

# 2024 Business Resilience Highlights

At CDW Canada, we focus on making the greatest impact and sustainably adding value for our stakeholders. Our coworkers **make amazing happen** by driving business value through initiatives that strengthen our operations, empower our people, support environmental progress and create a positive impact in the communities we serve.

## — Key Milestones & Recognitions

**Canada Partner Code of Conduct** rolled out to help support a work environment free from discrimination and promote fair labour practices



**Country Winner:**  
2024 Schneider Electric Sustainability Impact Award

**2 ISO certifications** in Canada:

- ISO 9001 – Quality Management System (achieved in 2024)
- ISO 27001 – Information Security Managed Services



**Partnered with Toronto-based OneEleven** to support the next generation of Canadian startups.

**Local community empowerment through memberships and partnerships:**

- iPSS and Advanced Chippewa Technologies (ACT)
- Canadian Aboriginal & Minority Supplier Council (CAMSC)
- Canadian Council for Indigenous Business (CCIB)
- Women Business Enterprises Canada Council (WBE Canada)

**\$47.25 million** CAD invested in small and community-based businesses



## — Global Highlights

Earned an **EcoVadis gold medal** and scored a **77**, which places CDW in the top 5% globally



Named one of **Computerworld's Best Places to Work in IT** for large companies

Received a **B rating in Climate** from CDP



**CDW's global Science Based Target initiative (SBTi) approved targets**

- ✓ **Reduce impact in our own operations:** Reduce absolute Scope 1 and Scope 2 GHG emissions by 42% by 2030 from a 2022 base year.
- ✓ **Engage our supply chain:** 80% of suppliers by emissions covering purchased goods and services will have science-based targets by 2028.
- ✓ **Collaborate to reduce impact in our value chain:** Reduce absolute Scope 3 GHG emissions from remaining categories by 25% by 2030 from a 2022 base year.

## People Impact

**20 years** of partnership with SickKids Foundation, supporting children's health initiatives



**15,000 pounds of food** handled at Edmonton's Food Bank by CDW volunteers

**9 Business Resource Groups** (BRGs) that are open to all coworkers in Canada



**7 young professionals** completed CDW Canada's first Tech Academy and were hired into full-time roles across the business



**200 'Learn on the Land' technology kits** provided to schools in Yukon and Nunavut Indigenous communities through a partnership with Ampere (formerly Pinnguaq)

## Planet Impact

**3 offices** in Canada have received LEED Gold certifications



**40,351 pounds** of recovered resources (e.g., batteries, plastic, copper) from recycling through Quantum Lifecycle Partners



**10,967 IT devices** (e.g., laptops, hard drives, monitors) reused and diverted from landfill



**125 native trees and shrubs** planted by CDW volunteers in the Credit River Watershed

