

Monitoring

24/7 Automated Support


Real-time hardware alerts and automated support.


Automate your data center support


Let us handle disruptions in the data center with our free automated hardware support solution. ExpressConnect Monitoring automatically detects a fault, opens a ticket and prompts a call from your engineer to discuss the detailed service plan with you. No need to call us, your system already did!




Monitoring Advantages

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Boost efficiency with automated support
Problems are diagnosed and ticketed for you. With real-time monitoring alerts, you no longer have to check for red lights or place tickets.
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Data-driven for fast first-time fixes
Monitoring combines automation and **OnDeck® Predictive Sparing®** technology to resolve issues quickly. Every alert includes a diagnosis with hardware insights.
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Ensure critical issues are never missed
To minimize the white noise, you control the type and quantity of incoming notifications with customized filtering.
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Your data is safe with us
Your data is untouched by ExpressConnect Monitoring. Hardware events are handled by agentless and email solutions.

Featured Integrations

