

ENVIRONMENTAL

Protecting the World We Share

CDW is committed to being a good steward of the environment and earth's natural resources. We strive to continuously improve our own environmental performance while growing our business and supporting our partners and customers. Given CDW's role in the technology sector as a leading multi-brand technology solutions provider, our greatest opportunities to impact the environment lie in collaborating with our supply chain and working with our partners and customers to help them achieve their environmental goals. This includes continuing to expand our offering of sustainable and socially responsible technology products and solutions.

2. Environmental Management

3. Climate Action

4. Energy Efficiency

6. Materials and Materials Efficiency



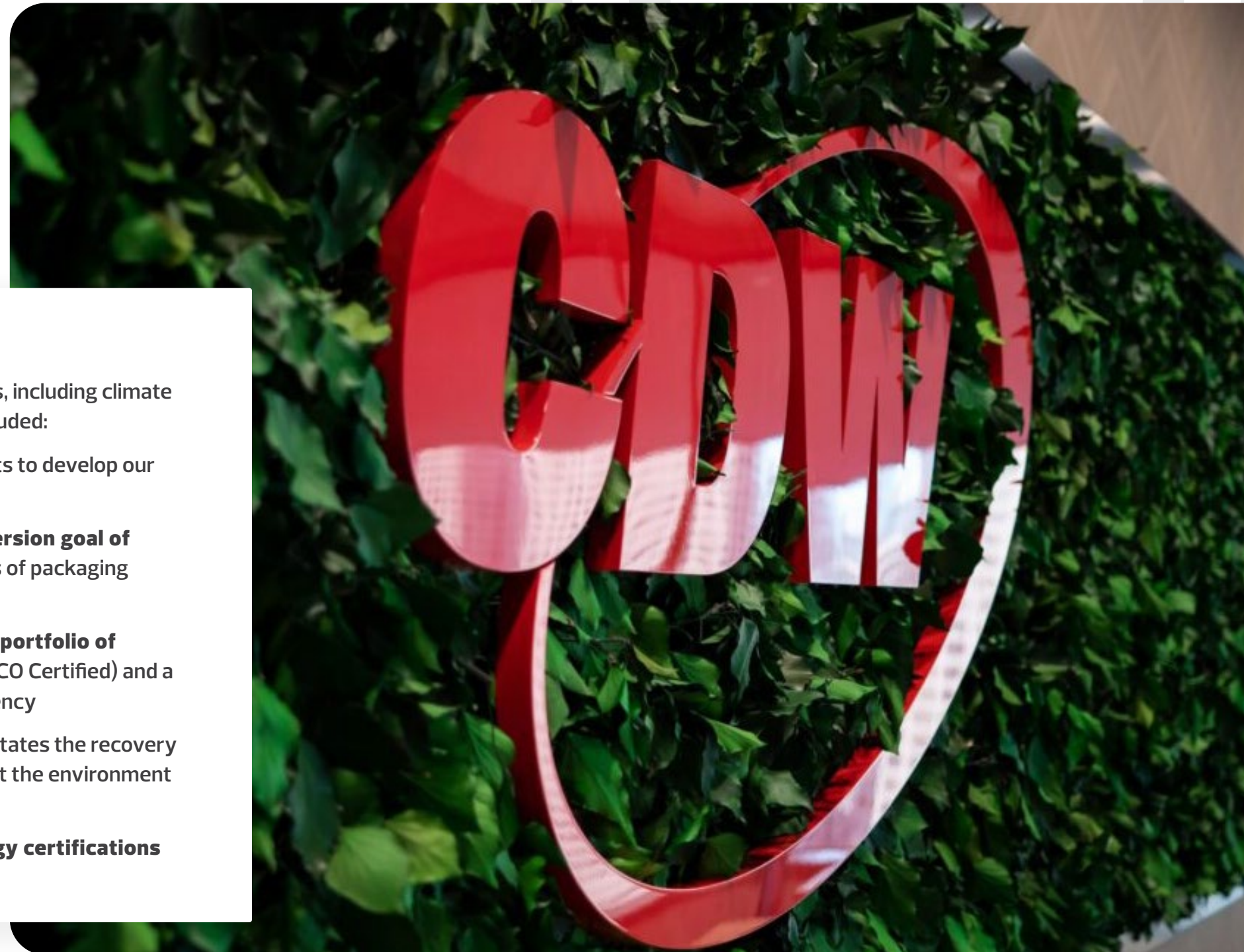
ENVIRONMENTAL MANAGEMENT

We have environmental programs at all CDW facilities. All CDW distribution centers (two in the US and one in the UK) and two of our UK offices hold ISO 14001 certifications, the international standard for Environmental Management Systems. Additionally, our largest office locations globally, as well as our UK distribution center, have energy certifications – LEED in the US and Canada, BOMA in Canada and BREEAM/REGO in the UK. These certifications provide frameworks for monitoring and enhancing our programs. Additionally, our remote deployment services promote efficiency and productivity while reducing our environmental impact.

2022 ENVIRONMENTAL HIGHLIGHTS

In 2022, we made significant progress on our environmental priorities, including climate action, energy efficiency and waste reduction. Notable highlights included:

- Created our **Climate Task Force** and worked with outside experts to develop our long-term, enterprise-wide climate strategy and action plans
- At our two US distribution centers, outperformed our **waste diversion goal of +90%** for the fourth year in a row and recycled thousands of tons of packaging material, cardboard and paper
- Enabled online searchable access for customers to an **expanded portfolio of environmentally certified products** (Energy Star, EPEAT and TCO Certified) and a broad range of cloud-based solutions that improve energy efficiency
- Expanded our **IT Asset Disposition (ITAD) program**, which facilitates the recovery and recycling of devices that are no longer being used – to benefit the environment and protect the security of users' data
- Maintained our **environmental management system and energy certifications** in the US, Canada and UK



CLIMATE ACTION

CDW is committed to doing our part to address climate change, including ongoing efforts to improve the energy efficiency of our business. However, given the non-manufacturing nature of our operations, our facilities do not represent a significant climate footprint. In fact, our Scope 3 (value chain) greenhouse gas (GHG) emissions represent the vast majority of our total GHG emissions, as reported in our [2021 Greenhouse Gas Emissions Summary](#) on our ESG website. Our biggest opportunities lie in working with our customers and partners to collaboratively reduce emissions and meet shared environmental goals – and we are expanding our efforts in this regard.

