

# Amazing happens when operations are seamless.

## Microsoft Services



CDW is uniquely qualified to design IT solutions that help remove complexity and unnecessary costs from your organization. Our experts become part of your team, providing the support you need when and where you need it. We help you navigate Microsoft's robust hybrid cloud offerings, from virtualization and desktop management to networking and collaboration solutions. We get Microsoft and we can share our knowledge with you so your organization can spend less time managing software and more time putting it to work.

### DESIRED OUTCOMES

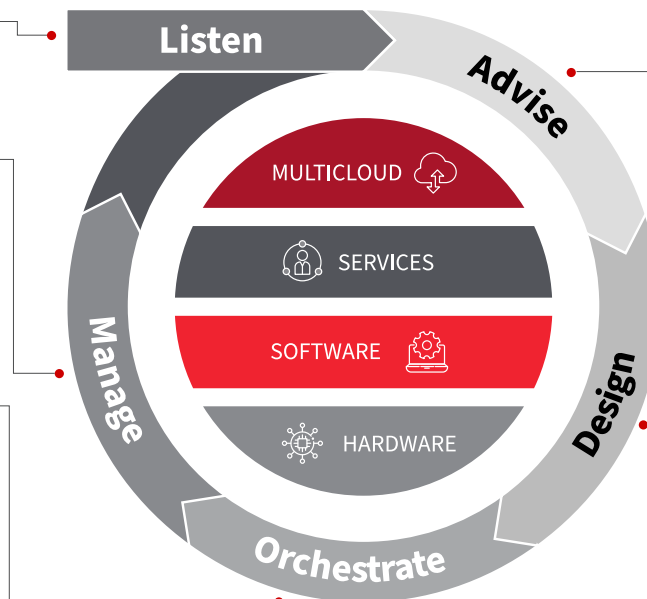
**250,000+** customers recognize CDW as their expert partner.

### CONTINUOUS OPERATIONS

Managed Services NPS **60+**  
Service Desk **6+** Languages  
**550+** Coworkers  
**24x7** Coverage

### PROVEN QUALITY

**10,000+** Certifications  
Delivery to **150+** Countries  
**2,000+** Projects Annually  
**26** U.S. Cities  
**10** International Locations



### TRUST AT SCALE

**4,500** Engaged Sellers  
**600** Field Sellers  
**1,000** Solution Architects  
**2,000** Engineer Experts  
**1,000** Tech Coworkers Int'l  
**300** Software Engineers  
**1 Million Sq. Ft.** Distribution Space  
**10,000** Configurations per Day

### UNMATCHED EXPERTISE

**20+** Partner Early Field Trials  
**1,200** Solution Partners  
All Industry Verticals  
Full-Stack Hybrid Cloud  
**50+** Partner Advisory Boards

# STRONGER TEAMS MEAN BETTER RESULTS.

	Advise	Design	Deploy and Develop	Adopt	Manage
<b>Microsoft 365 Solutions</b>					
Tenant Migration Advisory for Microsoft 365	✓				
Roadmap Advisory for Microsoft 365	✓				
Best Practices Assessment for Office 365	✓				
Office 365 Governance Workshop	✓				
Tenant Migration for Microsoft 365		✓	✓	✓	
Google Workspace to Microsoft 365 Migration		✓	✓	✓	
Tenant Migration for Microsoft 365 for Small Environments			✓		
Adoption for Microsoft Solutions				✓	
CDW Technology Support for Microsoft					✓
Managed Services for Microsoft 365 Note: Covers Entra ID/Azure AD, Exchange Online, SharePoint Online, OneDrive for Business, Teams, Intune, Microsoft 365 Defender and Microsoft 365 Purview.					✓
<b>Artificial Intelligence</b>					
Vision & Value Workshop for Microsoft 365 Copilot	✓				
Workshop for Microsoft Copilot for Security	✓				
Azure AI Readiness Assessment	✓				
Deployment Accelerator for Microsoft 365 Copilot		✓	✓	✓	
Agile Development for Microsoft Solutions (Copilot)		✓	✓	✓	
Azure AI Use Case and Implementation Planning Workshop		✓			
Azure AI/OpenAI Services Deployment			✓		
End-User Adoption for Microsoft 365 Copilot				✓	
Copilot for Microsoft 365 Quickstart for CSP Customers	✓	✓	✓	✓	
Generative AI Foundations with Microsoft 365 Copilot Studio	✓	✓	✓		
Generative AI Solutions with Microsoft 365 Copilot Studio	✓	✓	✓		
Vision & Value Workshop for Microsoft 365 Copilot Studio	✓				

