

WE GET HOW TO MANAGE ENDPOINT SECURITY.

CDW Amplified™ Detect and Respond
CDW Managed Detection and Response

IT security is a constant moving target with an evolving community of bad actors with ever-growing methodologies to invade your protected data. Security teams are inundated with inaccurate, incomplete alerts. Today's siloed security tools force analysts to pivot from console to console to piece together investigative clues, resulting in painfully slow investigations and missed attacks. Even though they've deployed countless tools, teams still lack the enterprise-wide visibility and deep analytics needed to find threats. Faced with a shortage of security professionals, teams must simplify operations. CDW's Managed Endpoint Detection and Response (MDR) is a crucial element of effective security operations. As a standalone solution or combined with managed SIEM, NextGen Firewall and Vulnerability Scanning, CDW's managed 24/7/365 security program will enhance your cyber resilience.

CDW Managed Detection and Response powered by Palo Alto Networks Cortex safeguards endpoints from malware, exploits and fileless attacks with industry-best, AI-driven local analysis and behavior-based protection. CDW's 24/7/365 Security Operations Centers stop never-before-seen threats with a single cloud-delivered agent for endpoint protection, detection and response supported by industry-leading service level agreements (SLAs).

CDW Managed Detection and Response can help you achieve:

-  **Operational Efficiencies**
-  **Reliability**
-  **Agility**

Orchestrating the Right Solution

Orchestrating the right solution requires industry expertise and highly experienced senior resources to put a solution together that meets customer demand. CDW has more than two decades of Managed Services experience supported by industry-leading and certified senior engineers who develop solutions that ensure customer success, regardless of industry. Our fully managed Palo Alto Networks XDR Cortex offering incorporates the underlying Palo Alto Networks technology cortex engine, plus custom automation to enhance integration and optimized workflows that takes the customer experience to a new standard. The service includes:

- 24/7 incident monitoring, detection and response
- Creation of the following custom profiles
- Fully managed Cortex XDR instance
- Next Gen AV (Cortex Prevent)
- Monthly reporting
- Cortex Pro
- Industry-leading SLAs
- XSOAR
- IOC and BIOC

CDW's full lifecycle of Services can support your organization no matter where you are on your journey



CDW GETS SECURITY AND PALO ALTO NETWORKS

CDW understands it takes a team to address security. We help customers address monitoring and remediation activities and strive for an end-to-end security solution.

- More than a decade of Diamond Level Partnership with Palo Alto Networks
- More than 300 certified experts
- Palo Alto Networks Partner Summit '22 Global Cortex Partner of the Year
- Palo Alto Networks Partner Summit '21 Partner of the Year
- We offer Professional and Managed Services
- 20,000 transactions with 4,300 Palo Alto Networks customers
- 1,700 net-new Palo Alto Networks customers in the last 36 months



**CDW AMPLIFIED™
SERVICES**

Services Overview

CDW Managed Detection and Response includes the following core activities:

Managed Detection and Response	Gold
24/7 year-round monitoring and alert management	✓
Investigation of every alert and incident	✓
Integrated with CDW orchestration and automation engine	✓
CDW's managed security threat intelligence feeds	✓
Malware, ransomware and fileless attack prevention	✓
Behavioral threat protection	✓
AI-based local analysis engine	✓
Cloud-based malware prevention with WildFire	✓
Child process protection	✓
Exploit prevention by exploit technique	✓
Device control for USB device management	✓
Host firewall	✓
Disk encryption with BitLocker and FileVault	✓

Certifications

CDW has earned the following certifications:

- Managed MDR Cortex
- Managed Palo Alto Networks Firewall
- Managed SDWAN
- Managed Prisma Access
- Managed Panorama
- Professional Services
- More than 300 certified experts in all supported services

