Readiness Review

Support and scale your Apple deployment.

Increase employee productivity.

Whether you just started integrating Apple products or have already deployed them, senior consultants from Apple Professional Services (APS) will ensure that you're ready to support the growing number of employees using Apple devices. APS works closely with your technology teams to create a comprehensive assessment of your environment and to provide best practices for managing your devices.

Get the most from your Apple ecosystem.

Timing is critical, so APS will provide immediate feedback onsite. Shortly afterwards, APS will deliver a detailed written report with findings, recommendations, and supplemental information. The Readiness Review engagement includes:

• Preparation and planning calls to get started

• Up to four days of hands-on discovery sessions with technology teams and other stakeholders on how to manage MacOS, iPadOS, and iOS devices

• An in-depth closing session covering key findings and actionable recommendations

• A customized, formal readiness report based on onsite discovery, internal research, processes, tools, and methodologies

• Up to four hours of remote, post-engagement mentoring

Ordering information

Contact your Apple Authorized Reseller, Apple representative, or email consultingservices@apple.com for more information and pricing.

Engagement Benefits

APS combines onsite and remote services to:

• Provide Apple and industry best practices.

• Assess your IT infrastructure.

• Mentor your team.

• Provide immediate feedback.

• Deliver a clear, focused readiness report with actionable recommendations.

• Plan implementation milestones and next steps.

• Deliver Apple integration ratings scorecard.

Readiness Review Topics

• Apple device deployment and management

• Security

• Core application analysis, compatibility

• Directory services and single sign-on

• Email

• Networking, Wi-Fi, and VPN

• Back-end infrastructure

• Employee productivity, user experience, and collaboration

• Self-servicing models

• Help desk and support

Timing

Customers typically need several weeks to schedule sessions. APS can complete the discovery sessions and present findings in approximately four business days.