencies.

- 4.2.5 Only those Cisco resellers who have Cisco authorization to sell FEDRAMP HCSD products and services, Catalyst 6800 series switches, Enterprise Agreements, and Contact Center offerings can sell those products and services under this agreement.
- 4.2.6 All Cisco gear/hardware provided under this agreement will be new and nonrefurbished gear and must be purchased through authorized Cisco Federal Authorized Channels.

4.3 Ordering Process

The following steps (as depicted in Figure 1 below) need to be completed to place an order on SEWP for Cisco Systems, Inc. requirements:

- **Step 1:** The Customer will consult the GPL, found within Attachment 2 Product and Price List, posted on the SEWP Agency Catalog Website at: <u>https://sewp.nasa.gov/</u>. It is highly suggested you coordinate with Cisco Systems, Inc. Salesforce to determine the required Bill of Materials.
 - **NOTE:** See Section 4.4 of this Ordering Guide for guidance on navigating the SEWP website.
 - NOTE: This step will apply for "new" requirement purchases as well as subscription or maintenance renewals.
- **Step 2:** The Cisco Systems, Inc. Salesforce will validate the required SKUs and create a Bill of Materials and provide it to the Customer.
- **Step 3:** The Customer will provide the Bill of Materials to the appropriate Ordering Activity.
- **Step 4:** The Customer will identify Cisco Systems, Inc. brand name requirements and prepare a Brand Name Justification demonstrating the rationale for requiring the Cisco Systems, Inc. in accordance with FAR 16.505(a)(4).
- **Step 5:** Prepare a DD Form 2579, Small Business Coordination Record as prescribed in DFARS 219.201(10)
- **Step 6:** The Ordering Activity will post a solicitation to the DoD ESI Agency Catalog on SEWP. (See Section 4.4 of this document for further details on SEWP-specific steps). You must solicit all resellers and abide by SEWP V Small Business requirements.
- Step 7: Authorized DoD ESI SEWP Catalog holders will submit quotes to the Ordering Activity.
- **Step 8:** The Ordering Activity will review all quotes received, determine the best value, and notify the Awardee.
- Step 9: The Awardee will facilitate delivery of the Cisco Systems, Inc. Bill of Materials to the Customer.
- **Step 10:** The Customer will receive the Cisco Systems, Inc. item(s) from the reseller to whom the contract was awarded.



4.4 Other Ordering Notes

- 1. Option years, on orders placed against this catalog, can extend through April 30, 2030.
- 2. All Resellers accept Government Purchase cards (GPC).
- 3. Other OEM SKUs: To facilitate efficiency in procuring Cisco products, it is recognized that other miscellaneous OEM products may be required to complete your Cisco requirement. The Contractor may quote on those other OEM products, under this Agency Catalog, as needed to respond to RFQs. The other OEM products may not exceed 10% of the total quoted price or \$25,000, whichever is less. Discounts shall be equal to or greater than the discount level as provided under the original Agency Catalog product and service prices.
- 4. **IMPORTANT NOTE** <u>All Cisco SKUs are available for purchase through this agreement</u>. Due to the size of the Cisco Global Price List (over 600K SKUs), not all Cisco SKUs can be listed in the product search table on the NASA SEWP page (see screenshot below). If the SKU you are looking for is not listed in the SEWP product search table, this does not mean that the item is not available from the ESI Cisco reseller. All DOD ESI Cisco resellers can quote all SKUs listed in the GPL. Please place your RFQ with your bill of materials and your entire order will be quoted. If you need to verify pricing or hardware or software options, please feel free to download the Cisco GPL from the Nasa SEWP DOD ESI catalog site.

