

MANAGING PROTECTION FOR YOUR ENTIRE ENDPOINT ENVIRONMENT IS NO SIMPLE TASK.

CDW Amplified™ Detect and Respond
CDW Managed XDR Security Services
powered by Cortex

Security teams are inundated with inaccurate, incomplete alerts. Today's siloed security tools force analysts to pivot from console to console to piece together investigative clues, resulting in painfully slow investigations and missed attacks. Even though they've deployed countless tools, teams still lack the enterprise-wide visibility and deep analytics needed to find and remediate threats. Faced with a shortage of security professionals, teams can leverage CDW to simplify security operations. CDW's Managed Security Services bring mature processes and industry experts to support your security threat landscape. With full support for Palo Alto Network's XDR Cortex platform, our Security Operations Centers have the expertise to provide 24x7x365 coverage, enhancing your cyber resilience.

CDW Managed XDR Security Services powered by Cortex can help you achieve:

 **Operational Efficiencies**  **Reliability**  **Reduced Risk**

Orchestrating the Right Solution

CDW Managed XDR Security Services powered by Cortex deliver continuous threat protection, risk mitigation and reduction, and security expertise to comprehensively secure your organization. CDW's 24x7x365 Security Operations Centers (SOC) stop never-before-seen threats with a single cloud-delivered agent for endpoint protection, detection and response supported by industry-leading service level agreements (SLAs). Some of the advantages of Cortex include:

- **Advanced Threat Detection and Prevention:** Cortex MDR employs advanced analytics and machine learning techniques to detect and analyze potential threats within your network and endpoints.
- **Real-Time Endpoint Protection:** CDW's MDR provides real-time monitoring and protection for endpoints. It can detect and prevent malicious activities, including malware infections, suspicious behavior and unauthorized access attempts.
- **Rapid Incident Response:** Cortex MDR provides real-time visibility into threats allowing CDW's SOC analysts to investigate security events and remediate incidents promptly.
- **Threat Hunting:** The service includes threat hunting, where CDW's security analysts actively search for potential threats and indicators of compromise in your environment.
- **Integration with your existing Security Platform:** Cortex MDR is designed to integrate with both Palo Alto Networks solutions and other select third-party firewalls, cloud and edge security devices.

CDW + SECURITY

Each new technology in your tech stack has the potential for greater scalability, agility and efficiency — but they also introduce risk. At CDW, we help integrate and secure these systems while keeping your organizational outcomes top of mind.

- CDW employs more than 500 dedicated security coworkers
- Our Managed Security Service Provider (MSSP) program has operated since 2007
- Managed Services are SOC2 and ISO 27001 Certified
- CDW is a Palo Alto Networks Diamond Innovator, an Authorized MSSP Partner and is Cortex XMDR certified
- Our mature process automation leverages Palo Alto Networks XSOAR and machine learning
- We provide customizable engagement models, including dedicated staff support
- CDW has established relationships with top-tier cybersecurity vendors
- CDW's security practice drives \$2B in annual revenue
- ITIL processes are supported by a ServiceNow ticketing system and customer portal

CDW's full lifecycle of Services can support your organization no matter where you are on your journey



Services Overview

CDW Managed XDR Security Services powered by Cortex include the following core activities:

Features	On-Demand Support	24x7x365 Support
24x7 year-round monitoring, alert management and remediation		✓
Assigned principal security consultant and account manager		✓
Investigation of every incident		✓
Integration with CDW orchestration and automation engine		✓
Machine learning to enhance offense and ticket flow		✓
CDW's managed security threat intelligence feeds		✓
Malware, ransomware and fileless attack prevention		✓
Behavioral threat protection		✓
AI-based local analysis engine		✓
Cloud-based malware prevention with WildFire		✓
Child process protection		✓
Expanded support for ingesting Palo Alto Networks logs, plus select firewall, cloud and other third-party device logs		✓
Incident response retainers	✓	
Virtual CISO and project staff	✓	

Proofpoints

45K

Security solutions delivered

5K

Security assessments completed

500+

Dedicated security coworkers

500+

Security industry certifications

