SAMSUNG

Simple, powerful enterprise mobility management.

Knox Manage provides a cloud-based mobile command center that enables IT admins to easily manage and monitor employee devices, for easier deployment and management. Knox Manage provides flexibility and granularity, and is designed to fit comfortably in every business' budget.

Quick and easy deployment
- Remotely manage a fleet of devices from an intuitive cloud-based console on a PC or mobile device
- Quick Start Wizard for simple device setup
- Automatic client installation and enrollment
- Devices can be set up in kiosk mode with no additional development work

Robust Enterprise Mobility Management (EMM)
- Manage apps, content and device features such as connectivity
- Manage devices based on pre-defined events, e.g., blocking access to phone cameras during work hours
- Leverage Android Enterprise fully managed and work profile modes on devices
- Knox Service Plugin integration offers zero-day support for all Knox Platform for Enterprise features

Real-time monitoring and remote support
- Real-time device monitoring allows IT to track managed devices (with employee consent), and message owners without needing phone numbers
- Employees can authorize IT to remotely access and troubleshoot device
- IT can remotely locate, lock and wipe devices
- Remotely view, rotate, capture and record device screens, transfer files and more

Manage your entire fleet of devices
- Cross-platform management of non-Samsung Android, iOS, iPadOS, Windows 10 and Chrome OS devices
- The most comprehensive controls are available for Samsung Galaxy devices, including a fully integrated experience with Knox Platform for Enterprise, Knox Mobile Enrollment and Knox E-FOTA
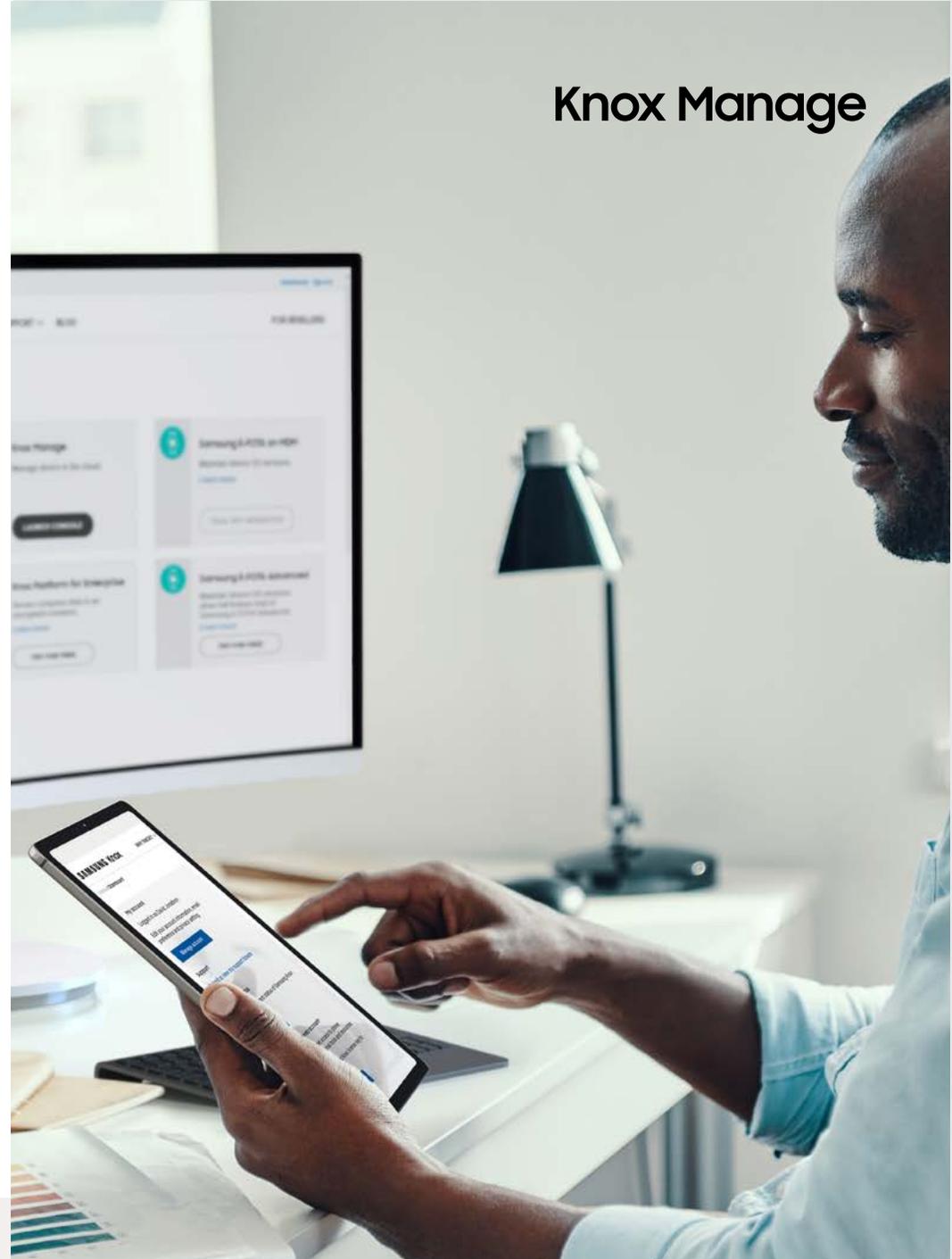
Knox Manage is available as a stand-alone product, or as part of Knox Suite. Knox Suite is our end-to-end device management offering, and also includes Knox Platform for Enterprise, Knox Mobile Enrollment, Knox E-FOTA and Knox Asset Intelligence.

