

Achieve seamless integration across operating systems.

CDW Professional Services for Apple



Organizations introducing, deploying or managing Apple devices into their existing IT environments often struggle to integrate across other operating systems. This gap leads to unmanaged Apple devices that are prone to security vulnerabilities. Our solutions address these challenges by providing expert guidance and unified management, ensuring seamless Apple device integration into your environment. Customers can expect enhanced security, reduced IT costs, improved compliance and improved end-user experiences. Empower your workforce to reach new heights of productivity with our scalable, secure and efficient IT solutions.

CDW Professional Services for Apple can help you achieve:



Operational Efficiencies



Reduced Cost



Improved User Experience

Finding the Right Solution

CDW partners with Apple to provide tailored device management solutions that align with your organization's unique needs. Whether you're deploying Mac, iPad or iPhone devices, CDW offers expertise in integrating Apple technologies with industry-leading management tools like:

- Jamf Pro
- Microsoft Intune
- Omnisia Workspace ONE

Our services include comprehensive advisory, assessments, seamless implementations and endpoint configurations along with expert guidance to ensure your Apple ecosystem is secure, compliant and optimized for productivity. With CDW, you gain a trusted advisor who delivers scalable, innovative solutions to empower your workforce with the best Apple experience.

CDW's strong partnerships and expertise with leading technology providers enable scalable, best-in-class solutions for managing and securing your Apple ecosystem in mixed IT environments.

WHY CDW?

We simplify the management and security of your endpoints alongside operating systems (Windows, macOS/iOS/iPadOS and ChromeOS), protecting your data while providing positive end-user experiences.

These services make customers' IT operations more efficient, freeing up IT staff to focus on bigger projects. These efforts are solidified through our working partnerships with industry-leading brands to provide you with reliable solutions.

10K+

CDW performs more than 10,000 configurations daily.



CDW's full lifecycle of Services can support your organization no matter where you are on your journey



Design



Orchestrate



Manage



On-Premises



On-Journey



Cloud-Based



Solution Overview

The following solutions are available as part of CDW's suite of Professional Services for Apple:

Solution	Available
<p>Endpoint Advisory: Begin your journey with a strategic consultation designed to align Apple devices with your unique needs. This includes:</p> <ul style="list-style-type: none"> Utilizing Apple-specific tools like Apple Business Manager or Apple School Manager, Device Enrollment Program (DEP), and Volume Purchase Program (VPP) to streamline device deployment, app distribution and improve end-user onboarding experience. Set up managed Apple accounts for specific configurations. Device management platform selection optimized for Apple devices to manage settings, policies and updates. 	✓
<p>Device Management Assessment: Strengthen the security and compliance of your Apple devices with CDW's Device Management Assessment, utilizing platforms like Microsoft Intune, Jamf Pro and Omnisia Workspace ONE. CDW evaluates your management framework for all Apple devices, covering key areas including:</p> <ul style="list-style-type: none"> File vault encryption for macOS data security. Activation lock to prevent device theft. Software update deployment to keep devices secure. Provisioning devices for zero-touch enrollment, improving efficiency across the environment. Single Sign-On (SSO) for secure, unified access and improved onboarding user experience. 	✓
<p>Device Management Implementation: Secure Apple devices by leveraging platforms like Microsoft Intune, Jamf Pro or Omnisia Workspace ONE. Implement some key areas, including:</p> <ul style="list-style-type: none"> Device supervision for enhanced control over iOS devices. Configuration policies, for example, to enforce Wi-Fi, VPN, app restrictions and network settings. Endpoint Protection Policies, for example, protect against malware, unauthorized access and data breaches. Content filtering for safe browsing and controlled access. Wi-Fi and VPN configurations to ensure secure network connections. Per-App VPN for app-specific network control. Apple Push Notification Service (APNs) for real-time updates and policy enforcement. Shared iPad support for environments that require multi-user access. 	✓
<p>Endpoint Configuration: Simplify device acquisition and setup with CDW's Endpoint Configuration Services. When purchasing new Apple devices, CDW can add each one to Apple Business Manager or Apple School Manager to ensure they are fully enrolled and provisioned before they reach the end user. CDW's Configuration Services team can:</p> <ul style="list-style-type: none"> Pre-provision each device so it arrives ready for immediate use, without requiring IT setup. Perform asset tagging to simplify tracking and inventory management. Equip customer devices with accessories to boost productivity, ensuring the end user gets what they need while minimizing IT involvement and reducing downtime. 	✓

Proofpoints

25+

Years of CDW being an Apple Authorized Reseller.

2,600+

We have more than 2,000 inside sellers and 600 field-based sellers specializing in Apple products.

140+

More than 140 certified technicians perform approximately 12,000 software configurations monthly.

To learn more about CDW Professional Services for Apple, contact your account team or call 800.800.4239.

