











# The IMPACT Line

## When talk matters

Headset solutions for professionals working in Open Office environments and Contact Centers who spend their time at or around their desks talking with customers.



	Wired 				Bluetooth® 		DECT 
							
Series	IMPACT 100	IMPACT 400	IMPACT 700	IMPACT 800	IMPACT 1000	IMPACT D	IMPACT 5000
<b>Connectivity</b>							
UC optimized	•	•	•	•	•	•	•
Microsoft Teams certified	•	•	•	•	•		•
Softphone / PC	•	•	•	•	•	•	•
Desk phone					•	•	•
Analog		•			•		•
Bluetooth®					•		•
DECT						•	•
Wired connection	•	•	•	•	•*		
Multi device connectivity**					•		•
Single device connectivity	•	•	•	•		•	
<b>Technology</b>							
EPOS BrainAdapt™			•	•	•		
EPOS ActiveGard™ technology	•	•	•	•	•	•	•
Active Noise Cancellation		•		•	•		
Noise at Work, (EU directive)***	•	•	•	•	•	•	•
EPOS AI™ 3 <sup>rd</sup> generation			•	•	•		
<b>Microphone</b>							
Single-microphone noise-cancelling system	•					•	
Multi-microphone noise-cancelling system		•	•	•	•		•

\*Audio over USB \*\* Connects up to two mobile devices at the same time \*\*\* In compliance with EU Noise at Work legislation, EU Noise at Work Directive (Directive 2003/10/EC)

# EPOS Sound Technologies



## EPOS Industry-leading voice pick-up

In the Next IMPACT Generation\* EPOS is proud to have produced a best-in-class voice pick-up that allows for crystal clear, crisp voice quality in any open office setting.

Adaptive microphone technology powered by EPOS AI™\*\* focuses on the user's voice and cancels out surrounding noise without compromising speech quality, ensuring that both sides of the call stay focused for an impactful dialogue.



## EPOS Noise cancellation technology (ANC)

Whether you are in a corporate open office or in your open office space at home, professionals are often surrounded by noise and sound clutter. This makes it difficult to concentrate and in turn, makes people more fatigued and less productive.

EPOS hybrid adaptive ANC, featured in IMPACT 1000 ANC and IMPACT 800 ANC headsets, means that the ANC will adapt to the surrounding noise level and only use as much ANC as needed at any given time.

Built on EPOS BrainAdapt™, EPOS noise cancellation technology protects your brain by reducing cognitive load caused by poor audio and is backed by psychoacoustic research\*\*\* to improve users speech recognition by 48% and reduce listening effort by up to 67%.



## EPOS AI™

EPOS artificial intelligence technology (EPOS AI™) is designed to improve the clarity of speech by amplifying important sounds and reducing background noise. Based on an extensive sound database consisting of 12 million different sound events, compiled over thousands of hours with a wide range of audio inputs, EPOS AI™ is proficient in distinguishing between the user's voice and other surrounding noises. The next-generation EPOS AI™ in IMPACT 1000, 800 and 700 uses beamforming microphones to pinpoint the user's speech. With AI that enhances speech clarity using advanced speech-in-noise processing techniques, we're able to ensure exceptionally clear voice communication.

## Software solutions: EPOS Manager & EPOS Connect

Optimize your business and boost employee performance with a free, flexible and secure tool that manages your audio devices and analyzes their use.

### Update management

A flexible and cost-effective way to get the latest firmware to all your organization's EPOS devices, whenever it's convenient for you and your end-users. Push new updates to an unlimited number of devices across your organization from one simple dashboard. Schedule your automated updates to cause minimum downtime and disruption to your company's workflow.

### Asset management

See all your devices on the dashboard; from headsets to speakerphones and even non-EPOS devices. All users are registered in the system, which shows both active and inactive devices. Reports on usage and firmware compliance keep you in complete control of company assets.

### Configuration management

The centralized configuration option allows all settings to be controlled from the IT department, ensuring that headset user's experience is a simple plug and play solution. You can centrally push configurations or lock specific specifications on EPOS devices to comply with regulatory compliance settings for specific groups or individuals.

\*The Next IMPACT Generation includes IMPACT 5000, IMPACT 1000, IMPACT 800, IMPACT 700 and IMPACT 400 Series

\*\*IMPACT 1000, IMPACT 800, IMPACT 700 Series are powered by EPOS AI™

\*\*\*EPOS BrainAdapt™ Whitepaper: A Dual Task Study

## Choose the right headset

You need your device to work seamlessly with your headset. It's that simple. EPOS headsets are designed to cover every possibility.



Check our headset compatibility guide at:  
[eposaudio.com/compatibility](https://eposaudio.com/compatibility)

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