

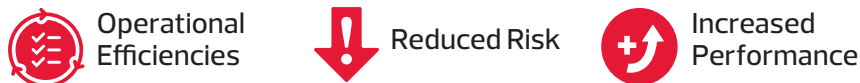
WE GET BRINGING CLARITY TO THE CLOUD.

CDW Amplified™ Hybrid Cloud Managed Services for AWS



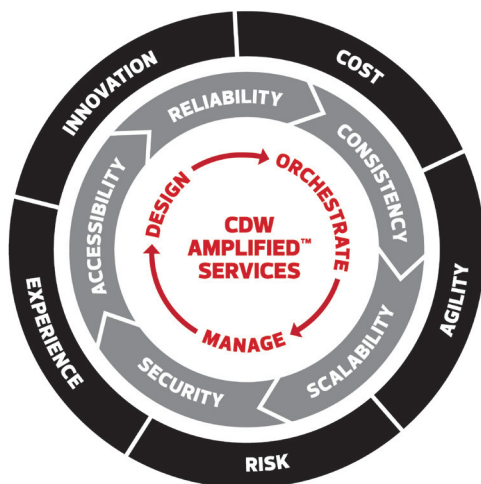
Managing an ever-evolving cloud environment requires specialized skills — especially when production or business-critical systems must remain online without disruption. Our comprehensive next-generation Managed Services for AWS is backed by more than 20 years of managed services support experience. Delivered through CDW's Enterprise Command Center and managed by AWS-certified architects, consultants and engineers, your investment is protected, so you can focus on business outcomes, not technology management.

Managed Services for AWS can help you achieve:



Managing the Right Solution

CDW's AWS-certified architects, consultants and engineers provide the day-to-day management so you can focus on business performance, not technology management. Our cloud experts work closely with you to guide your organization to an end-to-end cloud management strategy that brings clarity to cloud.



Your organization can enjoy the benefits of Managed Services for AWS, including:

- Establishing your security posture
- Improving governance and overall operation
- Increasing availability and performance
- Making informed, strategic decisions based on data

CDW GETS AWS

Growth in cloud-based services and infrastructure means organizations are finding it harder to manage technology complexity. CDW will help you adopt and integrate AWS securely and provide ongoing support, or we can manage the environment for you. CDW can help you scale where needed, as well as keep you informed of any changes and help you maximize the ROI on your AWS investments and achieve your business outcomes faster. CDW has achieved multiple certifications for AWS and is one of a handful of Advanced Consulting Partners.

aws 200 CERTIFIED
AWS PARTNER NETWORK



CDW's full lifecycle of Services can support your business no matter where you are on your journey



**CDW AMPLIFIED™
SERVICES**

Services Overview

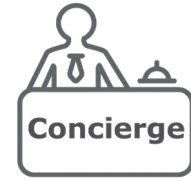
Managed Services for AWS are designed around the top cloud challenges organizations encounter.

	Premium	Essential	Basic (included)*
DevOps HealthCheck <ul style="list-style-type: none"> Holistic organizational/cultural evaluation and review of current on-premises and cloud pipelines and practices Provide Infrastructure as Code opportunities and next steps 	✓	✓	✓
Security and Capacity Adviser <ul style="list-style-type: none"> Identify common security concerns Provide rightsize recommendations for your cloud resources 	✓	✓	✓
Cost Management Portal <ul style="list-style-type: none"> Consumption tracking and graphical views of your spend Auto-generating reports 	✓	✓	✓
Cloud Security Plus <ul style="list-style-type: none"> Analysis of vulnerabilities in the cloud environment and Active Directory accounts and groups Basic zero-dollar incident response retainer 	✓	✓	
Next-Generation Monitoring and Remediation <ul style="list-style-type: none"> Proactive anomaly, metric-based regression reporting, forecast monitoring and fault detection Auto ticket generation and issue remediation 	✓	✓	
Technical Support and Incident Management <ul style="list-style-type: none"> 24/7/365 support from CDW; escalations to AWS via CDW's Enterprise Support Contact CDW via phone, chat, Service Portal and email Track and remediation of incidents 	✓	✓	
Technical Account Manager <ul style="list-style-type: none"> Assigned technical day-to-day contact Regular technical reviews 	✓	✓	
Pick <u>two</u> from the following:	✓		
Engineering Design and Development Support <ul style="list-style-type: none"> Expand the current cloud environment based on your technical requirement (e.g., launch new instances/AMI, modify route tables and security settings, Cloud DB management and other supported AWS services) Architecture design — Review current and future 			
Golden Image Management <ul style="list-style-type: none"> CDW-created AMI management Deploy a single EC2 template to create a fleet of instances 			
Cloud Security Advanced <ul style="list-style-type: none"> Security penetration test including vulnerability scan Incident response readiness assessment 			
OS Management <ul style="list-style-type: none"> Security, backup and recovery, performance Patch management 			
Or, pick the following bundle:			
Database and OS Management <ul style="list-style-type: none"> All tasks associated with OS management DB management: Oracle, SQL Server, Postgres, MySQL 			

*Requires CDW billing of AWS.

ENROLLMENT SERVICES

Included in all levels of Managed Services for AWS, we get you started right by providing you with our exclusive LaunchPad and/or Concierge enrollment service.



Concierge

Full-Service Onboarding (Included with Essential and Premium tiers)

- Project management to assist as you transition to CDW Managed Services
- Monitoring baseline — Establishing parameters for next-gen monitoring
- Introduction to your technical account manager



LaunchPad

Hands-on Working Session (Included with all service tiers)

- Service Portal — Learn how to navigate the portal for easy access to your data
- Cost Management and Reporting Tool — Guided session on how to understand your cloud consumption

Certifications

CDW has achieved the following Managed Services and Security Industry Certifications:



To learn more about Managed Services for AWS — or our full cloud services portfolio — contact your account manager or call 800.800.4239.



**CDW AMPLIFIED™
SERVICES**