



**EMPOWERING LAW  
ENFORCEMENT**

# Securely Mobilize State & Local Public Safety Officers

**Advanced technology is transforming the way law enforcement agencies protect and serve.** Secure mobile solutions improve law enforcement response time, situational awareness, and on-scene resolution—with greater transparency. Officers stay one step ahead, and departments increase efficiency with real-time information. VMware solutions for securely mobilizing state & local public safety officers provide reliable, efficient anytime, anywhere access to critical applications and data across all devices for greater peace of mind.

▲ “WE’RE ONE OF THE SAFEST COMMUNITIES IN CANADA, AND WE RELY ON TECHNOLOGY FROM VMWARE TO PROVIDE THAT TOP-NOTCH LEVEL OF SERVICE.”

**Adam Woods**

Senior Systems Engineer,  
Halton Regional  
Police Service

# Empower your force with a mobile-first approach to public safety, improving officer response and community security.



## Transform the On-Patrol Experience

Equip officers with seamless access to the information they need, when they need it. Connect internal resources and applications through a user-friendly, reliable, and predictable digital workspace. Secure sensitive justice and productivity apps, as well as sensor and location-based data, in the palm of their hands.



## Increase Department Productivity

Enable in-precinct staff—from dispatchers to detectives to the chief of police—to access and securely share information in real time from records management systems (RMS), criminal databases, video platforms, and social media networks. Support evidence collection using mobile devices or body-worn cameras. Immediately update incident details, and reduce reporting errors by eliminating transcription.



## Enhance Cross-Agency Information Sharing

Share documents, files, reports, and images securely with others working the same cases. Feed relevant information from the field into a command center with ease and efficiency. Provide other state, local, and federal agencies with timely intelligence for cross collaboration that results in capturing offenders.



## Improve First Response Cost and Quality

Don't go over budget strengthening your continuity of operations. Improve the quality and cost of operating and managing devices, apps, data, and even traditional desktop PCs—without hiring more staff. Use automation for routine troubleshooting, patching, and updating devices, so IT staff can spend more time discovering ways to keep your community safe.



## Protect People and Information

Enable mobility without risking security. Monitor use and enforce the policies you set on every device. Prevent unknown users from accessing your department's data and devices. Block unauthorized people from your internal networks. Streamline compliance.



“WE CAN IMPLEMENT MASS CHANGES, PUSH OUT PROFILES AND EMAIL SETTINGS OR PROVISION A STANDARD BACKGROUND SCREEN WITHOUT TOUCHING INDIVIDUAL DEVICES.”

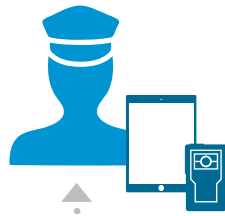
### Debbie Bussin

Assistant IT Director, Sarasota County Sheriff's Office

# Mobile Office Solution for Law Enforcement

## The Connected Officer

Inside and outside the vehicle, officers have secure, reliable access to information and systems through a consistent and predictable digital workspace.



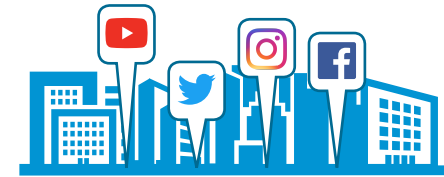
## The Connected Car

Officer's on-patrol vehicle has mobile device access to and integration with RadioIP, records management and computer-aided dispatch systems, CJIS database, Office 365, satellite mapping, the Internet, and more.



## Data is protected and CJIS compliant over the air and on the device

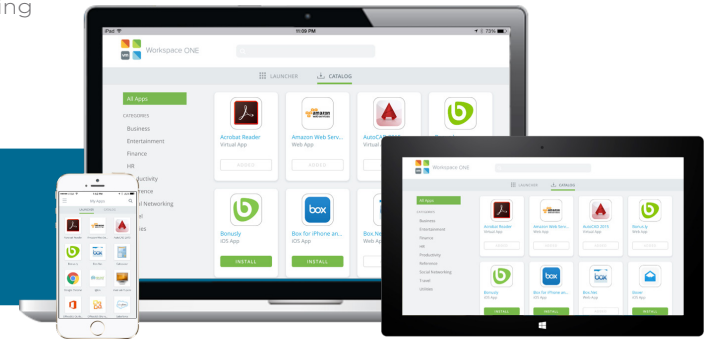
9-1-1 call center dispatch and real-time response. Seamless lookup of call location and prior visits. Coordination with county resources, including fire and EMT.



## On-Scene Resolution

Intelligence and analytics fed into real-time crime centers and state/federal agencies. Citizens receive timely information across social media and community policing apps.

Consistent User Experience from Patrol to Barracks to Court



## A Mobile Office for Every Officer

Aware and efficient field operations keep communities safe. Empower your frontline with a flexible, mobile office solution that follows an officer from the station to the patrol car, on foot and at the scene. Use department-owned devices together with mission-critical systems and applications to enable officers to seamlessly exchange intelligence, collaborate, and report from anywhere.

# Why VMware?

State and local government agencies rely on VMware's portfolio of mobility and cloud solutions to modernize infrastructure and transform operations. With the VMware digital workspace, law enforcement agencies secure entire device fleets, deliver any app to any device, and keep patrol and first response resources where they belong—in the field.

VMware's solution represents a fundamental shift in the way that state and local government IT services are delivered and consumed. Based on a software-defined architecture, it gives agencies

- A simple and secure way to manage the departments' devices, desktops, apps, and data
- Policy-based security and real-time visibility into device behavior across locations
- Over-the-air delivery of apps, policies, and updates
- A centralized, modern app catalog for officers and personnel

**VMware solutions are ideal for public safety departments wanting to enable next-generation policing and first response, mobile command posts, continuity of operations, cross-jurisdictional collaboration, joint task forces, real-time crime centers, and participation in FirstNet.**



## ▲ **Sarasota County Sheriff's Office**

Extends VMware's digital workspace from the office to the courtroom to the patrol car. Deputies file reports and print tickets directly from the field, and access a variety of applications remotely, including the FINDER® app.

## ▲ **Montgomery County, PA**

Relies on VMware solutions to enable sheriff's deputies to deliver issued warrants immediately from tablets, give detectives remote access to full desktops, and enable county judges to review cases outside the courtroom. The county has increased worker efficiency and productivity by 300% and reduced costs.

## ▲ **Mecklenburg County, NC**

Empowers nearly 6,000 county employees with VMware technology, reducing computer replacement costs per year as well as achieving millions in cost avoidance due to improvements in productivity across all departments, including law enforcement.

For more information, visit [www.vmware.com/go/government](http://www.vmware.com/go/government).