CDW's approach to climate action is to be a connector of ideas in collaboration with key partners and customers and in the technology industry overall. As a result, we currently have dozens of active engagements globally – often working directly with many of the top brands in the industry. Driven by customer demand, climate change considerations are becoming an important element in our efforts to enhance our supply chain responsibility programs.

We report our Scope 1, 2 and 3 GHG emissions. The development of our SASB and TCFD disclosures have enhanced internal awareness of our climate impact, a fundamental step in the decarbonization journey. By completing our greenhouse gas inventory across our value chain, we are learning more about our best opportunities for further carbon reduction. (For more information, see our [SASB and TCFD disclosures on our website](#).)

In 2022, we created a cross-functional, geographically diverse Climate Task Force to drive greater climate awareness and lead the development of a global climate strategy. We also are focused on increasing collaborations with our technology partners on energy-efficient products and coordinating further with our third-party shipping and logistics partners. Our three distribution centers have formed a committee to generate and elevate ideas from coworkers about how to improve efficiency and reduce their environmental footprint.

EMBEDDING ENVIRONMENTAL CONSIDERATIONS IN OUR PARTNER AND CUSTOMER RELATIONSHIPS

We continue to elevate our role in sustainable and socially responsible technology by working with our technology partners to promote their environmentally certified products and solving for our customers' outcomes around their ESG goals and priorities.

In 2022, CDW made it easier for our sales teams and our customers to identify and select from a broad range of environmentally certified products (Energy Star, EPEAT, and TCO Certified) and cloud-based solutions that deliver added energy efficiency. CDW e-commerce sites enable customers to filter their online catalog search to identify and buy third party-certified products, and our sales teams are trained to assist clients with finding and selecting these products.

Our goal is to be able to offer our customers a full stack of solutions that addresses a broad spectrum of environmental considerations. In addition to third party-certified products, we are enhancing our ability to deploy and configure products remotely to reduce the environmental impacts of packaging and transportation, and offering device recovery and recycling programs to reduce electronic waste from products that need to be replaced.

