Managing an ever-evolving cloud environment requires specialized skills — especially when production or business-critical systems must remain online without disruption. Our comprehensive next-generation Managed Services for AWS is backed by more than 20 years of managed services support experience. Delivered through CDW’s Enterprise Command Center and managed by AWS-certified architects, consultants and engineers, your investment is protected, so you can focus on business outcomes, not technology management.

Managed Services for AWS can help you achieve:

- Operational Efficiencies
- Reduced Risk
- Increased Performance

Managing the Right Solution

CDW’s AWS-certified architects, consultants and engineers provide the day-to-day management so you can focus on business performance, not technology management. Our cloud experts work closely with you to guide your organization to an end-to-end cloud management strategy that brings clarity to cloud.

Your organization can enjoy the benefits of Managed Services for AWS, including:

- Establishing your security posture
- Improving governance and overall operation
- Increasing availability and performance
- Making informed, strategic decisions based on data

CDW’s full lifecycle of Services can support your business no matter where you are on your journey
## Managed Services Overview

Managed Services for AWS are designed around the top cloud challenges organizations encounter.

<table>
<thead>
<tr>
<th>Service</th>
<th>Premium</th>
<th>Essential</th>
<th>Basic (included)*</th>
</tr>
</thead>
<tbody>
<tr>
<td>DevOps HealthCheck</td>
<td>✔️</td>
<td>✔️</td>
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<td>Security and Capacity Adviser</td>
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<td>Cost Management Portal</td>
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<tr>
<td>Cloud Security Plus</td>
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<td>Next-Generation Monitoring and Remediation</td>
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<td>Technical Support and Incident Management</td>
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<tr>
<td>Technical Account Manager</td>
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### Pick two from the following:

- Engineering Design and Development Support
  - Expand the current cloud environment based on your technical requirement (e.g., launch new instances/AMI, modify route tables and security settings, CloudDB management and other supported AWS services)
  - Architecture design — Review current and futureGolden Image Management
  - CDW-created AMI management
  - Deploy a single EC2 template to create a fleet of instances

Cloud Security Advanced
- Security penetration test including vulnerability scan
- Incident response readiness assessment

OS Management
- Security, backup and recovery, performance
- Patch management

### Or, pick the following bundle:

- Database and OS Management
  - All tasks associated with OS management
  - DB management: Oracle, SQL Server, Postgres, MySQL

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*Requires CDW billing of AWS.

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## Certifications

CDW has achieved the following Managed Services and Security Industry Certifications:

To learn more about Managed Services for AWS — or our full cloud services portfolio — contact your account manager or call 800.800.4239.