



## Elevated Communication Experience

### Reliability You Can Trust

The Vonage Communications platform provides QoS with SmartWAN, our SD-WAN solution, so you can use bandwidth-intensive applications over public broadband connections without degrading real-time voice and video communications.

### Enable Mobility & Productivity

Our highly elastic platform is designed for high availability and cross-region failover, Vonage Business Communications provides tools for advanced productivity while keeping you connected to your global business across desk phones, desktop, laptop, smartphone, or tablet.

### Lower Your Total Cost of Ownership

Running across your high-speed internet connection, the platform combines advanced voice and data tools in a single package—no maintenance contracts or expensive equipment required.

# Flexible Global Communications & Collaboration for Your Business

Vonage is the world's most flexible cloud communications platform. Vonage Business Communications (VBC) integrates calling, messaging, SMS, MMS and video to enable global businesses to collaborate and stay connected. VBC delivers an omnichannel experience for global workforces using enterprise unified communications that activate conversations across desktop, mobile, and IP phone systems.

### Time to Move to the Cloud

Many businesses are moving their communication and collaboration solutions to the cloud as they seek to improve communications between employees and increase customer satisfaction.

Adopting cloud-based communications has several benefits.

- Eliminate expensive legacy systems and stand-alone communication applications. When you shift to the cloud, you will pay only a single provider for all your communication needs.
- Foster employee and team collaboration by providing cloud-based unified communications for calling, messaging, SMS, MMS or video collaboration from a single user interface.
- Boost employee satisfaction by giving them the flexibility to work from anywhere. Employees can communicate and collaborate with customers at home or in the field.
- Scale with the growth of your business whether it's adding remote offices or employees worldwide.
- Capture business intelligence through cloud integrations with mission-critical business applications. Give salespeople a wide range of options to communicate and collaborate with customers.

And moving communications and collaboration to the cloud is simple with VBC.





## Activate Conversations Everywhere

VBC provides a truly omnichannel experience for employees to collaborate internally or engage with customers worldwide using cloud-based voice, messaging, social, fax, and video collaboration on desktop, mobile apps, or IP-supported devices.

- Call, message, SMS, MMS or video conference from the VBC desktop or mobile app so that employees can always select their preferred communication channels.
- Enable your business to thrive with an enterprise-grade phone system using 50+ calling features.
- Collaborate with employees and customers with Vonage Meetings, built right into your VBC app. Schedule video conferences from an integrated calendaring system, invite up to 100 participants, get HD quality video, record meetings, and share with others.
- Establish global presence with Vonage World Office by deploying VBC desktop app and IP Phones in international offices and equipping geographically dispersed remote employees with the VBC mobile app.
- Remove geographical barriers and improve customer satisfaction by enabling local calling to your business wherever customers reside with 50-plus world numbers.
- Meet the immediate needs of customers faster with customized voice and messaging workflows using Smart Numbers.
- Access 50+ mission-critical business applications to give sales a wide range of options to communicate and collaborate with customers through the Vonage App Center.

## Trust the World's Most Flexible Cloud Communication Platform

Vonage's flexible platform enables you to easily deploy VBC Desktop, VBC Mobile, or IP Phones to local and international locations.

- Start communicating or collaborating from anywhere around the world within 24-72 hours.
- Maintain and manage your VBC account on the highly intuitive Vonage Admin Portal.
- Ensure reliable cloud-based communication and collaboration with 99.999% uptime\*.
- Get 24x7 support with Vonage's Care team right from the start.



\* The 99.999% claim is based on Vonage's average up-time and/or availability over a 6-month period.