

WE GET COMPLEX TECHNOLOGIES REQUIRE HARD-TO-FIND EXPERTISE.

CDW Amplified™ Secure Platform
Managed Cisco ISE Services



Cisco Identity Services Engine (ISE) is a one-stop solution to streamline security policy management. Trying to retain the expertise required to masterfully take advantage of the complex features of Cisco ISE and keeping up with periodic vulnerability notifications and certificate renewals can be a challenge.

Managed Cisco ISE Services can help you achieve:

 **Operational Efficiencies**
 **Reliability**
 **Reduced Risk**

Orchestrating the Right Solution

You must have visibility into what is happening on your network, including who is connected, which applications are installed and running, and much more. With CDW's help, you can bolster the security of your network with your Cisco ISE solution by ensuring all users comply with your defined security policies.

CDW can monitor and manage your Cisco ISE nodes for a predictable monthly fee, taking that burden off your IT staff. With 24/7 coverage in our Enterprise Command Center (ECC), you can be assured we are always watching and responding to your system issues.

In addition, CDW Managed Services ECC and our security engineers work together to address critical authentication issues, certificate renewals, policy set configuration changes, security patch availability, and perform many, many other ISE-related responsibilities. Whether your network is at your offices or a third-party data center, we can help.

Certifications

CDW is a Cisco Gold Certified Partner.

Additionally, we were the first worldwide partner to achieve Cisco Security Master status. This specialization encompasses an elite group of partners with in-depth technology skills for selling and deploying Cisco security solutions.



CDW GETS CISCO AND SECURITY

Cisco is widely known for creating and developing innovative, industry-leading technologies. Cisco from CDW takes that innovation one step further. Our experts help you fully realize the benefits of your Cisco environment.

Our team of security professionals has conducted more than 4,500 engagements across all verticals, helping clients of all sizes, each with their own needs. We get every organization has its own unique challenges. Additionally, CDW is:

- **Able to identify the ideal solution:** We maintain an ethical distance between assessment and sales functions, performing independent validation of your security posture and focusing on identifying needs and fixes rather than pushing specific products or services.
- **Trusted and professional:** CDW's security services professionals have a range of expertise in many technical disciplines and products. Many of our engineers have more than a decade of individual experience in military, government and private-sector work.
- **Stable, reliable and mature:** Our team has operated continuously since its inception in 1998 and follows the processes and procedures of a mature consulting organization. We use tools and methodologies that align with industry standards.

CDW's full lifecycle of Services can support your business no matter where you are on your journey



**CDW AMPLIFIED™
SERVICES**

Services Overview

The following features are included as part of CDW's Managed Cisco ISE Services.

Features	Gold
Monitor hardware events	✓
Pre-test vendor software before deploying in your environment	✓
Install, test and troubleshoot software upgrades	✓
Create and issue, renew and back up Cisco ISE Certificates	✓
Update ISE TACACS/RADIUS configuration	✓
Add/delete/update authentication and authorization ISE policies	✓
Add/delete/update profiling and posture ISE policies	✓
Provide near real-time graphs of key health and performance measures; for example CPU and memory utilization and network throughput	✓
Configure built-in scheduled reports	✓
Identify and verify potential hardware failures and provide RMA assistance with Cisco	✓