	e your results:					
Contract Holder:Select Contract Holder V Model: full or partial mo			Description: Min: 3 letters, Max: 3 words.			
	Brand:Select Brand Name	V CLIN: [full or partial CLIN	Price Range:		c	
Bu	siness Size: All	Part Number: full or partial number	SEWPer Filter: (Lowest Price by Brand)	0		
			Items Per Page:	10 V Clear All Refine		
	Compare	Showing 1 - 10 out 1 2 3 4 5				
Cmp	Contract Holder : (Business Stee)	Model : (Part Number) (CLIN)	Brand	Base Price *	Qty	Total Price
0	NETSYNC	Dummy PID for mode selection (MODE-AXX65) (609962) View Specs	Cisco Systems Inc	\$0.00	1	\$0.00 Add to Cart
0	NETSYNC (SB150, WOSE)	Nexus 9500 9300 3000 Base NX-OS Software Rel 9.3.3 (NXOS-9.3.3) (660963) Voia Spece	3 Cisco Systems Inc	\$0.00	1	\$0.00 Add to Cart
	NETSYNC (SB150, WOSB)	Nexus 3K/9K Fixed Accessory Kit 1RU front and rear removal (ROM-CC-VIT-1RU) (ROM-CH-VIT-1RU) Vew Speed	Cisco Systems Inc	\$0.00	1	\$0.00 Add to Cart
0	NETSYNC (SB150, WOSB)	veror ages Nexus NEBs AC 650W PSU - Port Side Exhaust (KtA-MC-650W-PE) (600965) Vero Bond	Cisco Systems Inc	\$0.00	1	\$0.00 Add to Cart
0	NETSYNC	Power Cord 125VAC 13A NEMA 5-15 Plug North Americ (CAI-9K12A-NA) (60966) Vers Sprog	ca Cisco Systems Inc	\$0.00	1	\$0.00 Add to Cart
0	NETSYNC (SB150, WOSB)	Nexus 2K/3K/9K Single Fan port side exhaust airflow (KXA-YAA-30CFM-F) (609957) View Benn	Cisco Systems Inc	\$0.00	1	\$0.00 Add to Cart
0	NETSYNC (SB150, WOSB)	OPT OUT PID FOR ACI ADV Subscription USE ONLY (C1-SUBS-OPTOUT) (600963) View Spres	Cisco Systems Inc	\$0.00	1	\$0.00 Add to Cart
	NETSYNC (SB150, WOSB)	C9300 Network Advantage 24-port license (C8300-NW-4-24) (600971) View Spoo	Cisco Systems Inc	\$0.00	1	\$0.00 Add to Cart
Image: Constraint of the second sec		Cisco Systems Inc	\$0.00	1	\$0.00 Add to Cart	
0	NETSYNC (SB150, WOSB)	350W AC Config 1 Power Supply (PRR-CL-350WAC) (600973) Vers Spass	Cisco Systems Inc	\$0.00	1	\$0.00 Add to Cart
Cmp	Contract Holder	Model : (Part Number)	Brand :	Base Price :	Qty	Total Price



