

Intel vPro[®] and Omnissa Workspace ONE

Modern management and security from chip to cloud.

At a glance

Empower your hybrid workforce with the unique cloud-native integration of the Intel vPro[®] platform and Omnissa Workspace ONE UEM. Secure, manage, and support devices in any location.



Key Benefits

- **End-to-end security** – Leverage out-of-band and in-band device support, patching, and updates.
- **Easy PC management** – Deploy configurations and apply updates anywhere and anytime without disrupting user productivity.
- **Improved employee experience** – With Intel[®] vPro, gain insights on employee experiences with PCs and resolve support tickets faster.

The needs of today's workforce are constantly evolving. The rise of hybrid work has introduced new complexities for managing and securing PCs that are used offsite and out-of-network—complexities that aren't easily addressed with legacy management solutions. As business PC needs continue to evolve, the technology that manages these PCs and supports employees must also evolve.

To help you efficiently secure and manage today's hybrid workforce, Intel vPro[®], the leading hardware-based manageability and security platform, and Omnissa Workspace ONE[®] Unified Endpoint Management, a leading product for modern PC management, are joining forces to help your IT teams complete more tasks from a unified interface.¹ This unique new integration enables your organization to take full advantage of chip-to-cloud PC management, a cloud-native service activated within the Workspace ONE UEM console to manage in-band and out-of-band devices, improving employee experience and productivity.

Traditional PC management and support challenges for a hybrid workforce

Organizations worldwide are embracing hybrid work. Organizations worldwide are embracing hybrid work, requiring them to address the increasingly sophisticated cybersecurity threats that are proliferating with distributed work.

When most of the workforce is based in a traditional office with computers on-premises and on-network, devices can be managed and secured using conventional processes within the perimeter. If an employee experiences an issue with their device, they physically bring it to their IT team for support. However, with a distributed workforce, if the OS is nonfunctional, many IT teams cannot remotely view and access the PC to troubleshoot and address the underlying problem. This means the employee needs to ship the device to the IT office, resulting in increased costs to the organization and increased downtime for the employee.

These challenges can't be easily addressed with management solutions designed for managing on-premise workforce or set up. VPN or cloud gateways can enable IT teams to patch the OS and applications of PCs above the OS. Still these solutions can be expensive, and devices may not connect to the network for days or weeks, increasing risk and vulnerabilities while the devices remain unprotected. Today's organizations need a cloud-native, modern management solution that can function above and below the OS and manage PCs, no matter where they are, while keeping workers productive and improving the employee experience.

Manage and secure PCs inside and outside the firewall, in-band and out-of-band

Intel vPro® with premium performance includes hardware-based security capabilities, and enables security and manageability below the OS. Workspace ONE is a leader in unified endpoint management for all devices and operating systems. The unique integration of these two powerhouses allows Workspace ONE to fully manage your Intel vPro-based devices via the cloud.

Intel® Active Management Technology, available exclusively on the Intel vPro® Platform

Modern cyber threats have grown in complexity, and employee devices are not always powered on, in which case you can't push patches to them. Intel Active Management Technology (Intel® AMT) enables a persistent out-of-band connection to devices below the OS and allows a hardware-based keyboard, video, and mouse (KVM) session for accessing a device, regardless of the OS's functional state. With these advantages, IT can regain control of systems from anywhere, even on devices without a functioning OS.

Ommissa Workspace ONE UEM

This modern, cloud-native product, integrated with a connection to Intel vPro, enables organizations to improve security, automate IT operations, and enhance employee experiences across every PC, whether on or off the company network. Devices can be provisioned and deployed to employees directly from the factory, configured and patched over-the-air and in real time, and supported remotely and proactively. IT can orchestrate and automate processes and collect actionable insights, to address user issues proactively. As users and IT work remotely, and organizations seek ways to do more with less, Workspace ONE UEM enables a truly modern approach to unified endpoint management that includes Windows PC management.

