

Flexible, Dependable IT Services

Our dedicated team of highly trained field engineers, system engineers and project managers can help facilitate smooth IT infrastructure support operations, from basic IT tasks like IMAC to data center migrations and more.

Wireless Transformation

Our Wireless Transformation service leads organizations through wireless modernization by leveraging our three-phase Assessment & Design, Build & Ship and Deployment process — on a global scale — giving you a single-vendor resource. We provide a complete end-to-end solution, from onsite wireless survey (coverage heatmaps), and optimized designs, to new cabling and AP installation with validation surveys. Our platform-neutral approach means we aren't tied to a specific manufacturer solution; we are aligned to your goals and budget. And our approach is flexible, allowing you to leverage only the service components that you need, which helps to manage costs.

IT Asset Disposition

Our comprehensive ITAD services support local and global disposition of your IT assets through our proven and secure process. Our services can include de-installation and transportation of your assets; hard drive erasure or destruction (whether you require it onsite or offsite, we comply with NIST 800-88); and E-waste recycling. We ensure full chain of custody to include certificates of destruction. For assets with residual value, we provide an option to reclaim the value through our hardware resale service. The required compliance to our R2, ISO 14001 and ISO 45001 Certifications demand that we adhere to the highest industry standards.

Data Center Relocation

As your organization evolves, your IT infrastructure evolves with it. In instances where you need to relocate your data center assets, Park Place Technologies can aid in hardware relocations, whether it's moving several pieces of equipment, an entire data center, or consolidating multiple data centers. Our experienced migration Project Managers and field engineers work with you to map out a project plan while working within your timeframe and stakeholder constraints. From planning, site audits, de-racking, and packing, to transportation, re-racking, and verification, our services can encompass all or part of your relocation needs.

Remote Hands

Remote Hands support is a service available to Park Place Technologies clients to assist with the operational support of your infrastructure assets. This dispatch-based service allows you to request field engineers when and where you need us to perform routine tasks such as rebooting hardware, installing new hardware, moving devices within the rack, adding components to existing assets, removing devices, and much more. This service is available globally and provides your organization with the flexibility to dispatch resources where staffing your company's own resources is not cost-effective or practical.

continued $\cdot \cdot \cdot \rightarrow$





ParkPlaceTechnologies.com

PARK PI





Professional Services Overview



IMAC Services

Who has time for installs, moves, adds and changes in data centers — remote sites or at the edge — given IT budgets and resource constraints? Using your server admins and DBAs is not the best alternative, and flying technicians to your remote sites is not cost-effective. Our global footprint of technicians and engineers makes us local to your locations, and we have multiple levels of skillsets to meet any IMAC request. We can support your IMAC requirements globally and ensure we have qualified resources prepared to perform the tasks you've requested at the time you need them.

Deployments

Rolling out new hardware technology or refreshing/upgrading existing hardware? Almost every organization struggles with the physical deployment of technology assets. These problems get more complex when the deployments span national or global footprints. Let Park Place's experienced team of global technical resources become an extension of your team. Led by Project Managers from our Project Management Office (PMO), we partner with your IT team to develop a plan and deployment schedule to ensure hardware assets are installed and running to meet your cutover needs. Whether you need initial discovery, site audits, and planning, or just deployment support, leverage our experienced team to ensure your deployment is successful.

Discovery Services

Acquisitions, technology refreshes, constant configuration changes, and other initiatives make having an up-to-date and accurate view of your IT infrastructure crucial. Park Place Technologies offers both manual and <u>automated IT asset discovery</u> solutions — each designed to provide the right level of detail about your IT environment to enable fact-based decision-making to drive IT strategy and transformation.

Staff Augmentation

Reduce the burden on your workforce and gain the flexibility to scale up or down based on budget swings or client needs with our Staff Augmentation services. We offer a full range of global IT staffing services for technical positions, from field engineers for data center infrastructure support to server/virtualization, network and storage engineers to DBAs. Park Place can provide onsite resources to support longer-term or short-term IT initiatives, or remote technical resources for part-time or full-time needs.

Data and Storage Migration Services

Park Place Technologies' expert-level storage migration services enable businesses to quickly capitalize on their new hardware investments. Our team of expert-level engineers apply a phased methodology to understand the requirements and goals for each data migration project. Each project is kicked off via a simple questionnaire and a detailed assessment of the storage environment to determine the project scope, cost, and best toolset to meet the businesses' requirements.



Park Place is unique and so are your IT infrastructure needs. You need a partner who can offer custom IT services to optimize your company's IT strategy. Park Place's unparalleled service options for supporting and managing server, storage and network IT infrastructure enable IT teams to scale and resource their organizations effectively.

Reach out to your Park Place Account Manager if you have any questions or to discuss your IT infrastructure needs.

©2023 Park Place Technologies, LLC

Think Bigger – and Act Faster with Park Place Technologies

