TOUGHBOOK Smart Essentials provides real-time actionable insights needed to:
- Drive increased mobile performance.
- Monitor the health of mobile applications.
- Prevent mobile device failures and eliminate outages for mobile workers.
- Maximize device utilization.
- Relieve user frustrations.
- Keep your workers connected.
- Lower the cost of ownership™ (TCO) of mobility.
- Deliver mission-critical mobility across all devices regardless of manufacturer.

MOBILE PERFORMANCE FOR BUSINESSES RELYING ON MOBILE TECHNOLOGY
Wishing you had better visibility, management and control over your mobile devices and users? TOUGHBOOK Smart Essentials gives you real-time visibility and actionable insights to eliminate outages, minimize disruptions, lower costs and ensure mobile devices and applications are operational for your end users.

MOBILE & WIRELESS ANALYTICS TO DRIVE YOUR MOBILITY PERFORMANCE TO A NEW LEVEL
TOUGHBOOK Smart Essentials offers a range of product options that enable you to scale your investment to suit your budget, and meet your business improvement targets. All products are built on a cloud-based platform that gets your devices connected and starts measuring your mobile performance within 24 hours.
TOUGHBOOK SMART ESSENTIALS — SMART SERVICE SUITE
Delivered via a highly-scalable and secure cloud-based Platform as a Service.

SMART MONITOR
Modular software solutions to understand what is occurring across your mobile devices.

Smart Battery Monitor
• Proactive real-time battery health monitoring on all devices that predicts battery failure.
• Easy to deploy with or without an MDM.
• Actionable alerts for smart batteries, and e-mail warnings for standard mobile batteries.
• Overall battery health dashboard.

Smart Device Monitor
• Proactive real-time device health monitoring on all devices to highlight issues affecting end-users.
• Proactive real-time views of device locations and status to quickly spot devices which may be lost or stolen.

Simple Modular Approach
Because we know your teams are already stretched thin to support and deliver enterprise mobility performance, we’ve made it simple to tackle some of your biggest problems by offering individual modules that meet your need and allow you to easily get started.

Modules inter-operate and exchange data, and allow you a simple way to begin changing your management of mobility from reactive to proactive, preventive and predictive.
• Works on Android 5.1 and above and Windows 8.1 and above.
• Highly scalable making it suitable for companies with 50-500,000 devices.
• Works in all environments - in store, in the field, on the road, in the warehouse.

SMART SERVICE
Software tool to understand both what & why devices are not healthy or under/over-utilized across your mobile ecosystem. Provides greater depth and level of detail on all mobile devices.

• Comprehensive and holistic real-time monitoring, diagnostic and trend analysis for mobile devices, applications, batteries, cellular, Wi-Fi, sim cards, disruptions, operating systems, patches, hot-fixes and much more.
• Web dashboard/console top-level visibility across all mobile devices with drill-down to individual groups and even specific devices or apps.
• Actionable alert notifications.
• Enables trend analysis powered by the latest in machine learning and big data analytics.

Real-Time Actionable Insights on Mobility
Smart Service enables you to see highly detailed data for all aspects of your mobile ecosystem.

Smart Service uses a purpose-built platform to collect, analyze and extract insights from the billions of online and offline mobile events that occur in your mobile estate every month.

The web dashboard provides a flight-deck style overview with the ability to drill down into the information collected and identify emerging trends helping you to act on potential issues before they disrupt your business services.

Get full visibility of your mobile ecosystem and work smarter not harder:
• Get notified about live problems with actionable alerts.
• See live problems unfold and stop them fast.
• Spot trends early and take action to avoid problems.
• Isolate issues quickly to minimize downtime.
IT'S TIME TO PUT A STOP TO MOBILE BATTERY ISSUES

Smart Battery Monitor looks after your batteries to help eliminate battery failure.

WHAT IS SMART BATTERY MONITOR?

• A smart battery analytics service that monitors battery health and predicts battery failure.
• Alerts you via e-mail of batteries at risk of failure so you have time to take action.
• Provides real-time insights via the cloud based battery health dashboard.

