CROWDSTRIKE

Data Sheet

Falcon Complete XDR

Managed extended detection and response (XDR) to secure all areas of critical risk

Challenges

Adversaries thrive in blind spots, and silos create an easy target for motivated and sophisticated threat actors that continue to access critical data and systems faster than ever. When combating advanced threats, every minute counts — and cybersecurity tools should provide security analysts with the right alerts and rich context to speed up detection and response times.

With growing attack surfaces and hybrid workforces, cybersecurity is getting increasingly complicated. Even with the right point products, effective threat detection and response requires more than technology. Organizations are struggling to hire, train and retain the right cybersecurity staff, and this is holding them back from implementing a mature security program or focusing on key business initiatives. The right expertise, process and strategy are crucial in ensuring successful XDR efforts are operational 24/7, without any business disruption.

Solution

CrowdStrike Falcon® Complete XDR provides 24/7 expert-driven management, threat hunting, monitoring, investigation and response across customers' attack surface to stop breaches. With native and third-party telemetry ingestion, customers benefit from better cross-domain visibility and end-to-end remediation to eradicate threats holistically and efficiently.

Falcon Complete XDR offers customers implementation, platform management, response and remediation services for advanced threats without the burden, overhead or costs of deploying and managing a 24/7 threat detection and response function on their own.

Key Benefits

24/7 managed security operations

Prioritized, actionable detections and security insights without any downtime

Comprehensive threat visibility across the security stack

Advanced protection with proactive threat hunting and native threat intelligence

Rapid response actions against sophisticated attacks, enriched with first- and third-party telemetry

Use Cases

Visibility Gaps

Disconnected tools and siloed platforms miss threats and delay investigation and response times

Solution

Enterprise-wide XDR visibility (native and third-party) enables faster and more comprehensive detection of lateral movement and advanced attacks

Benefits

Stay ahead of the adversary, with proactive threat detection combined with enriched threat intelligence about modern adversaries

Slow Operations

Slow, inefficient security operations increase the risk that threats become breaches

Solution

Innovative, Falcon-optimized MDR operations decrease mean time to detect (MTTD) and mean time to respond (MTTR) at rapid speed and scale

Benefits

Eradicate threats with multi-domain, multi-vendor protection without disruption to your business, maximizing your ROI

Skills Shortages

Already lean security teams lack the expertise to jump to XDR

Solution

The Falcon Complete team is composed of seasoned security professionals with experience in incident handling, incident response, forensics, SOC analysis, identity protection and IT administration

Benefits

Get the best levels of performance and protection from your Falcon investment, freeing your team to focus on business-critical initiatives

Key Capabilities

Enterprise-wide Visibility

Falcon Complete XDR delivers multi-domain threat analysis, detection and investigation with purpose-built XDR integrations, ensuring maximum visibility and protection across your environment.

CrowdStrike Falcon platform data:
- Endpoint
- Identity
- Cloud
- Threat intelligence

Third-party supported domains:
- Email security
- Web security/cloud access security broker (CASB)
- Network detection and response (NDR)
- Next-generation firewall (NGFW)
- Identity and access management (IAM)

What Falcon Complete Customers Say

"By analyzing the millions of data points generated by a vast and diverse customer base, often in real time, CrowdStrike is able to provide our team with a comprehensive and clear picture of exactly what is happening across the globe, 24/7. That's an essential ingredient in protecting us from issues long before they become a problem."

Michael Taylor
IT Director, Mercedes-AMG Petronas Formula One Team

"Falcon Complete provides operational efficiencies and augments our in-house security operations with 24/7 coverage, responsiveness and a level of visibility we didn't have before."

Thierry Delaitre
Head of IT Developments, Information Systems and Support, University of Westminster

Proactive Management and Optimization

Falcon Complete XDR extends industry-leading managed detection and response (MDR) capabilities across all supported CrowdStrike Falcon® platform modules and third-party vendors including CrowdXDR Alliance partners.

Powered by expertise:
- Delivers focused expertise 24/7 to stop breaches
- Supplies continuous management, optimization and monitoring
- Triages threats at unprecedented speed and scale
- Offers secure, bidirectional communication delivered via Message Center for full visibility on emerging investigations and response actions

Customer communications:
Open and bidirectional communication between customers and the Falcon Complete team through:
- Message Center in the Falcon console
- APIs
- Email
- Phone calls
- Regular meetings

Immediate Value with a Seamless Extension of Your Team

The Falcon Complete team solves the challenge of implementing and running an effective and mature security program without the difficulty and costs associated with building one internally.

CrowdStrike's
Breach Prevention Warranty

Rest assured with the most comprehensive Breach Prevention Warranty*

CrowdStrike stands strongly behind its breach protection capabilities. Falcon Complete comes with a Breach Prevention Warranty to cover costs in the event a breach occurs within the protected environment.

	Other Warranties	CrowdStrike
Time to report requirements	24-48 hours	72 hours
Categories covered	Limited	✓
Backed by the largest insurance providers	Varies	✓
Primary coverage	Varies	✓
Policy requirements	Extensive	Minimal

*The Breach Prevention Warranty is not available in all regions. Learn more in the Breach Prevention Warranty FAQ.

Schedule a Demo

Learn more at **www.crowdstrike.com**

ABOUT CROWDSTRIKE

CrowdStrike (Nasdaq: CRWD), a global cybersecurity leader, has redefined modern security with the world's most advanced cloud-native platform for protecting critical areas of enterprise risk — endpoints and cloud workloads, identity and data.

Powered by the CrowdStrike Security Cloud and world-class AI, the CrowdStrike Falcon® platform leverages real-time indicators of attack, threat intelligence, evolving adversary tradecraft and enriched telemetry from across the enterprise to deliver hyper-accurate detections, automated protection and remediation, elite threat hunting and prioritized observability of vulnerabilities.

Purpose-built in the cloud with a single lightweight-agent architecture, the Falcon platform delivers rapid and scalable deployment, superior protection and performance, reduced complexity and immediate time-to-value.

CrowdStrike: **We stop breaches.**

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