



# RingEX™

Work together. From anywhere. Bring teams and customers together on the #1 business communications platform.

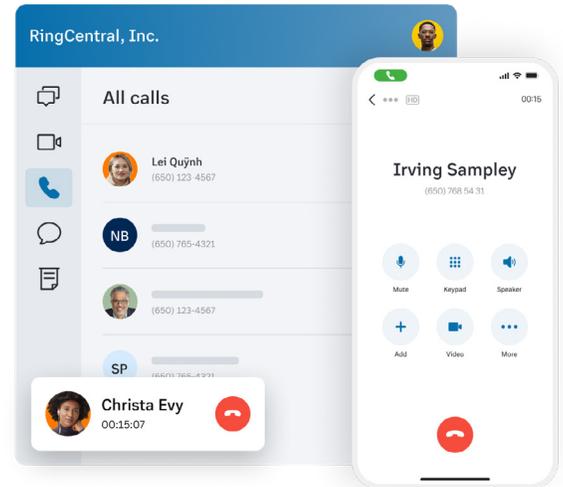


RingEX™ is an industry-leading platform for cloud communications, empowering organizations to streamline internal collaboration and better connect with their customers. With integrated instant messaging, video conferencing, and cloud PBX, RingEX offers:

- A unified, collaborative hub for team messaging, video meetings, and telephony
- Enterprise-grade security and unmatched reliability with a 99.999% uptime
- A global footprint in 105+ countries and localized in 15+ languages
- 330+ out-of-the-box integrations with business apps and open APIs for custom needs
- Simple and centralized web-based user and system administration
- Advanced analytics and insights
- Access from anywhere on your device of choice—desktop, tablet, or mobile.

## Phone

- Use one business phone number for calling, business SMS, MMS, and fax, so your personal number stays private.
- Customize settings such as business hours and greetings, and route incoming calls efficiently to specific departments with a multi-level auto attendant.
- Manage active calls efficiently with advanced call controls to transfer, record, flip, or park the call.
- Flip live calls between your desktop and cell or switch a call to video in just one click.



## Video

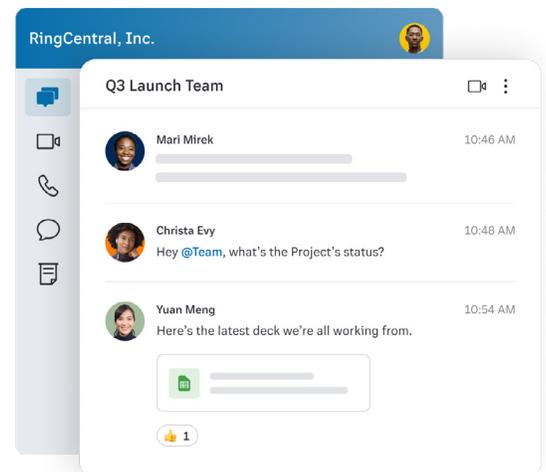
- Join meetings easily—no downloads or plugins needed.<sup>1</sup>
- Enjoy HD audio and video, and screen share with up to 200 interactive video participants.
- Easily schedule meetings with calendar integrations with Office 365 and Google Calendar.
- Switch a live meeting between devices with one click.
- Get in-meeting chat, virtual backgrounds, closed captioning, cloud recordings, and powerful background noise reduction technology for a great participant experience.

1. Available for Chrome, Microsoft Edge and Firefox browsers.

## Message

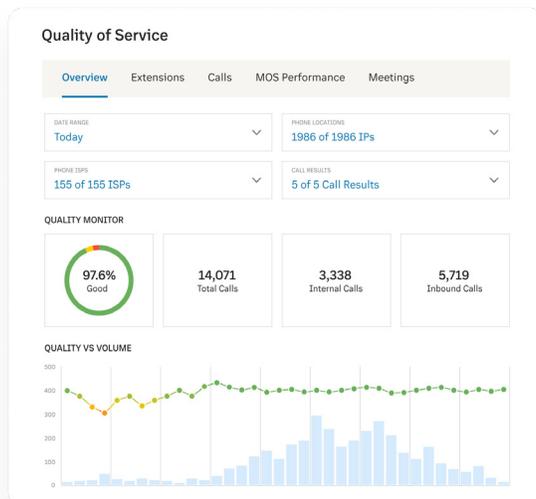
Message colleagues and clients from your PC or mobile device. Invite guest users to collaborate for free.

- Set a custom status to indicate your availability.
- Create teams around projects, specific topics, and departments.
- Assign tasks to individuals or project teams.
- Share links and files with no size or storage limits.



## Integrations

- Bring advanced communications functions into the productivity apps you use every day like Microsoft and Google.
- Automate your sales cycle and enhance delivery and customer support with integrations with Salesforce, Zendesk, and ServiceNow.
- Backup your communications data with RingCentral Archiver to your preferred cloud storage provider like Smarsh, Google Drive, Dropbox, and more.
- Build custom integrations with open APIs to meet your business's specific needs.



## Analytics

- Review actionable insights for IT and system administrators to facilitate diagnosis and troubleshooting.
- Get monitoring and reporting KPIs for line-of-business managers.
- Access usage data to drive adoption and maximize return on investment.

For more information, contact RingCentral Partner Support at [partners@ringcentral.com](mailto:partners@ringcentral.com) or 800-595-8110.

RingCentral, Inc. (NYSE: RNG) is a leading provider of business cloud communications and contact center solutions based on its powerful Message Video Phone™ (MVP®) global platform. More flexible and cost effective than legacy on-premises PBX and video conferencing systems that it replaces, RingCentral empowers modern mobile and distributed workforces to communicate, collaborate, and connect via any mode, any device, and any location. RingCentral offers three key products in its portfolio including RingEX™, a unified communications as a service (UCaaS) platform including team messaging, video meetings, and a cloud phone system; RingCentral Video®, the company's video meetings solution with team messaging that enables Smart Video Meetings™; and RingCentral cloud Contact Center solutions. RingCentral's open platform integrates with leading third-party business applications and enables customers to easily customize business workflows. RingCentral is headquartered in Belmont, California, and has offices around the world.

RingCentral, Inc. 20 Davis Drive, Belmont, CA 94002. [ringcentral.com](http://ringcentral.com)



© 2023 RingCentral, Inc. All rights reserved. RingCentral, the RingCentral logo, and all trademarks identified by the ® or ™ symbol are registered trademarks of RingCentral, Inc. Other third-party marks and logos displayed in this document are the trademarks of their respective owners.