Knox Manage

CDW & Samsung Mobility

Please reach out to your Account Manager OR
SamsungMobilityPresales@cdw.com

CDW PEOPLE WHO GET IT®

Knox Manage

Cloud-based mobile management.

Quick and easy deployment

Kiosk mode
Create customized kiosks with simple drag and drop components. Select kiosk mode: Single App, Multi App, or Web Browser. Rearrange app icon, text and banner size. Set wallpaper, background color and screensaver. Configure device settings within the kiosk. Allow/disallow hardware keys and access to task manager, status bar, multi windows.

Knox Mobile Enrollment
Streamline corporate device provisioning by automating client installation and user sign-in. Stay worry-free with mandated device enrollment even after factory reset.

Quick Start Wizard
Follow the initial setup process of Quick Start Wizard from adding users and organizations to setting apps, content, device management policy.

Flexible integration
Knox Manage integrates seamlessly with the Knox Service Plugin, the Knox Mobile Enrollment console and the Active Directory.

Robust Enterprise Mobility Management (EMM)

Admin management
Knox Manage provides multiple layers of admin roles: Super Admin, Sub Admin, Read Only Admin and Technical Support Admin. A Super Admin can set which groups/profiles/portals can be managed to what degree by other admins.

Android Enterprise
Both fully managed and work profile modes are supported.

Application management
Install and update apps without user notification and disallow uninstallation. Blacklist/whitelist apps, and block access to public online app stores.

Content management
Remotely upload and distribute files to select targets per organization/user/device, or to all levels. Most office and media file types are supported.

Document: doc, docx, ppt, pptx, xls, xlsx, gul, hwp, pdf, rtf, wks, wpd, txt
Image: bmp, gif, jpeg, jpg, png, psd, tif, tiff, ico, 3gp
Video: avi, mkv, mp4, mov, mpg, mpeg, rm, swf, wmv, mp3, wav, vcf
Other: rar, zip, json, db3, xml, kml, kmz, ovpn, html, htm, qmg, ogg, vtpk, geodatabase

Cross-platform support
Manage Android, iOS, iPadOS, Windows and Chrome OS devices from a single console (Android L+, iOS 10+, iPadOS 13+, Windows 10).

Device management
Allow/disallow device features, such as use of camera, screen capture, browser and connectivity settings. Limit phone usages such as voice call and SMS/MMS. Limit data usage. Control system-level device features, such as factory reset, power off and multiple users, and accessing modes such as developer mode and safe mode.

Differentiated Knox features
Leverage Samsung devices with differentiated Knox Platform features such as granular container policies and enforced multi-factor authentication. Using Knox Service Plugin, deploy Knox Platform for Enterprise (KPE) features as soon as they're commercially available.

Event-based management
Policies can be applied by predefined Time (enable management policies during certain times of certain days), Location (when the device enters a geographically predefined area), App (when a specific app is being used), Roaming (when the domestic USIM is connected to roaming services), SIM (when SIM card is removed or an unauthorized one is inserted) and Wi-Fi (when connected to a specific Wi-Fi SSID).

Granular firmware management
Using Knox E-FOTA (Enterprise Firmware Over The Air), you can decide whether to disable or push FOTA updates. Control firmware updates by selecting the date, time, version of the OS and target devices.

Samsung DeX management
Allow/disallow Samsung DeX mode, configure Samsung DeX communication methods and blacklist/whitelist applications used with Samsung DeX.

Real-time monitoring and remote support

Precise compliance check
Monitor status and information of user devices such as location, phone/data usage, battery level and installed app list. Customize audit alerts to check policy compliance effectively and efficiently.

Remote device lock/wipe
Allows admins to remotely lock or wipe a device (or container) in the event the device is lost or stolen.

Remote device support
Control user devices through shared device screen. Record or capture the screen, and transfer files to or from the user device.