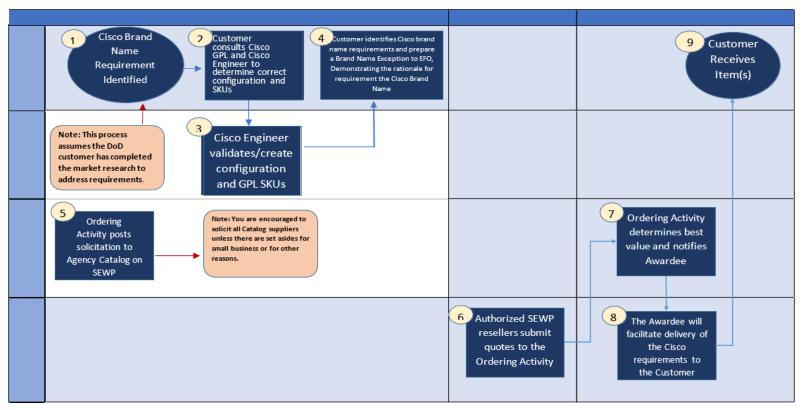


Figure 1: Customer Engagement Process

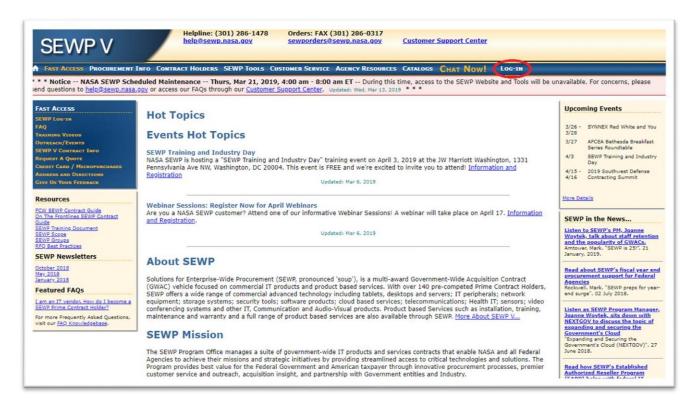


DOD ESI Agency Catalog - Ordering Guide

4.5 Guidance for Navigating the SEWP Website

The NASA SEWP website can be accessed at: <u>https://sewp.nasa.gov/</u>.

1) All users must already have, or create, a SEWP user account. Users can log in or request account creation via the "Log-in" link at the top of the SEWP home page.



2) Either enter login information or register for an account on the following page:

SEWP V Helpline: (301) 286-1478	Orders: FAX (301) 286-0317 sewporders@sewp.nasa.gov Customer Support Center
FAST ACCESS PROCUREMENT INFO CONTRACT HOLDERS SEWP TOOLS CU	INTOMER SERVICE AGENCY RESOURCES CATALOGS CHAT NOW! LOG-IN , 4:00 am - 8:00 am ET During this time, access to the SEWP Website and Tools will be unavailable. For concerns, please
end questions to help@sewp.nasa.gov or access our FAQs through our Customer	
og In	Create a SEWP Account
ease enter your information to continue. User ID: Forgot your User ID? Password: Forgot your Password? Log In Reset	Create a SEWP account today and start saving. With a SEWP account, you'll be able to conveniently request quotes, view responses, create orders and much more. <u>Register Now</u>



DOD ESI Agency Catalog – Ordering Guide

3) Once logged in, select "DOD ESI Catalog" from the "Catalogs" menu at the top of the page.

SEWP V	Helpline: (301) 286-1478 Orders: FAX (301) 286-0317 help@sewp.nasa.gov sewporders@sewp.nasa.gov Customer Support Center	
FAST ACCESS PROCUREMENT	INFO CONTRACT HOLDERS SEWP TOOLS CUSTOMER SERVICE AGENCY RESOURCES CATALOGS CHAT NOW! LOG-OUT	
FAST ACCESS SEWP LOG-IN FAQ TRAINING VIDEOS OUTBEACH/EVENTS SEWP V CONTRACT INFO REQUEST A QUOTE GREDT CAND / MICROPURCHASES ADDRESS AND DIRECTORNE GIVE US YOUR FEEDRACK RESOURCES	SEWP Contract CATALOG AGENCY CATALOG AGENCY CATALOG GSS Wowerstraws DOD EST CATALOG GSS Wowerstraws DOD EST CATALOG Workerstraws Dob EST CATALOG Contract Holders on the SEWP contract are expected to provide the best possible information to customers and set realistic expectations for delivery to allow customers to make the most appropriate decisions for their needs. To minimize the effect of these delays, customers may want to request alternate options for constrained products to help facilitate fulfilment. We are working with all stakeholders to ensure the best possible experience for SEWP buyers. If you have any questions or concerns please contact our Customer Service team at help@sewp.nasa.gov or 301-286-1478.	SEWP's Darlenc Coen Named to 2021 Fed100 Award Winners. Troy K, Schneider, "Announcing the 2021 Federal 100 Award winners," Feb 26, 2021. Mark Antower interviews Joanne Woytek, Program Director for NASA Solution for Interprise-Wide Procurement (SEWP) regarding its outstanding fiscal 2020. Mark Antower. "SEWD in 2020; A year lin review," Feb 11, 2021.
2021 NASA SEWP GWAC Guide SEWP Scope SEWP Scope SEWP Scope RFQ Best Practices Federal Mobility Categories & Acoustition Octions Guide Featured FAQS Lam an IT vendor. How do L become a SEWP Prime Contract Holder? For more Frequently Asked Questions, visit our FAQ.Knowledgebase.	Events Hot Topics Upcoming Events 4/6 EBC - Aerospace IT & Cyber Day 4/15 EBC - Multi Agency DC Virtual Tech Industry Day 5/11 GITEC 2021 5/20 Virtual AFCEA TechNet Augusta	GovConWire reports on the growth of the NASA SEWP IT contract in 2020 and heading into 2021. Brenda Marie Rivers, "Report: Agencies Spent Nearly SBB Through NASA's SEWP V IT Contract." Jan 29, 2021. SEWP Bloomberg Government discusses NASA SEWP's growth and how it became the top IT contract in 2020. Laura Criste, "This Is IT. SEWP V is the Top IT Vehicle in Fiscal 2020." Jan 28, 2021.