ENERGY EFFICIENCY

We track our energy usage and continue to seek ways to drive further efficiency. As part of our ISO 14001 environmental management certification, we identify, assess and plan for implementation of additional energy efficiency improvements. Even though our ability to directly impact our energy usage is somewhat limited by the fact that we lease the majority of our global real estate footprint, we take sustainability factors and energy certifications into consideration when we evaluate new real estate options.

Our energy efficiency measures include indoor and outdoor LED lighting, motion sensor lighting and conveyor systems in our distribution centers that turn off in response to inactivity, and “smart” HVAC systems that adjust according to business hours and seasonal temperatures. We are also working with our third-party shipping and logistics partners to develop transportation management systems and delivery schedules that help them increase their own energy efficiency, which helps to reduce our transportation-related emissions. Currently, approximately 98% of our US shipments are delivered by carriers enrolled in the US EPA SmartWay Transport Partnership, which helps companies advance supply chain sustainability by measuring, benchmarking and improving freight transportation efficiency, and more than 72% of our US shipments are handled by carriers with climate goals. CDW UK has multiple transportation efficiency efforts in place, including using net zero couriers, bulk purchasing and delivery, and reducing air travel through in-country services.

CDW UK'S ENVIRONMENTAL RESULTS BY THE NUMBERS

Our UK operations' Environment Committee has been instrumental in driving a wide variety of environmental improvements. The committee also sponsors community programs that focus on environmental awareness, park and beach cleanups and tree plantings.

- **98%** of overall electricity derived from renewable sources
- **100%** renewable energy sourcing in our single-tenant buildings
- **>40%** reduction in greenhouse gas emissions between 2020 and 2022 (reporting in line with UK Procurement Policy Note (PPN) 06/21)
- **50,000**-gallon capacity of our on-site rainwater harvesting system
- **45** hybrid vehicles on order for 2023 delivery, representing 59% of our UK fleet
- Solar PV panels installed at **two locations**
- Motion-sensing and/or LED lighting at **all locations**
- **100%** packaging and waste recycling across our operations
- Removal of single-use plastics at **all sites**
- **>£2.5M** of recycled digital assets annually





CDW CANADA RECEIVES SUSTAINABILITY DISTINCTION FROM CISCO

In 2022, CDW Canada became one of Cisco's first Canadian partners to receive the Cisco Environmental Sustainability Specialization. CDW Canada was recognized for its commitment to reduce material consumption and waste. To be eligible for this distinction, the CDW Canada team completed required Cisco-delivered courses, passed all corresponding requirements and signed Cisco's sustainability pledge. With this recognition, Cisco and CDW will work together to support each other's sustainability progress, meet government mandates and provide additional customer opportunities through mutually sustainable business practices.

The shared efforts also extend to the community. In the fall of 2022, more than 40 CDW coworkers in Canada partnered with Cisco to plant more than 200 trees at the Claireville Conservation Area in Ontario. This project, using the hashtag #TreeDW, will help to enhance the habitat for birds and animals, provide communities with clean air and overall improve the natural environment now and for future generations.



Did you know that 9% of the world's forests are in Canada?

Learn what CDW and Cisco are doing to help keep it that way.



MATERIALS AND MATERIALS EFFICIENCY

CDW is committed to supporting the circular economy and responsible consumption through materials efficiency and a reduction in waste to landfill. While we have a wide variety of recycling and reuse programs across our office and warehouse facilities, our largest impact is in two areas: reducing distribution center waste from packaging and other materials and managing electronic waste.

In addition to addressing packaging waste and electronic waste, our other efforts include:

- Use of digital documentation when possible and recycling shredded paper documents if they are used
- Recycling and composting of cafeteria waste
- Elimination of plastic bottles from vending machines in our offices and warehouses
- Elimination of single-use plastic cups
- Company-wide internal toner cartridge recycling program
- Recycling centers on each floor of our office locations
- Recycling chutes for certain materials at our distribution centers
- Collaboration across procurement functions to reduce the need for consumable supplies and increase recycling possibilities across our offices

OVER THE LAST FIVE YEARS, CDW'S US DISTRIBUTION CENTERS HAVE RECYCLED:

