Challenges
Adversaries thrive in blind spots, and silos create an easy target for motivated and sophisticated threat actors that continue to access critical data and systems faster than ever. When combating advanced threats, every minute counts — and cybersecurity tools should provide security analysts with the right alerts and rich context to speed up detection and response times.

With growing attack surfaces and hybrid workforces, cybersecurity is getting increasingly complicated. Even with the right point products, effective threat detection and response requires more than technology. Organizations are struggling to hire, train and retain the right cybersecurity staff, and this is holding them back from implementing a mature security program or focusing on key business initiatives. The right expertise, process and strategy are crucial in ensuring successful XDR efforts are operational 24/7, without any business disruption.

Solution
CrowdStrike Falcon® Complete XDR provides 24/7 expert-driven management, threat hunting, monitoring, investigation and response across customers’ attack surface to stop breaches. With native and third-party telemetry ingestion, customers benefit from better cross-domain visibility and end-to-end remediation to eradicate threats holistically and efficiently.

Falcon Complete XDR offers customers implementation, platform management, response and remediation services for advanced threats without the burden, overhead or costs of deploying and managing a 24/7 threat detection and response function on their own.

Key Benefits
- 24/7 managed security operations
- Prioritized, actionable detections and security insights without any downtime
- Comprehensive threat visibility across the security stack
- Advanced protection with proactive threat hunting and native threat intelligence
- Rapid response actions against sophisticated attacks, enriched with first- and third-party telemetry
Use Cases

**Visibility Gaps**
Disconnected tools and siloed platforms miss threats and delay investigation and response times

**Solution**
Enterprise-wide XDR visibility (native and third-party) enables faster and more comprehensive detection of lateral movement and advanced attacks

**Benefits**
Stay ahead of the adversary, with proactive threat detection combined with enriched threat intelligence about modern adversaries

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**Slow Operations**
Slow, inefficient security operations increase the risk that threats become breaches

**Solution**
Innovative, Falcon-optimized MDR operations decrease mean time to detect (MTTD) and mean time to respond (MTTR) at rapid speed and scale

**Benefits**
Eradicate threats with multi-domain, multi-vendor protection without disruption to your business, maximizing your ROI

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**Skills Shortages**
Already lean security teams lack the expertise to jump to XDR

**Solution**
The Falcon Complete team is composed of seasoned security professionals with experience in incident handling, incident response, forensics, SOC analysis, identity protection and IT administration

**Benefits**
Get the best levels of performance and protection from your Falcon investment, freeing your team to focus on business-critical initiatives

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Key Capabilities

**Enterprise-wide Visibility**
Falcon Complete XDR delivers multi-domain threat analysis, detection and investigation with purpose-built XDR integrations, ensuring maximum visibility and protection across your environment.

**CrowdStrike Falcon platform data:**
- Endpoint
- Identity
- Cloud
- Threat intelligence

**Third-party supported domains:**
- Email security
- Web security/cloud access security broker (CASB)
- Network detection and response (NDR)
- Next-generation firewall (NGFW)
- Identity and access management (IAM)

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What Falcon Complete Customers Say

“By analyzing the millions of data points generated by a vast and diverse customer base, often in real time, CrowdStrike is able to provide our team with a comprehensive and clear picture of exactly what is happening across the globe, 24/7. That’s an essential ingredient in protecting us from issues long before they become a problem.”

**Michael Taylor**
IT Director, Mercedes-AMG Petronas Formula One Team

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“Falcon Complete provides operational efficiencies and augments our in-house security operations with 24/7 coverage, responsiveness and a level of visibility we didn’t have before.”

**Thierry Delaitre**
Head of IT Developments, Information Systems and Support, University of Westminster
Proactive Management and Optimization

Falcon Complete XDR extends industry-leading managed detection and response (MDR) capabilities across all supported CrowdStrike Falcon® platform modules and third-party vendors including CrowdXDR Alliance partners.

**Powered by expertise:**
- Delivers focused expertise 24/7 to stop breaches
- Supplies continuous management, optimization and monitoring
- Triages threats at unprecedented speed and scale
- Offers secure, bidirectional communication delivered via Message Center for full visibility on emerging investigations and response actions

**Customer communications:**
Open and bidirectional communication between customers and the Falcon Complete team through:
- Message Center in the Falcon console
- APIs
- Email
- Phone calls
- Regular meetings

**Immediate Value with a Seamless Extension of Your Team**
The Falcon Complete team solves the challenge of implementing and running an effective and mature security program without the difficulty and costs associated with building one internally.

CrowdStrike’s Breach Prevention Warranty

**Rest assured with the most comprehensive Breach Prevention Warranty**
CrowdStrike stands strongly behind its breach protection capabilities. Falcon Complete comes with a Breach Prevention Warranty to cover costs in the event a breach occurs within the protected environment.

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<tr>
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<td>Time to report requirements</td>
<td>24-48 hours</td>
<td>72 hours</td>
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<td>Categories covered</td>
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</tr>
<tr>
<td>Primary coverage</td>
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<td>Policy requirements</td>
<td>Extensive</td>
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*The Breach Prevention Warranty is not available in all regions. Learn more in the [Breach Prevention Warranty FAQ](#).

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Schedule a Demo

Learn more at [www.crowdstrike.com](http://www.crowdstrike.com)