



**Affordable.
Reliable.
Sustainable.
No Compromise.**



Driving towards a sustainable future

HP Renew Solutions delivers smart, circular solutions that help businesses achieve sustainability goals while driving financial success. In fact, 87% of business leaders say sustainability initiatives are very or extremely important to their success¹, with many expecting circular models to drive revenue gains².

That's why HP offers a flexible suite of Certified Refurbished devices³, Sustainability Services and Solutions.⁴ These offerings are designed to extend device lifecycles, minimize waste and lower environmental impact¹³—all with the trusted reliability of HP. It's a smarter, more sustainable approach to meeting your IT needs while advancing your business goals.

80%

of enterprises are interested in acquiring certified pre-owned IT equipment⁵.

Trusted and reliable solutions

HP Certified Refurbished Hardware and Sustainability Services⁸ empower your business to maximize device lifecycles, employee productivity and support sustainability efforts all within your budget.

Certified for performance and quality

Get optimal performance with HP Certified Refurbished products, backed by HP's world-class service support.⁷ Each device goes through a rigorous refurbishment process, incorporates HP OEM parts and is inspected to meet HP's quality standards.⁶

Accelerate your sustainable impact

Extend your IT assets' lifecycle, reduce waste and drive decarbonization with secure collection, processing, and repurposing services, all while protecting your investment and contributing to a circular economy.¹³



Helping customers decarbonize IT with trust and proven solutions¹³

HP Certified Refurbished Hardware

Quality multi-lifecycle devices with HP reliability and support.



HP Certified Refurbished PCs

- EliteBook 830/840/850 G7
- EliteBook 840/850 G8
- EliteDesk Mini 800 G6

HP Certified Refurbished PCs are currently available in the United States, France, Spain and UK with additional countries planned for FY26⁹.



HP Certified Refurbished Print

- HP Laser Jet E52645dn
- HP Color Laser Jet E57540dn
- HP Color Laser Jet E87640z+

HP Certified Refurbished Printers are available for managed print services customers in the United State and EU Countries will be enabled the second half of FY25. Contact your HP Renew representative for more options.

HP Certified Refurbished PC Support Services

HP Offsite Support

Extend your 1-year warranty on Gen7 and newer devices for up to 3 years by attaching HP's Offsite Support Services.

- Repair at HP designed repair centers
- Firmware updates for select products
- Quality break-fix support

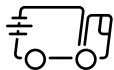
HP Onsite Support

High-quality, remote and onsite tech support for your HP Certified Refurbished PC.

- Flexibility to meet your service needs- remote or onsite support
- Firmware updates for select products
- Materials, parts and labor included

HP Sustainability Services

Services that enable circularity and decarbonization.



HP IT Asset Disposition

HP securely recovers your device and wipes all data, so technology and components can be reused or recycled.¹⁰



Carbon Neutral Services

Be confident your partnership with HP will help you reach your sustainability goals with new and refurbished PCs delivered carbon neutral.^{11,12}



HP HOPE Program

Minimize e-waste and promote sustainable reuse by contributing to the education and digital equity of disconnected adolescents and adults.

Learn more



¹ Gartner survey November 2022 (<https://www.gartner.com/en/newsroom/press-releases/2022/11/14-gartner-survey-finds-87-percent-of-business-leaders-expect-to-increase-sustainability-investment-over-the-next-two-years>)

² World Economic Forum survey 2024

³ HP Certified Refurbished Hardware includes cosmetic grading, functional testing, data wiping, re-imaging, and the use of HP OEM parts.

⁴ HP Services are sold separately. HP Services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in anyway affected by the HP terms and conditions of service, or the HP Limited Warranty provided with your HP Product.

⁵ Sustainable workplace strategies.pdf

⁶ HP Certified Refurbished Hardware includes cosmetic grading, functional testing, data wiping, re-imaging, and the use of HP OEM parts.

⁷ Refurbished HP EliteBook 840 G5 and G6 product models come with a 1-year HP Limited Warranty (1Y10) that covers 1-year parts and 1-year labor. Onsite service is not included. HP Elitebook 800 G7 series and newer have a standard 1-year warranty with additional support options available.

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⁹ Refurbished PCs are available in India but they are sold through a third party, not HP sales.

¹⁰ Vendors and sub-vendors who provide refurbishment, re-manufacturing, and/or remarketing services of electronic hardware products, parts, and components for or on behalf of HP must adhere to the HP Standard 0073 Vendor Requirements for Hardware Reuse. Additionally, vendors and sub-vendors who recycle or dispose of electronic hardware products, parts, components or materials on behalf of HP must adhere to HP Standard 0072 Vendor Requirements for Hardware Recycling.

¹¹ There are three offset options available: HP's Carbon Neutral to the Door option covers carbon offsetting of material extraction, component and product manufacturing, and product logistics. HP's Lifecycle option covers everything in the Carbon Neutral to the Door option plus device usage based on a four-year lifecycle for commercial HP notebooks and mobile workstations, and a five-year lifecycle for commercial HP desktops, displays, and workstations, and end-of-service. Second life of e-fering. This service applies only to HP-approved refurbished devices and cannot be purchased with new PCs. It offsets emissions associated with the refurbishment process, anticipated energy use, and end-of-service handling - excluding the original manufacturing and first use phase. Ideal for organizations extending the life of IT assets while aligning with circularity and carbon reduction goals.

¹² Lifecycle assessments (LCA) are validated by a third party to conform to ISO 14040 and ISO 14044 and are used by HP to understand the total carbon footprint for HP personal systems products. Using this data, along with the information unique to each customer (e.g., product ship-to location, product portfolio), we calculate the total carbon emissions for a customer's fleet. HP then purchases and retires carbon offsets, procured through Climate Impact Partners who certifies HP's Carbon Neutral Computing Services in accordance with its Carbon Neutral Protocol (<https://www.carbonneutral.com/the-carbonneutral-protocol>).

Please review this document for complete details (<https://www8.hp.com/h20195/v2/GetDocument.aspx?docname=C08430102>).

¹³ Refurbished EliteBook 830 G8 has an estimated 66% lower carbon footprint, compared to its new equivalent. All environmental impact calculations are based on life cycle assessments (LCAs) prepared in accordance with ISO 14040 & ISO 14044 and have an element of uncertainty inherent in all LCAs and are to be considered directional in nature. The product carbon footprint is based on global assumptions and a product lifespan of 4 years.