

# We can bring efficiency to your collaboration platform.

## Collaboration Architecture Advisory for Microsoft Teams Voice



At CDW, we understand that today's calling platforms are used for more than making phone calls. Moving your organization's calling platform to the cloud removes the constraints of traditional calling platforms and yet still provides all the features your end users expect. However, managing the calling platform can still seem overwhelming with all the call flows, call quality issues, Direct Inward Dialing (DID) management and remote-worker access.

Our health assessment will provide you with the necessary details you need to ensure your existing Microsoft Teams phone solution is running at peak performance. And if we find it's not, we'll provide you with data-driven guidance for your Microsoft Teams Voice architecture.

Collaboration Architecture Advisory for Microsoft Teams Voice can help you achieve:



**Operational Efficiencies**



**Reliability**



**Reduced Risk**

### Finding the Right Solution

CDW will review your Microsoft Teams phone deployment by assessing your current environment for best practices, review redundancy and resiliency, and develop a plan to keep your investment running optimally.

After completing the assessment, our engineers will deliver prioritized recommendations on what needs to be fixed and best-practice optimizations to you in a clear and concise manner.

What you can expect from this engagement:

- Call flows and call quality reviews
- Collaboration license review
- Policy reviews
- E911 Review
- Telecom audit
- Remediation plan to resolve issues and enhance deployment
- Future-state roadmap
- Engineer consultation and presentation

CDW's full lifecycle of Services can support your organization no matter where you are on your journey



## CDW + MICROSOFT

CDW's collaboration solutions are expertly orchestrated, user-centric solutions that can deliver profitable business outcomes through improved communication, productivity and engagement. CDW has more than 20 years of delivering Microsoft solutions to organizations like yours. This experience ensures that our customers receive the highest level of expertise while partnering with them to build a complete collaboration solution that suits their unique needs. Microsoft and CDW have tight alignment across all areas of the business, allowing us to deliver a seamless experience to our customers.



# 600+

CDW-badged Microsoft engineers, architects, developers and project managers nationwide.

**To learn more about Collaboration Architecture Advisory for Microsoft Teams Voice, contact your account manager or call 800.800.4239.**