2,115 TONS
OF PACKAGING MATERIAL

8,114 TONS
OF CARDBOARD

376 TONS
OF PAPER

THOUSANDS
OF WOOD AND PLASTIC PALLETS

STRONG RECYCLING PROGRAM KEEPS DISTRIBUTION CENTER WASTE OUT OF LANDFILLS

Our three distribution centers (two in the US and one in the UK) focus on reducing waste to landfill from packaging material, cardboard, paper, and wood and plastic pallets, while still meeting and exceeding customer expectations. We work with our vendor partners and logistics suppliers to evaluate opportunities for smarter packaging solutions that maximize both product protection and material efficiencies.

Our solutions include:

- Reusing our vendor partners' packaging when possible
- Redesigning how cartons are packed and taking dimensional fit into consideration, which enables us to use the least amount of packaging possible
- Using 100% recyclable envelope shippers
- Using pick-pack shipping containers, which are made from the maximum allowable amount of post-consumer recycled material and are 100% recyclable

Our US distribution centers both achieved greater than 92% waste diversion from landfill in 2022, the fourth year in a row that the two distribution centers outperformed their waste diversion goal of +90%.

HELPING CUSTOMERS MANAGE AND REDUCE PAPER CONSUMPTION

Through our Printer Supplies Program, CDW customers are offered complimentary enrollment in PrintReleaf, a third-party certification program that empowers organizations to sustain and grow global forest systems through:

- Ongoing measurement of paper consumption
- Custom paper footprint and forest impact insights
- Opportunities to automatically “releaf” forests through reforestation projects of the customer’s choosing

Since CDW joined the program in June 2018, CDW customers have collectively offset the equivalent of more than 1.2 billion standard pages of paper consumption by supporting the reforestation of more than 140,000 trees. Additionally, our IT teams in the UK have implemented a “Pin to Print” program across all offices and warehouses, enabling enhanced print queue management to reduce wasted print jobs.

CDW is also working with partners on programs to help customers better manage their print needs and costs and stay within their corporate policies for sustainability. The goal of the PrintReleaf program is to deliver on the potential for Forest Positive Printing – to enable customers to be responsible for planting more trees than their printing uses.

ITAD PROGRAM REDUCES E-WASTE

In response to greater demand from both partners and customers, CDW expanded its IT Asset Disposition (ITAD) program in 2022. ITAD enables proper device wiping, removal and recycling services for devices that are no longer being used. We expect to further scale the effort, which would enable us to provide service throughout the life cycle of products – from purchase, warranty and initial deployment to maintenance, proper disposition and the purchase of new devices.

Our trusted e-waste partners are Procurri, which has received R2v3 certification, and AnythingIT, which has been certified by e-Stewards.

ITAD’s impact through AnythingIT in 2022 totaled the following:

- **38,524 devices** processed from CDW customers
- **214,265 pounds** of e-waste diverted from landfills/illegal export



NEW E-WASTE REDUCTION AND CARBON OFFSET PROGRAMS IN 2022

In 2022, we worked with several vendor partners and Procurri to introduce a new carbon offset program. Also in 2022, Igneo Technologies, a Procurri partner, began handling downstream processing of our e-waste. The global company specializes in returning critical metals such as copper, gold, silver and palladium back into the supply chain.

When replacing our own technology devices, we seek to minimize our environmental footprint by finding reuse opportunities for our equipment. At our headquarters in Illinois, we have grassroots, coworker-led initiatives to provide veterans groups, underserved communities and other organizations with access to our gently used equipment.

In the UK, one particularly notable program involved the replacement of approximately 850 legacy mobile phones with new devices. To help manage the process while stay-at-home measures were in place due to COVID-19, we worked with our device provider to implement a new intelligent automation tracking system to assist with distributing new devices and retrieving used ones. The transition resulted in a surplus of legacy mobile phones, which CDW donated to charities and sold to a technology reseller. All proceeds from the sale of the old devices were donated to the UK's largest children's charity, Barnardo's, which focuses on building stronger families, safer childhoods and positive futures.



▶ Additional Resources Related to This Section:
[CDW's 2022 SASB Disclosure](#)
[CDW's 2022 TCFD Disclosure](#)
[CDW's IT Asset Disposition Services](#)