

# Detect attacks in real-time and respond directly to threats.

## Managed Security Services for Defender XDR and Sentinel

The need for managed security services is driven by the increasing complexity of IT infrastructures, the rise in sophisticated cyber threats, and the growing adoption of cloud storage and big data analytics. As organizations face heightened risks from cyber-attacks, outsourcing security to specialized providers helps mitigate these threats effectively.

CDW provides four tiers of managed security services that utilize Microsoft Defender and Microsoft Sentinel. These services integrate advanced threat detection and automated correlation capabilities with analyst-led triage and investigation to ensure effective threat response and containment

Managed Security Services for Defender XDR and Sentinel delivered by CDW's experienced team, can help you achieve:



**Operational  
Efficiencies**



**Agility**



**Reduced  
Risk**

## Finding the Right Solution

Managed Security Services for Defender XDR and Sentinel includes the following benefits:

- **Advanced Threat Detection:** Leveraging AI and automation, these services can detect and halt sophisticated cyberattacks quickly, reducing response times and limiting potential damage
- **Holistic Security Insights:** By correlating signals from various sources, Defender XDR provides a comprehensive view of an attack's lifecycle, ensuring no part of the chain is overlooked.
- **Accelerated Response:** These services deliver unified protection and quick response capabilities across multiple environments, including endpoints, IoT devices, hybrid identities, email collaboration tools, SaaS applications, cloud workloads and data.
- **Cost Effective and Scalable:** By leveraging cloud technology, Sentinel helps reduce the costs associated with legacy SIEM systems while providing a scalable solution that grows with your organization's needs.

## Certifications

CDW has earned numerous certifications and awards from Microsoft:

Microsoft Partner  
Azure Expert MSP  
Microsoft

Microsoft  
Solutions Partner  
Microsoft Cloud

Microsoft  
Solutions Partner  
Business Applications

Microsoft  
Solutions Partner  
Data & AI  
Azure

Microsoft  
Solutions Partner  
Digital & App Innovation  
Azure

Microsoft  
Solutions Partner  
Infrastructure  
Azure

Microsoft  
Solutions Partner  
Modern Work

Microsoft  
Solutions Partner  
Security

Microsoft  
Award Winner  
Finalist  
2024 Partner of the Year  
Headlines Award

Microsoft  
Award Winner  
Finalist  
2024 Partner of the Year  
Headlines and Life Sciences Award

Specialist  
Kubernetes on Azure  
Analytics  
Info and Database Migration  
Migrate Enterprise Applications  
to Microsoft Azure

Specialist  
Kubernetes on Azure  
Migrate Enterprise Applications  
to Microsoft Azure

Specialist  
Info and Database Migration  
Azure Virtual Desktop

Specialist  
Adoption and Change  
Management  
Collaboration for Microsoft Teams  
Meetings and Meeting Rooms  
for Microsoft Teams  
Teamwork Deployment  
Modernize Endpoints

Specialist  
Cloud Security  
Identity and Access  
Management  
Information Protection and  
Governance  
Threat Protection

## CDW + MICROSOFT + SECURITY

Each new technology in your tech stack has the potential for greater scalability, agility and efficiency — but they also introduce risk. At CDW, we help integrate and secure these systems while keeping your organizational outcomes top of mind.

- CDW employs more than 600 dedicated security coworkers
- Our Managed Security Service Provider (MSSP) program has operated since 2007
- Managed Services are SOC 2 and ISO 27001 Certified

ITIL processes are supported by a ServiceNow ticketing system and customer portal. Additionally, CDW offers tailored solutions that align with your specific business requirements and objectives. With CDW as your partner, you can trust that we have the expertise, experience and strategic partnership with Microsoft to help you leverage the full potential of Managed Defender XDR within your organization.



## Services Tiers

Managed Security Services for Defender XDR and Sentinel has distinct tiers to choose from, so you feel good about making the right decision for your organization.

Service Features	CDW Managed Microsoft Defender XDR for Endpoint	CDW Managed Microsoft Defender XDR Advanced	CDW Managed Microsoft Defender XDR Advanced + Sentinel	CDW Managed Microsoft Sentinel
Sentinel powered automatic orchestration, automation and response (SOAR)	✓	✓	✓	✓
Custom alerts and playbooks	✓	✓	✓	✓
MITRE ATT&CK mapping	✓	✓	✓	✓
Root cause analysis	✓	✓	✓	✓
Live response	✓	✓	✓	✓
Incident reporting	✓	✓	✓	✓
Sentinel SEIM including Third Party Connector Log Ingestion			✓	✓
24x7x365 SOC staffed with CDW's experienced security analysts	✓	✓	✓	✓
Guided remediation actions	✓	✓	✓	✓
Direct access to analysts	✓	✓	✓	✓
Guided threat hunting	✓	✓	✓	✓
Advanced threat hunting	✓	✓	✓	✓
Tuning and optimization	✓	✓	✓	✓
Microsoft Defender Connectors for Sentinel	✓	✓	✓	
Endpoint Detection and Response (EDR)	✓	✓	✓	
Defender for Endpoint Antivirus, Firewall, Endpoint Detection and Response Policies	✓	✓	✓	
Entra Identity Protection (Conditional Access, PIM, MFA, Risk Based Access Control Policies)	✓	✓	✓	
Defender Office 365 Threat Protection for Exchange Online, SharePoint, OneDrive and Teams. Includes Anti-Spam, Anti-Malware, Anti-Phishing, Safe Links, SPF, DMARC and quarantine policies and rules.		✓	✓	
Defender for Cloud App policies and rules		✓	✓	
Microsoft Defender for Identity (on-prem Active Directory services connector and sensor integration)		✓	✓	
Defender for Endpoint IoT		✓	✓	

**To learn more about Managed Security Services for Defender XDR and Sentinel, contact your account manager or call 800.800.4239.**

