

# Deliver Business Impact Through Technology

HP Professional Services

Solution Brief



Today's workplace has evolved from the traditional office into a highly interconnected extended organization. To address this, IT must support efficient and secure high availability services wherever employees are working.

However, IT teams face challenges. More than 60% of leaders say their remit has expanded<sup>2</sup>, and frequently change initiatives are frustrated by complexity and overspend. The result is, costs remain too high, transformation is stalled, and employee productivity suffers.

With a focus on delivering business impact through technology for PC, conference rooms, and print workflows, HP Professional Services work with IT Teams worldwide to advise, engineer and deploy modern employee tech solutions that give today's extended organizations a technology advantage.

IT is Straining Under the Pressure

47%

Of Tech leaders say that say that the IT organization is effective at providing basic technology services.<sup>3</sup>



# Join Forces with HP Service Experts to Drive Competitive Advantage

#### Turn Innovation into Outcomes

Boost the return on your technology investments with tailored solutions that draw on a combination of technical knowledge, HP technology, and industry expertise.

## Work with Trusted Experts

Enhance efficiency, agility, and resilience. With our proven transformation process, HP Service Experts work with you at every step to advise, engineer, and deploy modern solutions.

#### Transform with Confidence

Stay a step ahead by working with us to solve your biggest technology problems. As a trusted partner, we do the right things at a global scale.





# Strategic Edge IT Transformation Services for PC, Print and Collaboration

Get end-to-end employee technology strategy and technical architecture.

Team-up with our experts in Edge IT to create a tailored blueprint for PC, Print and Collaboration employee tech.

Transform IT operations and employee experience outcomes across your business through a proven process.

#### 1. Define

Assess the 'as-is' environment and define the future 'to-be' state. Includes Discovery Workbook.

### 2. Design

Develop full technical solution architecture for implementation. Includes in-depth Design Workbook.

#### Proof of Value

Undertake a road-test of the solution to validate technology, processes, and deployment.

## Or choose from standalone advisory, design and deploy services.



#### Workforce Compute Services

- Modern IT workshop for Windows Autopilot and Intune
- Windows App Transformation
- Modern Imaging Services
- Modern Provisioning
- HP Sure Recover hosting



#### Communication & Collaboration

- Consulting and envisioning workshops
- Solution architecture
- Project management and implementation services
- Installation and training



#### **Print**

- Digital workflow and automation
- Assessment and design
- Intelligent capture
- Carbon neutral compliance



#### Security

- PC and Print endpoint assessment
- Baseline analysis
- Compliance planning
- Governance
- Implementation

#### Contact your Representative



1-HP Professional Services require workshops, including the implementation of technical enablement capabilities, and are available in all countries where HP conducts business. Service not available in China. Workshops are in English and may be in-person or virtual. Please contact your HP representative for more details and options for local language support. HP services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product.

3-HP Research, 202 IT leaders in companies 500+ employees in US and UK, 2024.

<sup>3</sup>IBM Institute for Business Value, Technology Leaders Study 6 blind spots tech leaders must reveal. Rate the effectiveness of your IT organization in providing basic technology services. Percentages represent those CEOs, CFOs, and tech executives who responded effective or highly effective in IBM IBV 2013 and 2024 C-suite surveys. 2013 tech leaders is CIO-only data

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