Stop Battery Issues
Eliminate battery failure in the field and associated downtime. Batteries are critical to your day to day operations. If they fail your workers can’t work and your business will suffer.

Save Money
Minimize costs by identifying and replacing poorly performing batteries instead of doing a full battery refresh. Replace them as needed to and avoid the risk of stockpiling flammable and perishable Lithium Ion batteries.

Power Your Frontline
Improve the performance of your frontline operations by eliminating disruptive battery related problems. Maximize worker productivity and enhance service levels.
MAKE BATTERY ISSUES A THING OF THE PAST

Smart Battery Monitor is simple to deploy, easy to use and cost effective. You can be operational in 24 hours in just three easy steps.

1. Set Up and Deploy
We set up your account and deploy the Smart Service client to your device estate using your MDM or via the Internet.

2. Get Insights
Monitor battery health through the real-time dashboard to identify batteries at risk of failure over varying periods of time so you can put a replacement plan into place.

3. Act
Your administrator(s) will receive e-mail reports for batteries that are likely to fail so that you can take action to replace them before this happens.

MOVE FROM REACTIVE TO PROACTIVE DEVICE MANAGEMENT

- No more waiting for batteries to fail.
- Never get caught short waiting for batteries to be delivered from your supplier.
- Target battery replacement proactively.
- Only replace batteries when they need it.

WHO IS SMART BATTERY MONITOR SUITABLE FOR?

- Works on Android 5.1 and above and Windows 8.1 and above.
- Highly scalable making it suitable for companies with 50-500,000+ devices.
- Works in all environments — in store, in the field, on the road, in the warehouse.
IT’S TIME TO PUT A STOP TO MOBILE DEVICE ISSUES

Smart Device Monitor gives you real-time visibility into device health to get facts fast, take decisive local actions and decrease mobile device issues.

WHAT IS SMART DEVICE MONITOR?

• An analytics service that tracks your device estate health in real-time to provide far more data than your MDM solution is capable of
• Capture and review Device Asset Information regardless of device or MDM manufacturer
• Translate millions of device events into a simple red, amber, green operational status for the three key elements of frontline performance: Location, Utilization & User Experience
• Set thresholds for alerts and device status
• Provide an easy to understand cloud based dashboard for those that need the information at any time and from anywhere

Stop Losing Devices
Misplacing a mobile device is common and can be costly if not found soon after it goes missing. Smart Device Monitor warns when a device is not located where it should be — so your staff can take action to prevent the permanent loss of your expensive assets.

Know Asset Usage
Mobile operations teams struggle to know how much equipment to buy, where to deploy it and how to adjust capacity as business cycles fluctuate. Smart Device Monitor provides a real-time window into asset utilization to help minimize your costs.

Resolve Issues
Workers are under pressure to do their jobs well while dealing with complex mobile device problems. Device Essentials quickly identifies issues that impact productivity to enable improved performance, productivity and job satisfaction.
MAKE DEVICE ISSUES A THING OF THE PAST

Smart Device Monitor is simple to deploy, easy to use and cost effective. You can be operational in 24 hours in just three easy steps to supplement your MDM/EMM solution.

1. Set Up and Deploy
We set up your account and deploy the Smart Service client to your device estate using your MDM or via the Internet.

2. Get Insights
Monitor device asset information, location, user experience and utilization through the real-time dashboard to identify devices at risk of failure over varying periods of time.

3. Act
Your teams can view the information relevant to them — and take both short term remedial actions and make longer terms plans for improvement.

MOVE FROM REACTIVE TO PROACTIVE DEVICE MANAGEMENT

• Install an early warning system to prevent small issues from becoming big problems
• Dramatically reduce the number of lost, missing and stolen devices
• Quickly sift between user complaints and emerging problems
• View all your mobile device assets in one place, see where they actually are and how often they are being used.

WHO IS SMART DEVICE MONITOR SUITABLE FOR?

• Works on Android 5.1 and above and Windows 8.1 and above
• The dashboard is desktop, laptop, tablet and smartphone browser friendly
• Highly scalable making it suitable for companies with 50-500,000+ devices
• Works in all environments — in store, in the field, on the road, in the warehouse