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	Advise	Design	Deploy and Develop	Adopt	Manage
<b>Azure Platform</b>					
Disaster Recovery Support as a Service (DRSaaS)				✓	✓
Technical Readiness Assessment: Azure Cloud	✓				
App Modernization Assessment	✓				
Data Estate Modernization Assessment	✓				
EHR on Azure Intro Workshop	✓				
Azure Cloud Foundation Basic, Essential, Premium		✓			
Azure Cloud Foundation Premium Workshop		✓			
Azure Data Estate Modernization Workshop		✓			
DevOps for Cloud Applications Accelerator		✓			
Azure Governance Design		✓			
Microsoft Azure VMware Solution		✓			
App Development Deployment			✓		
Modern Data Platform Deployment			✓		
Azure Backup Storage Deployment			✓		
Azure DevOps Automation Deployment			✓		
Azure Disaster Recovery Deployment			✓		
Azure Migration Deployment			✓		
Azure Monitoring and Management Deployment			✓		
Azure SQL Migration Deployment			✓		
Azure Security Foundation			✓		
EHR on Azure Pilot			✓		
Azure CSP Adoption Services				✓	
Managed Services for Azure — Basic					✓
Managed Services for Azure — Essential					✓
Managed Services for Azure — Premium					✓
<b>Business Applications</b>					
Governance and Center of Excellence for MS Power Platform	✓				
Agile Development for Microsoft Solutions		✓	✓		
Business Process Automation with Microsoft Power Platform		✓	✓		

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	Advise	Design	Deploy and Develop	Adopt	Manage
<b>Client Virtualization</b>					
Enterprise Onboarding for Windows 10/11	✓			✓	
Azure Virtual Desktop Pilot		✓	✓		
Microsoft Azure — Citrix on Azure Pilot		✓	✓		
Windows 365 Pilot		✓	✓		
<b>Endpoint Management</b>					
Assessment of Microsoft Intune	✓				
Microsoft Endpoint Configuration Manager Assessment	✓				
Implementation of Intune Suite	✓	✓	✓		
Implementation of Microsoft Intune		✓	✓		
Microsoft Endpoint Configuration Manager Upgrade		✓	✓		
Microsoft Endpoint Configuration Manager Pilot		✓	✓		
Managed Services for Microsoft 365 Note: Covers Microsoft Intune (Microsoft Endpoint Manager)					✓
<b>Security</b>					
Microsoft 365 Security Assessment	✓				
Implementation of Microsoft Defender for Office 365		✓	✓		
Implementation of Microsoft Defender for Endpoint		✓	✓		
Implementation of Microsoft Defender for Cloud		✓	✓		
Implementation of Microsoft Defender for Cloud Apps		✓	✓		
Implementation of Microsoft Identity Protection		✓	✓		
Microsoft Sentinel Workshop and Pilot		✓	✓		
Data Governance with Microsoft Purview	✓	✓	✓	✓	
Jumpstart for Microsoft Purview		✓	✓		
Enhanced Onboarding for Enterprise Mobility + Security (EM+S)	✓	✓		✓	
Workshop for Microsoft 365 Threat Protection	✓				
CDW Managed Service for Defender XDR and Microsoft Sentinel					✓

