

WE GET THAT YOU DESERVE THE MOST FROM YOUR MICROSOFT EXPERIENCE.

Microsoft 365 New Commerce Experience from CDW



Microsoft 365 empowers your team with productivity solutions that are available anywhere, anytime. Now, Microsoft 365 New Commerce Experience (NCE) from CDW gives you the support you need to maximize that investment.

Through our mix-and-match services and a host of always-on benefits, you'll unlock a customized Microsoft 365 NCE experience that puts your needs and goals at the center of every engagement while enabling increased flexibility.

Microsoft 365 NCE from CDW can address:



Agility



Experience



Risk

Why CDW for Microsoft 365 NCE?

When you opt for Microsoft 365 NCE from CDW, you'll benefit from several services meant to enhance your Microsoft experience. Our experts can help you implement Microsoft 365 solutions across your organization, streamline billing and management, and provide continuous licensing support.

Explore additional advantages of partnering with CDW:

- Professional onboarding with guidance on Microsoft 365 NCE's features
- 24/7/365 single-point-of-contact, U.S.-based administrative support for all break/fix issues
- Online self-service through CDW.com
- CDW seamless provisioning
- Quarterly webinars from IT experts
- Single-source billing, direct from CDW

What Happened to Microsoft CSP Licensing?

The Cloud Solution Provider (CSP) model you're likely familiar with, Legacy CSP, has been replaced with Microsoft 365 NCE, which aims to reduce complexity and provide customers with flexible pricing options. If you have any questions, reach out to your account team. We're here to [help your organization understand this new model](#) and to ensure you're taking advantage of all the benefits available to you.

CUSTOMIZE YOUR MICROSOFT 365 NCE EXPERIENCE

From helping you safeguard your data to bringing your team up to speed on Microsoft 365, CDW has the expertise you need to make your investment a success. And thanks to the NCE program, you can now build a custom solution that addresses your specific pain points.

OPTIONAL CDW SERVICES ARE AVAILABLE, SUCH AS:

- **Secure Score:** Discuss ways to tailor and improve your Microsoft 365 Secure Score dashboard to meet your organization's needs.
- **Backup:** Gain peace of mind by protecting your Microsoft 365 data with unlimited cloud-based backup from SkyKick.
- **Migration with Backup:** Modernize your organization by moving from your on-premises Exchange Server to Microsoft 365 with help from CDW and tools from SkyKick.
- **Training:** Maximize your investment with detailed training provided by BrainStorm.
- **Support:** Benefit from dedicated engineering support for your Microsoft solutions, all provided by the CDW Technology Support (CTS) team.



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MICROSOFT 365 NCE FROM CDW: INCLUDED SERVICES	
24/7/365 Level 1–3 U.S.-based administrative support	Yes
Tenant and subscription provisioning	Yes
Subscriptions that are always up to date	Yes
Annual subscriptions with flexible billing options	Yes
Microsoft online services portal review	Yes
Onboarding walkthrough of included features	Yes*
Synchronization to Azure Active Directory	One-way*
Device policy configuration	Basic*
Quarterly customer webinars	Yes
MICROSOFT 365 NCE FROM CDW: CUSTOMIZATIONS	
Secure Score: Dashboard review provided by CDW	Optional
Backup: Powered by SkyKick cloud backup	Optional
Migration with Backup: Powered by SkyKick cloud backup and migration tool	Optional
Training: Provided by BrainStorm	Optional
Support: Provided by CDW Technology Support (CTS)	Optional

*60-seat minimum at time of initial order to qualify for services

Additional Resources on the CDW Research Hub:

- [Read about the latest Microsoft 365 NCE options.](#)
- [Learn more about CDW Technology Support.](#)

For Microsoft licensing advice, ideas and strategy, reach out to your CDW account team or find us at CDW.com/MicrosoftSoftware.

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