In-stock parts
No waiting for shipments of parts from the factory to begin work on your repairs.

When you contact our 24/7 technical support hotline, you’ll get personalized service from our knowledgeable service techs.

Speed is our specialty.
Our industry-leading repair times mean less device downtime for your workforce.

Support from real people, not machines
Twenty-eight years supporting Panasonic customers
Seven million dollars in spare parts stored for industry-leading repair turnaround
Ninety-nine percent of repairs done right the first time, every time
Eight years average Technical Managers’ experience with TOUGHBOOK mobile devices

Five years availability of spare parts after end-of-sale announcements
Factory-direct connections
Our service technicians work closely with factory engineers to stay current on the latest TOUGHBOOK product innovations, and give feedback to improve next-generation products.

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Our National Service Centers (NSCs) keep your TOUGHBOOK/registered.sups mobile devices and employees operating at peak performance. With nearly three decades of industry-leading support, you can count on our world-class technical specialists and engineers to deliver.