4) You will be presented with a list of all DOD ESI Catalogs accessible to your organization, including Cisco Systems, Inc. DOD ESI. Click on the link to the Cisco Systems, Inc. Agency Catalog.

SEWP V 🛛 📐	help@sewp.nasa.gov	Orders: FAX (301) 286-0317 sewporders@sewp.nasa.gov	Customer Support Center	
IST ACCESS PROCUREMENT INFO CONTI	RACT HOLDERS SEWP TOOLS CO	ISTOMER SERVICE AGENCY RESOURCE	S CATALOGS CHAT NOW! L	
				Welcome, Sean Glidd
		SEWP Catalogs		
Video: Catalogs - Part 1 - GSS				
Video: Catalogs - Part 2 - Tree Structure				
Video: Catalogs - Part 3 - Search Tool				
Video: Catalogs - Full Series				
jency Catalogs				
		DOD ESI Catalog		
DOD ESI				
I would like to create a Catalog RFQ or	Catalog Market Research Request	based on the DOD ESI Catalog. Select	One V Submit	
Open JDK Software				
AZUL/Immix Technology Red Hat				
Cisco Systems Inc.				



DOD ESI Agency Catalog - Ordering Guide

5) Listed on this page are all relevant agreement and reseller documents:



6) On this page, click "I would like to create a Catalog RFQ or Catalog Market Research Request based on the DOD ESI Catalog".

SEWP V 🏼 🕹	Helpline: (301) 286-1478 Orders: FAX (301) 286-0317 help@sewp.nasa.gov sewporders@sewp.nasa.gov	
FAST ACCESS PROCUREMENT INFO CONTR	ACT HOLDERS SEWP TOOLS CUSTOMER SERVICE AGENCY RESOU	
		Welcome, Sean Glidde
Back Navigation Section: Use these links to navigate. <u>Catalog Home / DOD ESI / Cisco Systems inc.</u> Lwould like to create a Catalog RFQ or Catalog I DOD ESI Catalog	Harket Research Request based on the DOD ESI Catalog.	
j		Soft Ceiling Limit Amount Spent* Amount Remaining*
Cisco Systems Inc.		No Soft Ceiling for this catalog.
Cisco Systems Inc.		
Point Of Contact: Cynthia Chen E-Mail: cynthia.chen@navy.mil		"Amounts displayed are estimates.

7) When creating your RFQ, make sure to enter "DOD ESI Cisco Catalog" in the Description field. This will assist the resellers in identifying your RFQ.



