# Closing mobile device compliance gaps

**T-MOBILE FOR BUSINESS**

## Managing the mobile device compliance dilemma

**Organizations lose an average of $4M in revenue due to a single non-compliance event.**

6 Must Know Compliance Statistics for 2022, Insights for Professionals, Jan 2022

Managing your business means a constant flow of texts, emails, and voice messages to clients and employees via mobile devices. But that open stream of communication can present issues regarding security and compliance protecting sensitive information and data in accordance with FTC regulations, TCPA, GDPR, Dodd-Frank and more.

Finding the best solution to ensure compliance across all your smart devices is critical.

## How T-Mobile MultiLine addresses your compliance requirements

T-Mobile MultiLine is a communication solution that allows organizations to benefit from employees conducting business over messaging and voice calling, while also providing IT leaders the tools to adapt quickly to meet customer and regulatory needs.

MultiLine allows employees of a regulated organization to easily message and call their business contacts while adhering to compliance policies at every turn.

### Features that benefit your business

**End-to-end encrypted messaging**
Assist compliance with GDPR, PCI, Dodd-Frank, and MiFID II, plus text redaction (it even integrates with WhatsApp) and attestation to comply with FCC and TCPA regulations.

**Regulatory compliance**
A safeguarded platform to help protect sensitive communications and client data.

**Mobile voice and text recording**
Allows for easy data discovery, dispute resolution, training, logging of billable hours, and regulatory compliance.

**Seamless archiving**
Works with archival platforms including Actiance, ASC, Verba, Nice, Verint and Redbox.

**Easily scalable**
Deployed as an app on any iOS or Android device.

**Carrier agnostic**
Available regardless of carrier—no new SIM card necessary.

**Carrier-grade voice**
Send and receive calls through cellular voice, mobile data and/or Wi-Fi.

**Salesforce integration**
Call or text via Salesforce with automatic activity logging.

## Who uses MultiLine?

**Businesses that need to share sensitive information**

**Financial industry employees** (wealth managers, investment bankers, home lending advisors)

**Medical providers and patients** (medical and facility staff, home healthcare clinicians)

**Legal counsel and clients** (attorneys, paralegals, legal assistants)

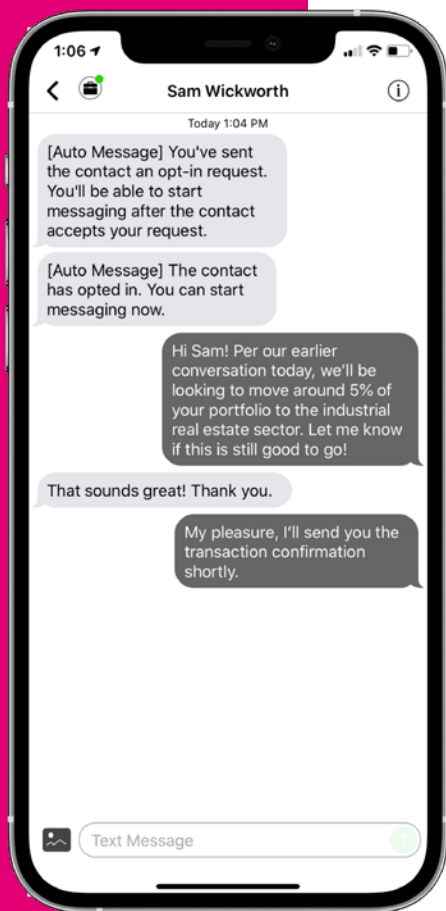**Businesses that want to add a second line to their employees' phones**

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# The bottom line

Compliance—with so many internal and external stakeholders—is a balancing act that can get complicated fast. MultiLine takes many complex requirements off your employees' plates, reducing human error through automated consent capture, real-time redaction of sensitive information, and a host of other compliance features while integrating seamlessly with many pre-existing solutions.

For more information about how regulatory compliance policies are impacting businesses with mobile workforces in the U.S., read this analyst brief; Navigating Compliance Solutions in Regulated Organizations, or infographic; Understanding the Landscape of Regulatory Compliance in a Mobile World. **If you would like to talk to a live representative, please give us a call at 877−508−3059.**

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