

Predictable support, without the burden

Subscription-Based Support and Management

Is managing Cisco maintenance contracts, renewals and support across multiple vendors stretching your IT team thin? Are unpredictable costs and coverage gaps putting your operations at risk? CDW's Subscription-Based Support and Management delivers predictable pricing, ongoing support and expert oversight — without the burden of in-house maintenance.

Subscription-Based Support and Management can help you achieve:



**Predictable
Pricing**



**Ongoing
Support**



**Expert
Oversight**

What's Included

- **Renewal Management** — Tailored management of your hardware and software maintenance contracts and licenses, with proactive renewal quotes, co-terming, cancellations, SLAs and multi-year discounts to optimize spend.
- **Maintenance & Support** — Custom maintenance contracts and break/fix agreements delivered by OEM-certified engineers, with faster response times and on-site repairs that keep your Cisco environment running.
- **Proactive Oversight** — An inventory baseline assessment gives you visibility into upcoming renewals, contract reconciliation and expert guidance on product lifecycle and end-of-support (EOSL) milestones.
- **Simplified, Continuous Coverage** — Consolidate warranty expirations and service contracts under a single coterminous end date with one point of contact — no lapses, no surprises.

CDW + CISCO

CDW's Cisco solutions are expertly orchestrated to deliver profitable business outcomes through reliable, uninterrupted operations. With more than 20 years of delivering Cisco solutions to organizations like yours, CDW brings deep expertise and tight alignment with Cisco across every area of the business — ensuring a seamless support experience and maximum value from your technology investments.

To learn more about CDW Subscription-Based Support and Management, contact your account manager or call 800.800.4239.

CDW's full lifecycle of Services can support your organization no matter where you are on your journey



Design



Orchestrate



Manage



On-Premises



On-Journey



Cloud-Based

