Juniper Support Insights can transform network operations and reduce headaches for everyone running your network.

Let’s take a slightly deeper dive on the numerous features of Juniper Support Insights.

Juniper Support Insights offers a set of standard reports and enhanced custom dashboards that provide a range of network insights to enhance operational support and experience.

At-A-Glance: Juniper Support Insights

Know more, react less with AI-driven support.

1. **Operational Health and Inventory**
   - Just-in-time cloud architecture
   - Nonintrusive collection
   - Multiple Data Collection and Connection Modules
   - Choice of cloud and collector modes for connection
   - Secured Device Data Collection
   - Prevents the risk of data leakage as the collector uses ephemeral computing cloud throughout the collection process

2. **Lifecycle Management**
   - Provides an aggregated view to easily spot issues specific to customer environment and infrastructure.
   - Role-based access (standard and admin). They can be easily viewed and exported via a seamlessly integrated portal.

3. **AI-driven Support extended to every Junos device.**
   - No need to upgrade or install any software
   - Collector or collector-less modes of operation
   - Streamlined provisioning with Lightweight Collector
   - Auditable data collection via tracking
   - Collector sends data securely to the cloud

4. **Actionable Insights that increase network performance and decrease downtime.**
   - Easy-to-use, secure, and automated data collection on-premises or in the cloud
   - Operational Dashboards, reports, and insights designed to help IT and network operations teams to experience from reactive to proactive.