Streamlined modern PC management and security

Workspace ONE UEM enables PC lifecycle management (PCLM)—including onboarding via drop-ship provisioning, configuration, software delivery, security, support, analytics, and automation—while saving time and resources. For example, drop-ship provisioning and remote support can help decrease the number of shipments of PCs while

reducing the volume and duration of PC support tickets. When utilizing the integration of Intel vPro, IT can also manage the PC independently of the OS. The Intel and Ommissa joint service streamlines the integration as a true cloud-native solution, enabling admins to take actions directly from the Workspace ONE UEM console without setting up server infrastructure.

Improved employee experience and productivity

Standard working hours are no longer the norm. Today's employees work from anywhere, at all hours. Regardless, their devices must still be patched and made compliant without disrupting productivity. With Intel vPro platform and Workspace ONE UEM, your IT teams can wake a PC when it's not in use, apply the patch, and place the PC back to sleep without interrupting the employee. In addition, the combination of the rich hardware-based, telemetry-capable Intel vPro with Ommissa Intelligence, an analytics and automation platform service, enables you to gain visibility into data such as Wi-Fi performance and battery health. What's more, Ommissa Intelligence powers Digital Employee Experience Management capabilities, providing insights into user experience scores, as well as OS and application health and stability. Intel vPro and Workspace ONE help IT teams proactively identify and predict issues and remediate them through automation.

If a device's OS fails to start, IT typically can't access it remotely, leading to shipping the device to IT and causing significant employee downtime. With Intel AMT, IT can offer out-of-band support, including remote keyboard, video, and mouse (KVM) access via Workspace ONE. This enhances remote support capabilities, enabling quick resolution and recovery, saving time, and boosting productivity.

The integration of Intel® vPro with Ommissa Workspace ONE® UEM helps deliver fast resolution, remediation and recovery while saving employees time and improving productivity.

Transform your organization with modern management

Today’s successful organizations must be equipped to support their employees regardless of location. This means managing and supporting PCs efficiently and cost-effectively while keeping employees secure and productive wherever they work—in the office, remotely, or both. However, many organizations currently address these requirements with high-cost infrastructure, high-touch management, and disjointed products and processes.

Cloud-native modern management empowers organizations to effectively secure, manage, and support their PC fleet, enhancing employee experiences. Integrating Intel vPro with Workspace ONE offers a streamlined approach for managing devices from anywhere, eliminating

the need for costly infrastructure and complex methods. This integration allows your organization to implement essential OS, security, and application updates on any device outside of working hours, anytime and anywhere. The capability to remotely support devices without a functional OS is now at your fingertips.

Learn more

For more information about Intel vPro® and Omnisia Workspace ONE technologies, visit the [Intel](#) and [Omnisia](#) websites.



¹ As of May 2025, based on the unrivaled combination of above and below the OS security capabilities, app and data protections, and advanced threat protections Intel vPro delivers for any sized business, as well as Intel’s security first approach to product design, manufacture, and support. All business PCs built on the Intel vPro platform have been validated against rigorous specifications, including unique hardware-based security features and robust remote management capabilities. Learn more at intel.com/vPro.

© Intel Corporation. Intel, the Intel logo, Intel vPro, and other Intel marks are trademarks of Intel Corporation or its subsidiaries. Other names and brands may be claimed as the property of others. Intel technologies may require enabled hardware, software or service activation. All versions of the Intel vPro® platform require an eligible Intel processor, a supported operating system, Intel LAN and/or WLAN silicon, firmware enhancements, and other hardware and software necessary to deliver the manageability use cases, security features, system performance, and stability that define the platform. See <http://www.intel.com/Performance-vPro> for details. No product or component can be absolutely secure. Learn more at www.intel.com/PerformanceIndex (Security & Manageability). Your costs and results may vary.

Copyright © 2025 Omnisia. All rights reserved. This product is protected by copyright and intellectual property laws in the United States and other countries as well as by international treaties. Omnisia, the Omnisia Logo, Workspace ONE and Horizon are registered trademarks or trademarks of Omnisia in the United States and other jurisdictions. All other marks and names mentioned herein may be trademarks of their respective companies. “Omnisia” refers to Omnisia, LLC, Omnisia International Unlimited Company, and/or their subsidiaries.