

TAKING THE POWER OF TECHNOLOGY AND MAKING IT WORK FOR YOU.

RESTAURANT INDUSTRY

INDUSTRY: Food Preparation

SOLUTION AREA: Cloud

BUSINESS CHALLENGE: A leading Texas food service customer was looking to sync their data from an on-prem data configuration into Azure Files. Ideally, Azure File Sync was identified to be the preferred method to sync the data and make it available to on-prem users giving them the opportunity to maximize their needs. The customer wanted to spend more time managing their core competencies and less time focusing on IT operations as they moved their data to the cloud.

HOW CDW ENGAGED: CDW worked closely with this organization to structure an economic assessment and migration on how to maximize Azure Cloud Services. CDW was ready for the challenge and utilized our experience with the Microsoft Azure planning process. We built an Azure tenant to configure their storage and files into the cloud. The first phase of the process was to create a file share migration strategy. CDW also worked with the customer to extend their local Active Directory environment into Azure Active Directory (Azure AD) to provide a cloud-based identity solution.

CUSTOMER PRIORITIES: The customer's priority was to implement Azure File Sync to replicate customer data from on-prem into Azure Files and make this available to local users. The planning and design were interactive meetings with key members of the organization, including business and technical stakeholders and the project team. These discussions focused on the customer's current environment and the identification of business and technical requirements. CDW provided the phased mapping approach of how those requirements were met with their Microsoft Azure and Storage Sync Services.

SOLUTION: As the first phase of the planned execution, CDW designed and executed a file share migration of on-prem data into Azure files. This included knowledge transfer of the migration tools and process to enable and migrate future workloads into Azure. CDW will act as an extension of the internal IT staff to assist in the support of their new Azure cloud environment. CDW provided a unified Professional and Managed Services solution to the customer's environment.

CUSTOMER OUTCOME: CDW Professional and Managed Service Teams worked together on mapping out the journey to the cloud. The customer did not have to hire their own staff or purchase any tools for managing the cloud. The customer was no longer focusing on patching, building and backing up their data. CDW completed the first phase of the on-prem data migration into Azure files. In addition to the file share migration and Active Directory work that CDW completed, this food service provider is now a new customer of our Managed Services. The customer is seeing benefits as a result of this engagement. It has significantly lowered the ongoing operational costs by leveraging our Managed Services for Azure. We look forward to a long relationship with this customer and their tremendous success in this new environment.