FAST ACC	ISS PROCUREMENT INFO CONTRACT H	OLDERS SEWP TOOLS (CUSTOMER SERVICE AGENCY RESOUR	CES CATALOGS EMAIL SEWP! LOG-OUT	Welcome, Sean Glidder
QRT HOME	REQUESTS SEARCH LOGOUT				weicome, sean onuce
		Cr	eate a DOD EST Catalor	Poquest	
		*Description:{17	9) DOD ESI Cisco Catalog	Continue	
Request T	vne				
2000	FO Catalog Market Research Reque	ist			
	unity Below you must select the Con			Agency Catalog, exit the Agency Catalog Tool an	dutilize the general Quote Request Tool
				esses to maximize competition and provide full se ghly recommends the default view be used.	t-aside options. Please note that the Grou
Micropurcl		nder \$10,000). Micropun	chases do not require Fair Opportunity	and as such, orders can be placed directly by cor	ntacting any contract holder on the
To view the or	riginal Fair Opportunity, select Group View	M.			
Clic	ect All, or an available Set-aside from Gr ck on "List" to see which Contract Holder ntract Holders are in that selection.			ses after each category indicates how many	Clear All
Gro	oup A (NAICS 334111) (List)	Gr	oup B, C, D (NAICS 541519) (List)		
0	All Contract Holders (4 Contract Holders	000	All Contract Holders (15 Contract Hol WOSB (4 Contract Holders) HUBZone (2 Contract Holders) Small Business (7 Contract Holders)	ders)	
ption. The "f				itional terms and conditions by attaching one view, special delivery requirements, instructio	
Attachments:		Add another attachment			
	Canada (192) the ind and and	How arrowing anothering			
	This Catalog RFQ was created from DOD ESI. Contract Holders may only inquiry with existing CLINs in the for catalog items.	y respond to this 📗			
(3500)					

4.6 Use of Government Sources by Contractors

Contractors are authorized to purchase off this SEWP contract when permitted in writing by the Contracting Officer for that contractor's contract or solicitation. In order for a contractor to order from the SEWP catalog, the cognizant Contracting Officer is required to comply with FAR part 51 and DFARS 251. A Letter of Authorization (LOA)must be completed, signed by the Contracting Officer, and provided to the contractor. Please note that the Contracting Officer granting authorization is the one responsible for the support contract under which the Contractor is performing and is NOT necessarily the Contracting Officer who would normally handle Cisco Systems, Inc. buys for the agency.

The LOA shall designate the owning organization name and customer ID number that will be responsible for future maintenance payments. The contractor will provide this LOA to the Ordering Activity as proof that authorization has been granted. A sample of the LOA format to be used is located at DFARS PGI 251.102, and can be accessed at the following link:

http://farsite.hill.af.mil/reghtml/regs/far2afmcfars/fardfars/dfars/PGI%20251 1.htm#TopOfPage.





5.0 Funding

The funding of orders under the DOD ESI Agreement for Cisco Systems, Inc. will be the responsibility of each activity based on the current funding processes of each organization. Customers should use their current financial systems and processes to budget and fund orders in coordination with their organization/program office POCs. These organizations will be responsible for:

- Ensuring the proper funding appropriation is assigned to each order.
- Ensuring budget and funding are available for new product requirements and annual maintenance in future years.

Acronym	Definition	
CIO	Chief Information Officer	
CS3	Customer Support and Strategic Sourcing	
DFARS	Defense Federal Acquisition Regulation Supplement	
DOD	Department of Defense	
ESI	Enterprise Software Initiative	
FAR	Federal Acquisition Regulation	
GWAC	Government-Wide Acquisition Contract	
GPL	Global Price List	
ITPR	Information Technology Procurement Request	
ITPRAS	Information Technology Procurement Request/Review and Approval System	
LOA	Letter of Authorization	
LSJ	Limited Source Justification	
NASA	National Aeronautics and Space Administration	
POC	Point of Contact	
SEWP	Solutions for Enterprise-Wide Procurement	
Ts&Cs	Terms and Conditions	

6.0 Acronyms

7.0 Attachments

All Catalog Attachments have been posted to the "Ordering guide", "Terms & Conditions", and "Policy and Guidance" tabs of the Cisco Systems, Inc. page of the DOD ESI portal at: <u>https://www.esi.mil/.</u>