



ExtremeCloud[™] IQ CoPilot

Automate Operations for a Smarter Enterprise Network

Enterprise networks are increasingly complex. Too often, IT staff spend their valuable time flying solo - responding to out-of context alerts or managing frustrated users, rather than proactively addressing the most common challenges impeding great user experiences. ExtremeCloud IQ CoPilot is an AlOps solution that leverages Explainable ML to be your trusted digital advisor for Extreme cloudmanaged wired and wireless networks. With CoPilot, your IT operations teams become more data-driven and proactive, which reduces risk and provides the fastest time to the best experience.

Reduced False Alarms

CoPilot simplifies troubleshooting by providing recommendations which are auditable and reduce the number of out-of-context alerts that waste your time and effort. This approach leads to a significant reduction in false alarms.

Explainable ML

CoPilot provides explainable insights across an array of wired and wireless anomalies which enable you to see, verify, and trust the data behind every recommendation. CoPilot alerts you, explains why it identified the anomaly, and provides the best options for resolution.

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Simulate Devices

With Networking's first Digital Twin, validate deployments and deliver configuration assurances, eliminating weeks or months of IT time associated with hardware roll outs.

Proactive Risk Reduction

Instead of reacting to SLA violations, CoPilot looks for patterns ahead of time to identify the anomalies that matter and address them early. This reduces the risk of minor issues becoming major outages.

O ____⊘ Enhanced Experiences

CoPilot frees up time for IT staff to focus on value-add business initiatives and delivering superior user experiences. It targets ML/AI at the most complex problems; those that consume the most time and effort.

Continual Learning

CoPilot is constantly learning new skills to become more valuable. It provides bidirectional communication so you can be confident that you are getting the best and most accurate recommendations for your network.

Streamlined IT Workflows

For times when you need to engage with support, CoPilot makes it easy. It helps you create an Extreme GTAC case from within ExtremeCloud IQ to address issues quickly and



efficiently.

CoPilot can also be accessed via the Companion mobile app for AlOps from anywhere.

To learn more how ExtremeCloud IQ CoPilot can help your business, go to <u>www.extremenetworks.com/copilot</u>.