

Modernize remote access with CDW and Cisco Secure Access.

Professional Services for Cisco Secure Access



CDW is helping organizations leverage Cisco Secure Access to provide secure, remote access to the internet, key business applications and cloud services — for remote workers across the globe. CDW offers a complete suite of professional services to help customers maximize the value from their Cisco Secure Access platform, with design, installation, configuration and delivery provided by our team of world-class Cisco experts.

Professional Services for Cisco Secure Access can help you achieve:

-  **Operational Efficiencies**
-  **Cost Reduction**
-  **Reduced Risk**

Finding the Right Solution

CDW recognizes the importance of offering solutions that can scale to our customers' needs. That's why we offer two, pre-built levels of service for Cisco Secure Access, giving our customers the ability to start quickly and scale to meet the needs of their security teams. These service packages can be applied to either Cisco's Secure Private Access or Secure Internet Access bundles (specific features differ by bundle and have been outlined on pages 2 and 3 of this guide).

Cisco Secure Access Essentials

A service tier that provides customers with an engagement meeting the needs of organizations with fewer than 2,500 employees:

- Pilot implementation and testing
- High- and low-level design documentation deliverables
- Knowledge transfer sessions from CDW professional services experts
- Discovery, design, implementation and configuration

Available for Cisco's Secure Private Access and Secure Internet Access bundles.

Cisco Secure Access Advantage

A service tier that includes everything from the Essentials package and adds features and implementation options to meet your objectives. Best for small business (SMB) to enterprise customers looking for additional security features, more complex implementations and enhanced support:

- Detailed implementation and roll-out plan
- Support for larger teams, multiple locations and advanced deployment features
- Optional post-pilot implementation and roll-out support

Available for Cisco's Secure Private Access and Secure Internet Access bundles.

CDW + CISCO

No other Cisco Gold Partner in the world offers CDW's combination of expertise and experience. We are a one-stop shop for Cisco solutions, having attained the broadest range of expertise across multiple technologies. CDW is also Cisco's largest U.S. National Direct Integrator Partner.

CDW was the first Cisco partner in the Americas to hold all five Master Specializations that Cisco offers:

- Master Networking
- Master Data Center and Hybrid Cloud
- Master Security
- Master Collaboration
- Master Cloud and Managed

CDW has more than 20 years of experience delivering Cisco solutions to enterprise organizations. We have more than 1,300 employees certified in Cisco technologies, actively supporting complex Cisco solutions for our customers.

To learn more about Professional Services for Cisco Secure Access, contact your account manager or call 800.800.4239.

CDW's full lifecycle of Services can support your organization no matter where you are on your journey



Secure Private Access

Professional Services for the Secure Private Access bundle of Cisco Secure Access are available in two tiers and include the following features:

Features	Essentials	Advantage
Environment Complexity		
Environments up to 2,500 employees with low complexity implementation requirements. RA VPN migration with minimal access policy requirements.	✓	
Environments up to 10,000 employees with medium complexity implementation requirements. ZTNA implementation with medium complexity access policy requirements.		✓
Planning/Design/Knowledge Transfer		
High-Level Implementation and Rollout Plan	✓	✓
High-Level Design and Low-Level Design		✓
Knowledge Transfer Session	✓	✓
Secure Client (+ZTNA module) Rollout Plan	✓	✓
Detailed Implementation and Rollout Plan		✓
Base Deployment		
User Authentication and IdP Provisioning	Single	Multiple
Resource Connector Implementation	1	Multiple locations
VPN as a Service (Profiles [End-User Connectivity])	1	2+
Private Resources and Private Resources Groups	<10	>10
Secure Client (VPN as a Service + ZTNA Module)	✓	✓
Network Tunnel Groups		✓
Cloud Access Security Broker (CASB)	✓	✓
Layer 3/4 Firewall	✓	✓
Advanced Deployment		
Application Segments and Access Policy Definition	<10	>10
Posture Policy (VPNaaS and ZTNA Module)	✓	✓
Data Loss Prevention		✓
Layer 7 Firewall		✓
Intrusion Prevention (IPS)		✓
Remote Browser Isolation (RBI)		✓
Digital Experience Monitoring (DEM)		
Standard Implementation (if included in licensing)	✓	✓
Advanced Implementation (if included in licensing)		✓
ThousandEyes Integration		✓



Secure Internet Access

Professional Services for the Secure Internet Access bundle of Cisco Secure Access are available in two tiers and include the following features:

Features	Essentials	Advantage
Environment Complexity		
Environments up to 2,500 employees with low complexity implementation requirements. Focus on managed endpoints (workstations) with Client Connector traffic forwarding.	✓	
Environments up to 10,000 employees with medium complexity implementation requirements. Scope includes both managed endpoints and server/IoT. Customers looking to implement Cloud firewall and other advanced licensing features.		✓
Planning/Design/Knowledge Transfer		
High-Level Design and Low-Level Design		✓
High-Level Implementation and Rollout Plan	✓	✓
Knowledge Transfer Session(s)	✓	✓
Secure Client Rollout Plan	✓	✓
Detailed Implementation and Rollout Plan		✓
Base Deployment		
User Authentication and IdP Provisioning	Single	Multiple
Internet Traffic Forwarding	Secure Client/ VPNaaS	Secure Client/ VPNaaS/ IPSEC Tunnels
Advanced Deployment		
Content (URL Filtering) and App Control Policies	1-10	10+
TLS/SSL Inspection	✓	✓
DNS Security	✓	✓
File Type Control	✓	✓
Secure Malware Analytics (if included in licensing)	✓	✓
Cloud Firewall/IPS (if included in licensing)		✓
Remote Browser Isolation (if included in licensing)		✓
Data Protection (Basic — DLP) and Data Protection (Out of Band — CASB)		✓
Server and IOT Protection		✓
SD-WAN Integration		✓
Digital Experience Monitoring (DEM)		
Standard Implementation (if included in licensing)	✓	✓
Advanced Implementation (if included in licensing)		✓
ThousandEyes Integration		✓

