Don't call us, your system already did

When a fault is detected, a ticket is immediately opened and our engineer calls you to discuss the service plan.

How Monitoring Works

With ExpressConnect® Monitoring, you no longer need to stop what you're doing to identify and report service issues. It's a 24/7 automated hardware support solution for your data center.

Monitoring Advantages

- Upgrade to automated support
  - Problems are automatically diagnosed and ticketed for you. With real-time monitoring alerts, you don't have to check for red lights or place tickets.

- Works for your infrastructure
  - Monitoring offers server, storage and network capabilities to automate alerts and ticketing for your diverse data center.

- Target what's important to you
  - To minimize the white noise, you control the type and quantity of incoming notifications with configurable filtering.

Data-driven for fast first-time fixes

Monitoring combines automation and OnDeck® Predictive Sparing® to help resolve issues quicker for you. Every alert includes a diagnosis and hardware insights from multiple data sources.

No worries—it's secure

ExpressConnect Monitoring is secure for your data center environment. The system meets NIST compliance standards and is security-certified by the KR Group.

Integrate your solutions

Leverage alerts from your existing monitoring system to trigger our automated diagnostic and ticketing support. ExpressConnect integrates with Datadog, Nagios, PRTG, SolarWinds, Splunk, Zabbix, and Zenoss.

Questions? Please reach out to a Partnership contact below:

<table>
<thead>
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Supported Products

- **Cisco**
  - Catalyst
  - Firewalls
  - MDS
  - Nexus
  - Routers
  - UCS Series

- **Dell**
  - EqualLogic
  - MD Disk Storage
  - PowerEdge

- **Dell EMC**
  - Avamar
  - Celerra
  - Clarion
  - Data Domain
  - Disk Library
  - Isilon
  - Symmetrix
  - UNITY
  - vBLOCK
  - VNX
  - VNXe
  - VPLEX
  - XtremIO

- **Hitachi**
  - Enterprise Disk Storage
  - HNAS
  - Modular Storage

- **HPE**
  - 3Par
  - EVA
  - HP 9000
  - Integrity RX
  - LeftHand SAN
  - MSA
  - Nimble
  - Proliant
  - XP Series

- **IBM**
  - 3584 Tape Library
  - DS Enterprise
  - DS Mid-Range
  - Enterprise Servers
  - ESS
  - FlashSystem
  - IBM Appliances
  - Mid-Range Servers
  - N-Series
  - Storwize
  - XIV Enterprise

- **NetApp**
  - FAS Disk Storage

- **Quantum**
  - AdicScalar i2000