# A single platform for smarter security

Genetec Security Center for retail



Your security system can do more than just deter nuisances and crime—it should be a powerful tool that helps you and your teams work smarter. Genetec<sup>™</sup> Security Center lets you create a fully connected operation with all your security solutions integrated for central management.

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•	Streamline loss
	prevention
	by seeing everything
	from every store on
	one dashboard.

Improve customer experience by capturing data on behavior and traffic flow.

	Scale and grow
V	with the flexibility
	to add new tools
	for tomorrow's
	challenges.

## Protect your profits with smarter security

Genetec Security Center is a unified platform that enhances your security and harnesses the power of your data. Genetec solutions combined with CDW's expert deployment and integration help prevent losses and improve your overall operations.

- Create a connected store. With all your security solutions unified, you can manage multiple systems at different locations through one platform—from video validation of point-of-sale transactions to collaborating with law enforcement.
- Streamline loss prevention. No more switching between systems. Save time and money by filtering out the noise to find, review and identify theft the moment it happens.
- Improve the customer experience. Get a deep understanding of customer behavior by seeing how people flow through your stores and analyzing data collected from your physical security system.

- Leverage data to make better decisions. Enhance situational awareness by accessing data from your security system, and use that intelligence to enhance decisionmaking across your organization.
- **Resolve issues faster.** Identify specific cameras, doors and devices across your organization—and follow digital incident management procedures—to keep operations running smoothly.
- Scale as your needs evolve. The Genetec Security Center supports a continuously growing array of cameras, access control devices and other solutions, so you can add new hardware without switching software.

#### GENETEC HELPS YOU ENHANCE YOUR SECURITY AND OPERATIONS

The Genetec unified, open architecture physical security platform gives you the flexibility to design a system that best meets your stores' goals and requirements. Genetec offers a portfolio of solutions built from the ground up with retailers in mind, providing a centralized view of your entire retail environment.

Genetec expert project managers, engineers and solution architects—plus dedicated support and training teams help you get the most out of your physical security investment.

#### For more information, call your CDW account manager.



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### Improve efficiency and the customer experience

Here are some of the ways Genetec Security Center lets you work smarter and improve the customer experience while deterring nuisances and crime.

#### **Restrict access**

Secure valuable inventory and employee areas.

#### **Protect parking areas**

Monitor activity, deter crime and improve safety in outdoor spaces.

#### Customer counting ~

Track daily store visitors and monitor occupancy levels in real time.

#### Embedded POS search and video unification

View incident video right away to decide if further investigation is necessary.

### Self-checkout \_ fraud detection

Monitor and detect customer scan avoidance.

**Queue monitoring** Automatically alert store personnel to long checkout lines. Nuisance crime deterrence

Detect and deter loitering and suspicious activity in real time with event-driven audio announcements.

**Cashier checkout** 

fraud monitoring

Prevent customer-not-

present transactions

and "sweethearting."

### Embedded health monitoring tools

Get automated alerts to ensure your system is always up to date and cybersecure.

#### **Loss prevention**

Monitor all store areas for real-time theft detection and forensics investigations.

#### Advanced intrusion detection

Connect motion sensors and alarms with video to evaluate incidents and reduce false alarms levels in real time.

#### **Retail analytics**

Collect and harness data on customer footfall, traffic flow, product engagement and shopper demographics.

## A single window on your entire retail security operation

When all of your security solutions are unified within Genetec Security Center, you get a complete view of your environment with centralized monitoring, reporting and alarm management across dispersed retail sites, distribution centers and corporate locations.



Reduce inefficiencies and lower security costs by monitoring multiple sites from a single location.



Protect your employees by helping them avoid involvement with suspicious individuals.

For more information, call your CDW account manager.



**Improve the shopping experience** by deterring loiterers, panhandlers and disruptive individuals from stores.

#### CDW IS YOUR TRUSTED PHYSICAL SECURITY INTEGRATOR

Along with robust IT capabilities, CDW offers integrated, end-to-end physical security solutions—from advanced video surveillance to sophisticated access control solutions, precise environmental monitoring and video intelligence. We partner with industry-leading OEMs, such as Genetec, to deliver national service capabilities.

CDW is an essential partner for millions of retailers worldwide, integrating the latest innovations in store connectivity, data analytics, inventory management, omnichannel sales, artificial intelligence and more.



# CDW

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## Retail

#### LIDAR

Use LiDAR sensors for security and intelligence purposes

#### Local Monitoring

Live Video, Alarms, Investigations in store with appliances or servers. Export Locally, to GSOC or Clearance

#### Clearance

Share evidence w/ LE, departments & partners in fast & secure manner

#### **Audio Communication**

Two way Audio & Video communication, Team mates, Customers, Vendor Delivery

#### Mobile Video for Security Staff

 Push Alarms, real time and recorded video, control PTZ cams, mapping, Access Control. Stream from phone to System

#### Smart Key Store

**Retail Analytics** 

Eliminate keys / increase security at Entry, Receiving doors & IT Closets with Access Control / Wireless locks

#### Intrusion Panels

Integrate panels to Security Center to quickly respond to alarms



Data & video to central station for Actionable response

Remote Users

Connect to assigned stores via the GSOC / Federation for investigation

#### Stocking & Delivery Area

Monitor inventory handling, vendor delivery, operations with Video, Access Control & 2 Way Audio

#### **Facial Recognition**

Be alerted to known offenders

#### **RTLS Data**

Utilize location services data for investigations, alerting and intelligence purposes

#### **Transaction Finder**

Use data for transaction analysis and link with video for loss prevention

#### **Security Analytics**

Virtual Fence, Gunshot detection, Illegally parked vehicles, and integrations with edge analytics

#### EAS / RFID Systems

Connect antennas, detachers & deactivation devices with video to quickly identify internal & external shrinkage

# Understand daily customer traffic, queues and conversion rates

# Bringing the best of breed open architecture



## The Genetec open architecture ecosystem

