

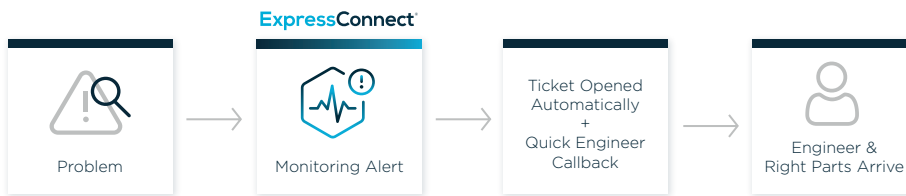
Monitoring

Don't call us, your system already did

When a fault is detected, a ticket is immediately opened and our engineer calls you to discuss the service plan.

How Monitoring Works

With ExpressConnect® Monitoring, you no longer need to stop what you're doing to identify and report service issues. It's a 24/7 automated hardware support solution for your data center.



Monitoring Advantages

Upgrade to automated support

Problems are automatically diagnosed and ticketed for you. With real-time monitoring alerts, you don't have to check for red lights or place tickets.

Works for your infrastructure

Monitoring offers server, storage and network capabilities to automate alerts and ticketing for your diverse data center.

Target what's important to you

To minimize the white noise, you control the type and quantity of incoming notifications with configurable filtering.

Data-driven for fast first-time fixes

Monitoring combines automation and OnDeck® Predictive Sparing® to help resolve issues quicker for you. Every alert includes a diagnosis and hardware insights from multiple data sources.

No worries—it's secure

ExpressConnect Monitoring is secure for your data center environment. The system meets NIST compliance standards and is security-certified by the KR Group.

Integrate your solutions

Leverate alerts from your existing monitoring system to trigger our automated diagnostic and ticketing support. ExpressConnect integrates with **Datadog, Nagios, PRTG, SolarWinds, Splunk, Zabbix, and Zenoss.**

Supported Products

Cisco

- Catalyst
- Firewalls
- MDS
- Nexus
- Routers
- UCS Series

Dell

- EqualLogic
- MD Disk Storage
- PowerEdge

Dell EMC

- Avamar
- Celerra
- Clariion
- Data Domain
- Disk Library
- Isilon
- Symmetrix
- UNITY
- vBLOCK
- VNX
- VNXe
- VPLEX
- XtremIO

Hitachi

- Enterprise Disk Storage
- HNAS
- Modular Storage

HPE

- 3Par
- EVA
- HP 9000
- Integrity RX
- LeftHand SAN
- MSA
- Nimble
- Proliant
- XP Series

IBM

- 3584 Tape Library
- DS Enterprise
- DS Mid-Range
- Enterprise Servers
- ESS
- FlashSystem
- IBM Appliances
- Mid-Range Servers
- N-Series
- Storwize
- XIV Enterprise

NetApp

- FAS Disk Storage

Quantum

- AdicScalar i2000

Questions? Please reach out to a Partnership contact below:

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