Acer Service eLearning Repair Program

This program supports education accounts by enabling students to learn to repair Chromebooks. Students can develop a transferrable skill while schools can develop a knowledgeable resource to assist with repairs.

Interactive eLearning
- Videos
- Resource material
- Assessments to advance

Learning Path
- Component Overview
- Component Replacement
- Post Repair QA Testing
- Hardware ID Reconfiguration

Final assessment administered by local staff
- Only for students who have passed all online tests
- Demonstrate competency

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Target Audience: Students in grades 9-12

Requirements: A natural curiosity or interest in technology

Scope: Introduce students to basic hardware repair best practices. In this self-paced elearning program, students work through five chapters, passing online quizzes to advance:

1. Overview of Components (three lessons and three quizzes)
2. Replacing Components (eight lessons and eight quizzes)
3. Post-repair QA testing (one lesson)
4. Reconfiguring Hardware ID (two lessons)
5. Technical Skills Assessment

For the final assessment, your staff member uses the online checklist to observe the student demonstrate technical skills by replacing either the mainboard or the LCD screen. Upon successful completion of this final assessment, per the staff member observations, the student earns the Acer Service CRT Certificate (Chromebook Repair Techspert).

Course Duration: Estimated time to complete a lesson is 20 minutes. This self-paced course allows the student to review and repeat content as needed. Students can save and exit a lesson, then resume later.

Program Duration: Once enrolled, your school will have access to the course content for 45 days.

How do we enroll: Contact Bekie.wesson@acer.com 254-298-4018
   * Submit email addresses for up to 25 users (students and staff members).
   * Each user will receive login details and course access.
   * Identify one staff member to track progress reports for your users.