

# WE GET THAT YOUR EMPLOYEES – NOT JUST TECHNOLOGY – DRIVE YOUR ORGANIZATION'S SUCCESS.

CDW Amplified™ Collaboration  
Enablement Workshop for Microsoft Viva



Enablement of remote and hybrid employees by new state-of-the-art cloud technologies is becoming a mainstay for organizations of all sizes around the globe. As the world considers the new working norms that juggle transitioning back to the office, establishing hybrid work and supporting remote-first workers, organizations need to carefully track and monitor their employees' experience to ensure they remain engaged and productive. During the pandemic, many organizations have seen employees struggle with information overload, digital burnout and employee disengagement. Identifying this issue inside their own organization, Microsoft took their unique insight into how people work by using telemetry data from the collaboration and productivity tools we use every day, such as Outlook, Microsoft Teams and OneDrive. With this full picture that can only be provided by an organization like Microsoft, they focused on tackling their employee experience, which resulted in the new platform called Microsoft Viva.

The Microsoft Viva platform integrates seamlessly into the existing platform and delivers a new employee experience centered around their well-being, boosting productivity while providing actionable data to leadership and management teams to ensure their decisions have the intended impact on their team members. The Enablement Workshop for Microsoft Viva from CDW focuses on finding your organization's pain points, and it identifies how the Viva platform can help take productivity and employee well-being to the next level.

An Enablement Workshop for Microsoft Viva can help you achieve:

-  Operational Efficiencies
-  Increased Performance
-  Faster Innovation

## Orchestrating the Right Solution

The Enablement Workshop for Microsoft Viva is available in two tracks:

- 1. Viva Workshop
- 2. Viva Insights Workshop

The Viva Workshop reviews the entire Viva platform but includes a deeper dive on the services that help improve the user's effectiveness inside the organization. This track includes a focus on:

- Viva Topics:** Save your employees time and help them find the information they need to do their jobs. Based on an analysis by Forrester Research, a typical organization can see benefits of US \$42 million to \$127 million by adopting Viva Topics as part of Microsoft 365 solutions for Knowledge and Content Services.
- Viva Connections:** Bring your organizational news, feeds, communication and resources to your users by providing a window into data and communications hosted across your O365 in a single, easy-to-access location.
- Viva Learning:** Direct your users to internal and third-party training to keep their skills up to date. Viva Learning helps employees remain engaged and grow their skills.

The Viva Insights Workshop includes a review of the overall Viva platform and a deep dive into Viva Insights, which drives into your organization to the goals and KPIs needed to improve the results of your organization. This track focuses on:

- Viva Insights:** Keep employee privacy top of mind and provide managers and employees the tools they need to improve their effectiveness.

## CDW GETS MICROSOFT

CDW is uniquely qualified to design IT solutions that remove complexity and unnecessary costs from your organization. Our experts become part of your team providing the support you need, when and where you need it.

We can help you navigate Microsoft's robust array of solutions, including Viva. CDW is an end-to-end provider of cloud applications, solutions and services in public, private and hybrid cloud environments. Based on your organizational demands, we can help you plan, deliver and manage a flexible cloud solution tailored to your needs. We offer outstanding providers, risk mitigation strategies and dedicated, personalized expertise to deliver economic and operational benefits.

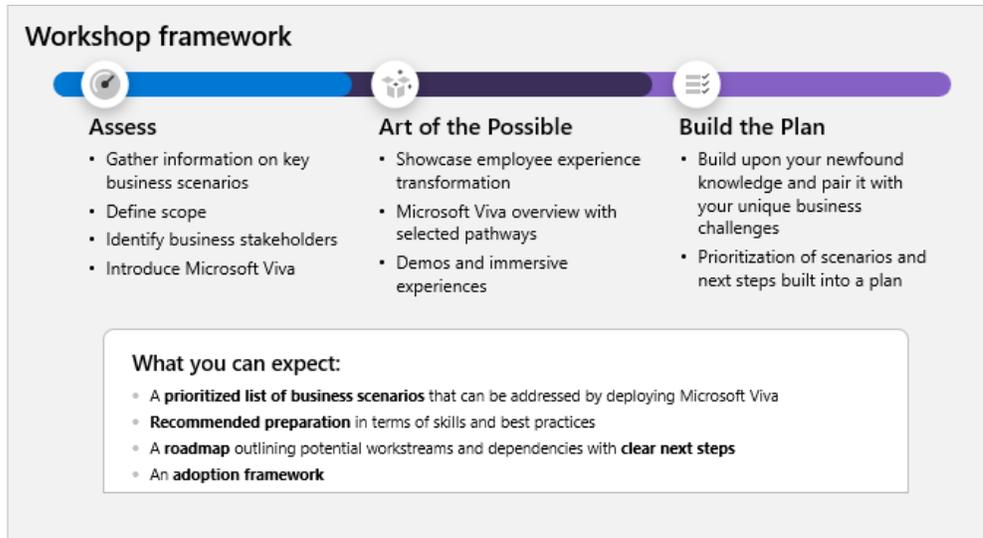
We get Microsoft. And we can share our knowledge with you, so your organization can spend less time managing software and more time putting it to work.

CDW's full lifecycle of Services can support your organization no matter where you are on your journey



## Services Overview

The following is included in CDW's Enablement Workshop for Microsoft Viva:



## Certifications

CDW has earned numerous certifications and awards from Microsoft:

### Our Gold Microsoft Competencies

Cloud Productivity  
Collaboration and Content  
Communications  
Messaging  
Security

### Recent awards

FY19 Microsoft Intelligent Communications Partner of the Year Finalist  
FY19 Microsoft Intelligent Communications U.S. Partner of the Year  
FY20 U.S. Surface Hub Partner of the Year