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	Advise	Design	Deploy and Develop	Adopt	Manage
<b>Identity</b>					
Microsoft Advanced Identity and Authentication Design Workshop	✓				
Microsoft Active Directory Health Check	✓				
Microsoft Certificate Services Health Check	✓				
Entra ID Setup & Installation		✓	✓		
Microsoft Identity Manager (MIM) Design		✓			
Microsoft Identity Manager (MIM) Pilot Deployment		✓	✓		
Microsoft Certificate Services Deployment		✓	✓		
Migration or Upgrade for Active Directory		✓	✓		
Managed Services for Microsoft 365 Note: Covers Microsoft Entra ID (Azure Active Directory) and Identity and Access Management					✓
<b>Messaging</b>					
Microsoft Exchange On-Premises Health Check	✓				
Modern Messaging with Exchange Online		✓	✓	✓	
Modern Messaging with Exchange Server		✓	✓		
Modern Messaging with Exchange Server for Small Environments			✓		
Managed Services for Microsoft 365 Note: Covers Microsoft Exchange Online					✓
<b>Modern Intranet and Content</b>					
Microsoft SharePoint Server Health Check	✓				
File Modernization with SharePoint Online	✓	✓	✓		
Modern Intranet with Microsoft SharePoint Online and Viva Connections		✓	✓	✓	

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	Advise	Design	Deploy and Develop	Adopt	Manage
<b>Operating Systems and Server Applications</b>					
Readiness Assessment of Windows 11	✓				
Microsoft Azure SQL Deployment Workshop	✓				
Microsoft SQL Server Health Check	✓				
Pilot Deployment of Windows 11		✓	✓		
Microsoft SQL Server Planning and Design		✓			
Microsoft Windows Server Deployment			✓		
Microsoft SQL Server Deployment			✓		
<b>Teams for Productivity</b>					
Productivity Enablement Services for Microsoft Teams		✓	✓	✓	
Managed Services for Microsoft 365 Note: Covers Teams					✓
<b>Voice and Video: Meeting Rooms and Telephony</b>					
Microsoft Teams Meeting and Meeting Rooms Workshop	✓				
Microsoft Teams — Voice and Meetings with Adoption			✓	✓	
Microsoft Teams Business Voice Deployment			✓		
Managed Collaboration Anywhere (MCA) for Microsoft Teams					✓

## Certifications

CDW is a Microsoft Solutions partner and has earned the following recognition:

The image displays a grid of Microsoft Partner and Solutions Partner certifications and Specialist badges. The certifications include:

- Microsoft Partner Azure Expert MSP
- Microsoft Solutions Partner Microsoft Cloud
- Microsoft Solutions Partner Business Applications
- Microsoft Solutions Partner Data & AI Azure
- Microsoft Solutions Partner Digital & App Innovation Azure
- Microsoft Solutions Partner Infrastructure Azure
- Microsoft Solutions Partner Modern Work
- Microsoft Solutions Partner Private Cloud
- Microsoft Solutions Partner Security

The Specialist badges include:

- Specialist: Kubernetes on Azure, Analytics, AI Platform on Microsoft Azure, Infra and Database Migration, Migrate Enterprise Applications to Microsoft Azure, Build AI Apps on Microsoft Azure
- Specialist: Infra and Database Migration, Azure Virtual Desktop
- Specialist: Adoption and Change Management, Calling for Microsoft Teams Meetings and Meeting Rooms for Microsoft Teams, Teamwork Deployment, Modernize Endpoints
- Specialist: Cloud Security, Identity and Access Management, Information Protection and Governance, Threat Protection

There are also two 'Finalist' badges for the 2024 Partner of the Year awards: Education Award and Healthcare and Life Sciences Award.

**To learn more about CDW's portfolio of Microsoft Services, contact your account manager or call 800.800.4239.**

