

# What is APOS?

**After Point of Sale (APOS)** offers the flexible tools and support options you need to help **manage risk, reduce downtime** and **speed up repairs**—so when the unexpected happens, you'll be confident in your coverage.

We have your back! With APOS, remote workers won't be left to their own devices and frustration when problems arise. **We're putting time back in their hands.**

# What Flexible Services are Offered?

With an extensive list of flexible services, you can have **confidence in CDW's coverage**. Below are a few of the most common services we offer. Don't see what you're looking for? Don't be afraid to talk to one of our experts to learn about all the various ways we can help you.

## Premier Support:

**Enjoy 24/7 unscripted hardware and software support** from Lenovo's elite team of engineers.

With access to a single point of contact, you can be assured you're receiving the **most effective, efficient and consistent end-to-end case management** for any and all issues.

## Accidental Damage Protection (ADP):

Accidents happen. But when they're not covered under warranty, it can cause difficulties and frustration.

**Protect yourself from costly accidents** such as drops, spills and bumps incurred with everyday operating and handling.

## Asset Recovery Services (ARS):

**We can pay you!** Our experienced team will guide you on the **best asset recovery strategy** for your idle or end-of-life devices of all brands and types—while **ensuring security, compliance and environmental responsibilities**.

## Comprehensive, Flexible Coverage:

Manage your install base with the right level and length of coverage—**ensuring productivity** throughout the organization.

# Want to Learn More?

**We are here to help!** CDW's team of experts are here to help you understand your options and **create a flexible offering—specific to your needs**. If you want to learn more, **contact your dedicated sales representative or follow the steps below:**

**Email - [CDWsales@web.cdw.com](mailto:CDWsales@web.cdw.com)**

**Phone - 800.800.4239**

**Live Chat - Welcome to CDW Chat**



**We have your back,  
wherever you go!  
An international  
warranty upgrade  
offers the same level of  
service as in your home  
country—no matter  
where work takes you.**



**Save time, effort and  
stress when needing to  
repair your technology  
by having a qualified  
Lenovo technician  
perform on-site CRU  
(Customer Replaceable  
Units) installations  
or repairs.**