Cybersecurity Expertise Retainer

World-class incident response and cybersecurity expertise on demand

When your organization faces a severe cyber incident, will you be ready? The speed of your response as well as the effectiveness of your tools and playbooks will determine how quickly you can recover. Extend the capabilities of your team by putting the world-class Unit 42 Incident Response team on speed dial.

Benefits

- Lower the likelihood and cost of a breach
- Quickly investigate and contain threats
- Recover from attacks swiftly
- Flexibly apply retainer hours to breach response or proactive risk mitigation

Here’s how the Cybersecurity Expertise Retainer works:

- You purchase a set number of hours of Unit 42 security services to be scoped for use within the term of the retainer.
- Your retainer hours can be used for incident response services or proactive cybersecurity advisory services.
- Each retainer service request is subtracted from your total prepaid hours.

Reduce recovery times with prearranged communication channels and predefined response playbooks.

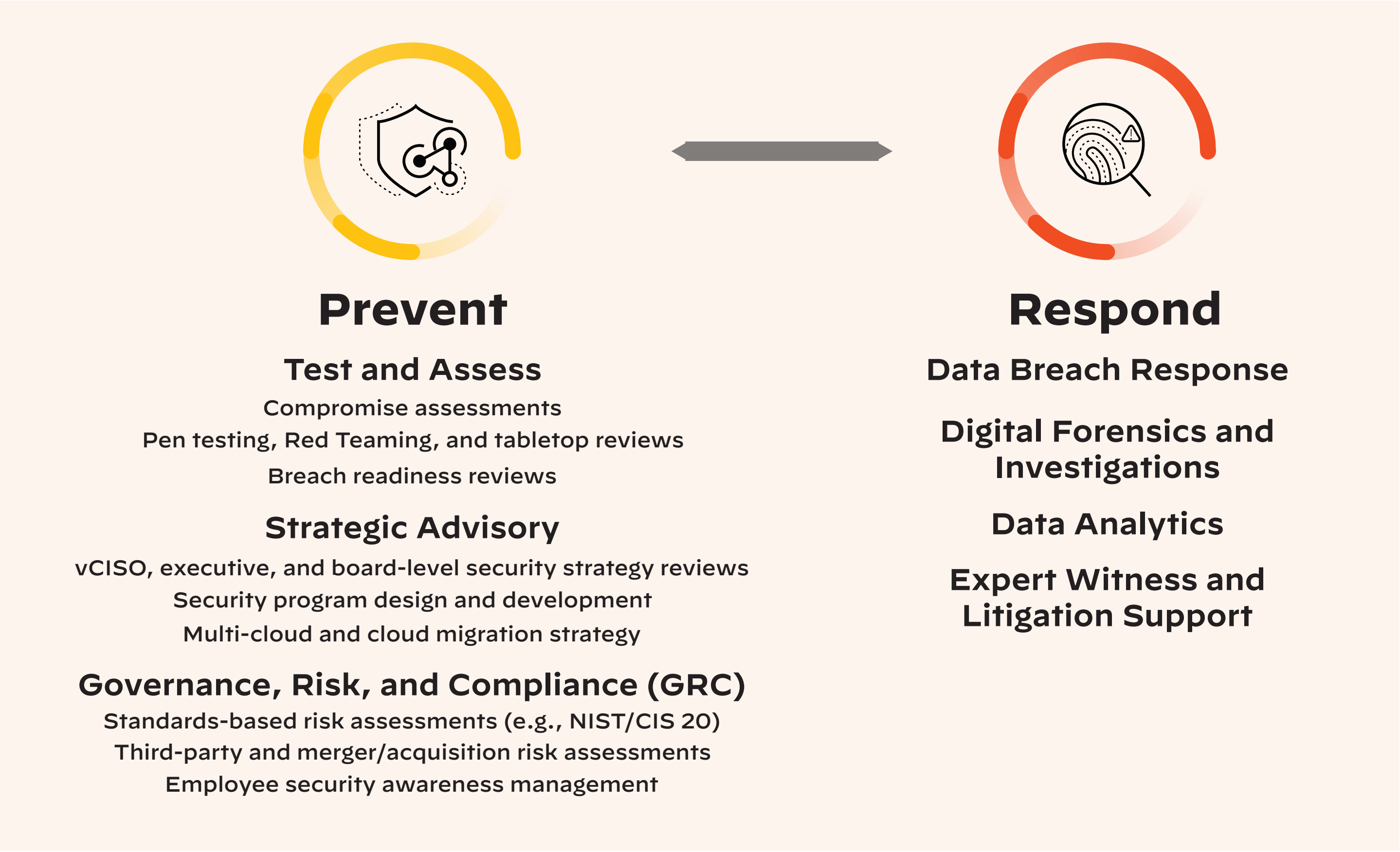
Manage costs with predictable budgets and improved response efficacy through tabletop reviews and readiness assessments.

Mitigate downstream risks by following digital forensic best practices and defensible processes to satisfy regulators and remain expert witness ready.

Incident Response Expertise Is Just the Beginning

From cases involving rogue insiders to organized crime syndicates and nation-state threats, Unit 42 performs more than 1,000 incident response investigations each year. The Cybersecurity Expertise Retainer gives you deep forensics and response expertise when you need it most, with predetermined service-level agreements (SLAs).

You can also allocate your retainer hours for proactive Unit 42 cyber risk management services scoped during the contract term. Our trusted advisors can assist your team with security strategy, assessment of technical controls, and overall program maturity. Use retainer hours for any of the services in figure 1.



Prevent

Test and Assess

Compromise assessments
Pen testing, Red Teaming, and tabletop reviews
Breach readiness reviews

Strategic Advisory

vCISO, executive, and board-level security strategy reviews
Security program design and development
Multi-cloud and cloud migration strategy

Governance, Risk, and Compliance (GRC)

Standards-based risk assessments (e.g., NIST/CIS 20)
Third-party and merger/acquisition risk assessments
Employee security awareness management

Respond

Data Breach Response

Digital Forensics and Investigations

Data Analytics

Expert Witness and Litigation Support

Figure 1: Unit 42 cyber risk management services

An Incident Response Retainer Tailored to Your Needs

We offer four retainer levels and response time SLAs to complement your organization's existing security operations capabilities, fit your budget, and meet your incident response needs.

Table 1: Cybersecurity Expertise Retainer Hours and Scope

	Prepaid Hours	Service Scope	Response Time (Remote)
Level 1	50 – 115	Designed for small and medium businesses	24 hours
Level 2	125 – 255	Designed for small-scale incidents or Test and Assess proactive services	12 hours
Level 3	275 – 415	Appropriate for most incident response engagements or Test and Assess, Strategic Advisory, and GRC proactive services	8 hours
Level 4	450+	Ideally suited for large enterprises and complex forensics investigations	4 hours

For faster assistance, you can optionally purchase an accelerated SLA response time for your desired retainer level, with an SLA upgrade option.

Approved by Cybersecurity Insurance Plans

Unit 42 is on the approved vendor panel of more than 70 major cybersecurity insurance carriers. If you need to use Unit 42 services in connection with a cyber insurance claim, Unit 42 can honor any applicable preferred panel rate in place with the insurance carrier. For the panel rate to apply, just inform Unit 42 at the time of the request for service.

About Unit 42

Unit 42 brings together an elite group of cyber researchers and incident responders to protect our digital way of life. With a deeply rooted reputation for delivering industry-leading threat intelligence, Unit 42 has expanded its scope to provide state-of-the-art incident response and cyber risk management services. Our consultants will serve as trusted partners to rapidly respond to and contain threats so you can focus on your business.

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