# WE GET HOW TO MANAGE ENDPOINT SECURITY.

#### CDW Amplified<sup>™</sup> Detect and Respond CDW Managed Detection and Response

IT security is a constant moving target with an evolving community of bad actors with ever-growing methodologies to invade your protected data. Security teams are inundated with inaccurate, incomplete alerts. Today's siloed security tools force analysts to pivot from console to console to piece together investigative clues, resulting in painfully slow investigations and missed attacks. Even though they've deployed countless tools, teams still lack the enterprise-wide visibility and deep analytics needed to find threats. Faced with a shortage of security professionals, teams must simplify operations. CDW's Managed Detection and Response (MDR) is a crucial element of effective security operations. CDW's Managed Detection and Response (MDR) is a crucial element of effective security operations. Our 24/7/365 security program will enhance your cyber resilience, whether MDR is implemented as a standalone solution or combined with managed SIEM, NextGen Firewall, and Vulnerability Scanning.

CDW MDR powered by Cortex® XDR<sup>™</sup> delivers continuous threat protection, risk mitigation and reduction and security expertise to comprehensively secure your business. CDW's 24/7/365 Security Operations Centers stop never-before-seen threats with a single cloud-delivered agent for endpoint protection, detection and response supported by industry-leading service level agreements (SLAs).

#### CDW Managed Detection and Response can help you achieve:





## Reliability



#### **Orchestrating the Right Solution**

Orchestrating the right solution requires industry expertise and highly experienced senior resources to put a solution together that meets customer demand. CDW has more than two decades of Managed Services experience supported by industry-leading and certified senior engineers who develop solutions that ensure customer success, regardless of industry. Our fully managed offering incorporates the underlying Palo Alto Networks Cortex® XDR<sup>™</sup> technology plus custom automation to enhance integration and optimized workflows that elevate the customer experience to a new standard. The service includes:

- 24/7 incident monitoring, detection and response
- Monthly reporting
- Industry-leading SLAs
- Fully managed Cortex XDR instance: Full visibility across endpoint, network and cloud, analytics and threat detection across all data sources generate leads for hunting, and powerful data exploration and integrated threat intel.

CDW's full lifecycle of Services can support your organization no matter where you are on your journey



### CDW GETS SECURITY AND PALO ALTO NETWORKS

CDW understands it takes a team to address security. We help customers address monitoring and remediation activities and strive for an end-to-end security solution.

- More than a decade of Diamond Level Partnership with Palo Alto Networks
- More than 500 certified experts
- Palo Alto Networks Partner Summit '21
  Partner of the Year
- We offer Professional and Managed Services
- 20,000 transactions with 4,300 Palo Alto Networks customers





#### **Services Overview**

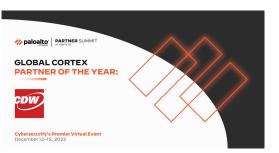
CDW Managed Detection and Response includes the following core activities:

| Managed Detection and Response                          | Gold         |
|---|--------------|
| 24/7 year-round monitoring and alert management         | $\checkmark$ |
| Investigation of every alert and incident               | $\checkmark$ |
| Integrated with CDW orchestration and automation engine | $\checkmark$ |
| CDW's managed security threat intelligence feeds        | $\checkmark$ |
| Malware, ransomware and fileless attack prevention      | $\checkmark$ |
| Behavioral threat protection                            | $\checkmark$ |
| Al-based local analysis engine                          | $\checkmark$ |
| Cloud-based malware prevention with WildFire            | $\checkmark$ |
| Child process protection                                | $\checkmark$ |
| Exploit prevention by exploit technique                 | $\checkmark$ |
| Device control for USB device management                | $\checkmark$ |
| Host firewall   | $\checkmark$ |
| Disk encryption with BitLocker and FileVault            | $\checkmark$ |

#### **Specializations**

CDW has more than 500 certified experts and has earned the following Palo Alto Networks Specializations:

- NextWave Prisma SASE
- · NextWave Prisma Cloud
- NextWave Cortex XDR
- NextWave Cortex XSOAR
- NextWave Unit 42 Cyber Risk Management
- · Certified Professional Services Partner (CPSP)





Services-KK-050923

To learn more about CDW Managed Detection and Response, contact your account manager or call 800.800.4239.



**CDW AMPLIFIED**<sup>™</sup>

SERVICES