

# WE GET DIGITAL TRANSFORMATION



CDW's Observability Practice with capabilities to help your organization on their journey to Full Stack Observability (FSO) sits in the heart of digital transformation. Create a better self-aware, automated network to gain visibility into incidents, automate remediation, and isolate high value decisions for people to respond and resolve when and where they are needed most.

Full Stack Observability is a critical practice for IT teams that are responsible for maintaining the health and performance of complex applications. By implementing full-stack observability, IT teams can gain a comprehensive view of an application's behavior, performance, and health, helping them to quickly identify and resolve issues as they arise.

**Gain quicker time to Mean Time To Identification, Remediation (MTTI/MTTR), and Root Cause Analysis (RCA) with CDW's Full Stack Observability (FSO) Practice.**

## FSO Capabilities



### Organization Change Management and Operational Readiness Assessments

Understand the impact Full Stack Observability has on your IT operations and identify the changes needed to ensure successful implementation.



### Journey Mapping

Map the customer journey and identify where observability can improve your customers' experience, including with Event and Incident workflows and applications.



### Gap Analysis and Monitoring Tool Review

Identify and resolve gaps in your existing monitoring and observability capabilities and determine which are most effective for your business needs.



### AIOps and Observability Workshops

Better understand how AIOps and observability modernization provides a better Customer Experience, Where to Start



### Strategy Design and Architecture

Develop a plan for implementing Full Stack Observability across your organization, which includes identifying components and dependencies to monitor and developing a data collection and analysis strategy.

## The advantage of Digital Velocity's Observability Practice

Digital Velocity is the most technical solutions integrator in the industry. With hundreds of engineers with expertise spanning from Certified Kubernetes Architects to Cisco DevNet Professionals, and a full-stack software development practice, DV is your technical services partner when results and velocity matter.

